

MEMO

TO: ELECTED OFFICIALS, ADMINISTRATION STAFF, AND OTHER PARTICIPANTS OF THE INTERLOCAL

COLLABORATION MEETING

FROM: COUNCILMEMBER RUD BROWNE, WHATCOM COUNTY

DATE: AUGUST 19, 2020

RE: GENERAL INFORMATION ON INTERLOCAL COLLABORATION

In response to Whatcom County Resolution 2020-022, elected officials from agencies and jurisdictions within Whatcom County participated in an online meeting on July 22, 2020. Attendees discussed opportunities to consolidate services to create efficiencies and costs savings. The following information builds on that discussion and aims to further dialogue at the next meeting.

VALUE OF COLLABORATION

Washington State's <u>Interlocal Cooperation Act (RCW 39.34)</u> authorizes public agencies to contract with other public agencies to perform governmental or public services. Interlocal cooperation occurs to the mutual benefit of agencies involved and can reduce duplication, offer economies of scale, and improve governmental efficiency.¹ Contracts can be with a third party that provides service or with another governmental jurisdiction on a fee-for-service basis. Shared services can provide a new revenue stream for jurisdictions as well as offer that service at a lower cost. In cases where shared services do not create savings, there can be other benefits such as improved service delivery and increased interlocal communication.² It can be more cost effective to cooperate on service delivery for major capital expenditures or when special skills are needed.³ The National Association of County Officials (NACO) recommends that shared service agreements begin with trust, allow the contract service recipient to maintain control over the service they receive, and maintain active management and open communication for all agencies involved.

WHATCOM COUNTY PARTNERSHIPS

Whatcom County collaborates with many jurisdictions through Interlocal agreements or contracts for jail services, aerial photography, emergency medical services, parks programming, health education and outreach, pollution prevention education, and payroll services, as well as other services. Below are some examples:

- Whatcom County owns and maintains the Plantation Rifle Range and has interlocal agreements with law enforcement agencies and school systems to participate in <u>safety training programs</u>.
- Whatcom Humane Society provides <u>animal services</u> for Whatcom County, Bellingham, Blaine & Ferndale.⁵

¹ http://mrsc.org/Home/Explore-Topics/Management/Service-Delivery/Intergovernmental-Cooperation.aspx

² https://www.naco.org/sites/default/files/event attachments/Additional%20Service%20Sharing%20Resources.pdf

https://dced.pa.gov/download/intergovernmental-cooperation-handbook/?wpdmdl=56790&ind=0

⁴ Skagit Valley College (201907029), US Customs & Border Protection (201907028), Bellingham Police (201905026)

⁵ https://www.whatcomhumane.org/services/

- Interlocal agreement between Whatcom County and the Cities of Bellingham, Blaine, Ferndale, Lynden, Nooksack, and Sumas to use SHB 1406 revenue funds for <u>low income housing and emergency shelter</u> needs within Whatcom County. (200402021-2)
- Whatcom County and San Juan County executed an interlocal cooperative agreement to implement youth <u>marijuana prevention activities</u>. (202007007)
- The Whatcom County <u>Medical Examiner's Office</u> is an independent agency authorized by Whatcom County to perform <u>forensic investigations</u> for jurisdictions within the county.
- The Port of Bellingham's <u>Regional Economic Partnership (REP)</u> office work collaboratively with local and regional partners on various <u>economic development</u> efforts.
- Whatcom County area public safety agencies combine **emergency dispatch** into one call receiving and law enforcement dispatch communications center. (201908010)
- Whatcom County and other jurisdictions work with the Opportunity Council to provide coordinated entry services for county area residents in need of <u>affordable housing or emergency shelter</u>.

EXAMPLES IN OTHER JURISDICTIONS

Erie County, New York reorganized its technical infrastructure to create <u>shared IT services</u> across the county's departments and agencies, including integrating 26 police services answering points into one and increasing quality of its 911 emergency response system. The County saved millions of dollars and improved services.⁶

King County, Washington provides **police services** through contracts to 12 cities and saves millions of dollars. Each local jurisdiction selects their own police chief, wears distinctive uniforms, and displays its town seal on its vehicles thus maintaining the image as an independent jurisdiction. ⁷

Atlantic County, NJ officials established a <u>utility district</u>, Atlantic County Utilities Authority, in the 1969 to address the need to provide comprehensive wastewater services and later expanded to include solid waste management, a landfill gas energy project, and refueling and vehicle charging stations. Local jurisdictions contract with the ACUA for services. (<u>www.acua.com</u>)

Many regions have partnered on <u>cooperative purchasing</u>. The <u>Kansas City Regional Purchasing Cooperative</u> has helped its members achieve nearly \$12 million in savings by fostering more cooperative purchasing.⁸ The <u>Houston-Galveston Area Council (H-GAC) Cooperative Purchasing Program</u> assists local governments in reducing costs through this government-to-government procurement service.

Oakland County, Michigan in partnership with various jurisdictions developed a <u>Collaborative Asset</u> <u>Management System</u> for public assets such as water, sanitary sewer, and storm sewer infrastructure⁹

ADDITIONAL PROGRAMS*

Agriculture Support Services
Animal Control
Appraisal and Equalization
Behavioral Health Services
Building Inspections
Court Services

Facility Sharing Agreements Financial administration

Fleet Maintenance
Geographic Information Systems
(GIS)
Grant Writing
Human Resources
Information / Technology Services

Infrastructure Maintenance
Inspections

Landfills Lawn and Grounds Maintenance

Parks and Recreation Services and Programs

Planning and Zoning Administration

Joint insurance

Personnel Sharing
Police Services

⁶ https://www.governing.com/blogs/bfc/Shared-Services--Less.html

⁷ https://www.governing.com/columns/mgmt-insights/col-shared-services-jurisdiction-identity-velveteen-rabbit.html

⁸ https://medium.com/coprocure/the-benefits-and-risks-of-cooperative-purchasing-202460993c8b

⁹ https://www.oakgov.com/it/Training%20Documents/B1.15_2017%20Exhibit%20XV%20CAMS.pdf

Public Works Coverage Senior Services

Purchasing Social Services

Records management Solid Waste Management and

Recycling Recycling

Restaurant Inspections Tax Billing and Collection

Transportation
Wastewater Treatment
Water Treatment and Delivery
Website Design and Maintenance

Youth Services

OTHER RESOURCES & REFERENCES

MRSC: Interlocal Cooperation:

http://mrsc.org/Home/Explore-Topics/Management/Service-Delivery/Intergovernmental-Cooperation.aspx

A County Manager's Guide to Shared Services in Local Government:

https://www.naco.org/sites/default/files/event_attachments/Additional%20Service%20Sharing%20Resources.pdf

Shared Services: Less Costly than "Free" Services: https://www.governing.com/blogs/bfc/Shared-Services-Less.html

Shared Services and the Velveteen Rabbit Factor:

https://www.governing.com/columns/mgmt-insights/col-shared-services-jurisdiction-identity-velveteen-rabbit.html

The Pandemic's Opportunity to Improve Government Procurement:

https://www.governing.com/finance/The-Pandemics-Opportunity-to-Improve-Government-Procurement.html

The benefits and risks of cooperative purchasing: Cooperative purchasing is increasingly part of the public procurement toolkit. Here's what you need to know about its benefits and risks:

https://medium.com/coprocure/the-benefits-and-risks-of-cooperative-purchasing-202460993c8b

XBC: Creating public value by unleashing the power of cross-boundary collaboration:

https://www2.deloitte.com/content/dam/Deloitte/global/Documents/Public-Sector/dttl-ps-xbc-08082013.pdf

The Power of Cross-Boundary Collaboration:

https://www.governing.com/columns/mgmt-insights/power-cross-boundary-collaboration.html

Collaboration Done Right:

https://www.governing.com/columns/mgmt-insights/public-private-coalition-adoption-services-texas-collaboration.html

Will Massive Collaboration Work for You?

https://www.governing.com/columns/mgmt-insights/Will-Massive-Collaboration-Work.html

Politics in Bulk (March 2006): https://www.governing.com/topics/politics/Politics-Bulk.html

The benefits and risks of cooperative purchasing:

https://medium.com/coprocure/the-benefits-and-risks-of-cooperative-purchasing-202460993c8b

RCW 39.34: https://app.leg.wa.gov/rcw/default.aspx?cite=39.34

Kirkland, WA: Interlocal Agreements:

https://www.kirklandwa.gov/depart/Finance and Administration/Public Records/Interlocal Agreements.htm

US GSA Cooperative Purchasing Program

https://www.gsa.gov/buying-selling/purchasing-programs/gsa-schedules/schedule-buyers/state-and-local-governments/cooperative-purchasing

^{*}Some listed programs may be underway in existing partnerships with potential for expansion.