#### WHATCOM COUNTY CONTRACT **INFORMATION SHEET**

Whatcom County Contract No.

20201	0024-2
1010.	

Division/Program: (i.e. Dept. Division and Program)  Assessor    Contract or Grant Administrator:  Rebecca Xczar    Contractor's / Agency Name:  The Master's Touch, LLC    Is this a New Contract?  If not, is this an Amendment or Renewal to an Existing Contract?  Yes O No O    Yes O No O If Amendment or Renewal, (per WCC 3.08.100 (a)) Original Contract #:  202010024    Does contract require Council Approval? Yes O No O If No, include WCC:	Originating Department:	Assessor				
Contractor's / Agency Name:  The Master's Touch, LLC    Is this a New Contract?  If not, is this an Amendment or Renewal to an Existing Contract?  Yes O  No O    Yes O  No O  If Amendment or Renewal, (per WCC 3.08.100 (a)) Original Contract #:  202010024    Does contract require Council Approvel? Yes O  No O  If No, include WCC:  Already approved? Council Approved Date:  (Exclusions see: Whatcom County Codes 3.06.010, 3.08.090 and 3.08.100)    Is this a grant agreement?  Yes O  No O  If yes, grantor agency contract number(s):  CFDA#:    Yes O  No O  If yes, Whatcom County grant contract number(s):  Contract  Contract    Is this contract the result of a RFP or Bid process?  Contract  Contract  Cost Center:    Is this agreement excluded from E-Verify?  No O  Yes O  Yes O  If no, include Attachment D Contractor Declaration form.    If YES, indicate exclusion(s) below:  Professional services agreement for certified/licensed professional.  Goods and services provided due to an emergency    Contract work is for less than 120 days.  Work related subcontract less than \$20,000.  Contract for Commercial off the shelf items (COTS).    Contract Amount:  45.200  No de original contract  Suporoval required for; all propery leases, contra		Assessor				
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electronic systems and/or technical support and software maintenance from the	amount and any prior amendments):\$40,000, and than \$10,000\$ 45,2001. ExercisisThis Amendment Amount:2. Contrac capital c\$ 22,6003. Bid or aTotal Amended Amount:3. Bid or a\$ 67,8005. Contrac electron	professional service contract amendments that have an increase greater or 10% of contract amount, whichever is greater, <b>except when</b> : ng an option contained in a contract previously approved by the council. t is for design, construction, r-o-w acquisition, prof. services, or other osts approved by council in a capital budget appropriation ordinance. ward is for supplies. ent is included in Exhibit "B" of the Budget Ordinance. t is for manufacturer's technical support and hardware maintenance of				
Summary of Scope: developer of proprietary software currently used by Whatcom County.						

Provide printing, mailing, and delivery services including eNotices for change of value notices provided to taxpayers. Provide printing, mailing, and delivery services including eNotices for personal property asset listings.

Term of Contract: 1	year A	Expiration Date: September 30, 202	3	
Contract Routing:	1. Prepared by: Rebuce Xmay		Date:	9/23/2022
	2. Attorney signoff: Approved via email/B	W	Date:	9/26/22
	3. AS Finance reviewed: Approved via ema	il/MC	Date:	9/27/22
	4. IT reviewed (if IT related):		Date:	10/15/2022
	5. Contractor signed:		Date:	-10/15/2022
	6. Submitted to Exec.:	1	Date:	10-14-22
	7. Council approved (if necessary): V AB	2022-557	Date:	10-11-22
	8. Executive signed:		Date:	10/16/2022
	9. Original to Council:		Date:	

# WHATCOM COUNTY ASSESSOR'S OFFICE



REBECCA M. XCZAR COUNTY ASSESSOR

# MEMORANDUM

To: Satpal Sidhu, County Executive

From: Rebecca Xczar, Whatcom County Assessor

RE: Amend contract for The Master's Touch, LLC

Date: September 23, 2022

Enclosed are two (2) originals of a contract amendment between the Whatcom County Assessor's Office and The Master's Touch, LLC for your review and signature.

# **Background and Purpose**

Master's Touch has provided statutorily required change of value statement printing and mailing services, including an eNotice delivery option. Contract #202010024 for services in 2021 allows for annual contract renewals for a total of no more than two years. Proposed contract amendment #202010024-2 is the second amendment, which extends the contract through September 30, 2023.

# Funding Amount and Source

Funding is supplied from the Assessor's Office General Fund Budget.

# **Differences from Previous Contract**

There are two differences in the contract amendment. The timeframe of the contract has been extended through September 30, 2023. The amount of the contract amendment is \$22,600 and amends the total contract amount to \$67,800. The scope of work and the terms of compensation have been modified to reflect the changes in pricing.

Please contact Rebecca Xczar at extension 5055, if you have any questions or concerns regarding the terms of this agreement.

Encl.

Whatcom County Contract No.

202010024-2

#### Amendment No. 2 Whatcom County Contract No. <u>202010024</u> CONTRACT BETWEEN WHATCOM COUNTY AND The Master's Touch, LLC

THIS AMENDMENT is to the Contract between Whatcom County and <u>The Master's Touch, LLC</u>, dated <u>October 22, 2020</u> and designated "Whatcom County Contract No. <u>202010024</u>". In consideration of the mutual benefits to be derived, the parties agree to the following:

This Amendment extends the term of this Agreement through <u>September 30, 2023</u>, and increases the maximum consideration by <u>\$ 22,600</u> to a total consideration of <u>\$ 67,800</u>.

This Amendment also replaces the scope of work and the terms of compensation as shown on the attached Exhibits A and B.

Unless specifically amended by this agreement, all other terms and conditions of the original contract shall remain in full force and effect.

This Amendment takes effect: <u>October 1, 2022</u>, regardless of the date of signature.

IN WITNESS WHEREOF, Whatcom County and \_\_\_\_\_\_ The Master's Touch, LLC \_\_\_\_\_have executed this Amendment on the date and year below written.

DATED this \_\_\_\_\_\_ day of \_\_\_\_\_\_, <u>2022</u>.

Each person signing this Contract represents and warrants that he or she is duly authorized and has legal capacity to execute and deliver this Contract.

### CONTRACTOR:

The Master's Touch, LLC

DocuSigned by:

lim (ote 10/15/2022

Jim Cote', President

CONTRACTOR

The Master's Touch

1405 N. Ash St. Spokane, WA 99201-2508

Contact Name: Jim Cote', President Contact Phone: 509-326-7475 Contact FAX: 509-326-7414 Contact Email: <u>master@themasterstouch.com</u>

# WHATCOM COUNTY:

Recommended for Approval:

9/23/2022 Department Supervisor Date

Approved as to form:

Brandon Waldron 10/14/2022 Prosecuting Attorney Date

Approved:

Accepted for Whatcom County:

By: \_\_\_\_\_\_\_\_\_ DocuSigned by: Satpal Sillur 10/16/2022

Satpal Singh Sidhu, Whatcom County Executive

#### EXHIBIT "A" (SCOPE OF WORK)

The following specifications apply to all statement printing and mailing services provided under this Agreement.

Contractor will provide assistance as needed by the Assessor to help create the project.

The Assessor will forward raw date file to contractor and contractor will print statements on a form provided by contractor.

Data files will be submitted by the Assessor via email or by using Contractor's file transfer service: tmt.wetransfer.com. Contractor will confirm receipt of data file the same day or the following day.

Contractor will provide PDF proofs of the file before printing. Assessor is allowed up to 3 variable data proofs at no charge.

Upon final proof approval, contractor will begin final production.

The contractor will perform all Coding Accuracy Support System (CASS) updating and presorting for automation first class mailings. Contractor will process addresses through NCOA to comply with USPS Move update and report defective addresses to customer.

The contractor will image the variable data to face of 8 1/2 x 11 form.

Contractor will format printed pages for intelligent inserting.

Contractor will fold and insert the notices into a #10 window mailing envelope. Contractor will group identical name and address statements into #10 envelopes.

Contractor will seal and presort for best automation discount postage.

Contractor will quality check and sleeve.

Contractor will deliver notices to the USPS sectional center facility on prior agreement or 7-10 workdays after final approval.

The contractor will provide one PDF file with a copy of all statements.

A postage deposit will be required in advance of mailing.

One 3.5 x 8.5 eNoticesOnline informational insert will be added to each envelope.

One 8 ½ x 11 insert will be added to each envelope for real property revaluation notices.

The contractor will not remove duplicates and will mail to all records.

Contractor will provide Online presentment of PDF statement: a replica of what is mailed with Email notification to owner that statement is ready for viewing.

Contractor will print authorization code on each personal property notice of value for registrations.

Contractor will maintain site and provide online help desk for customer support for eNotices.

Contractor will provide One Code Authentication for multiple parcels when name and address are identical between two or more parcels.

Contractor will email notification to all registered users that the notices of value are ready for viewing on the eNotices site.

Contractor will provide any time email blast capability for all eNotice registered users.

Contractor will provide admin access for reports on activity and authorization codes.

Contractor will upload to eNotices PDFs of exact statements mailed within five workdays after final production PDF proof approval.

Contractor will image variable data two colors to face and back of 8 1/2 x 11 Statement white 24#.

When two or more statements mail to the exact same name and address, contractor will enclose 2-8 statements in commercial size envelopes up to a maximum of 3 envelopes. Only the first envelope will include any collateral material (inserts, reply envelopes, etc.). After that, a large, flat size envelope will be used to enclose all.

Contractor to provide security for storage and handling of data and imaged forms and will have a back-up facility to handle the project in the event production stoppages of any kind.

All writings, programs, data, public records or other materials prepared by the Contractor in connection with this job will be the sole and absolute property of Whatcom County.

The vendor will maintain the confidentiality of all information provided by the Assessor or acquired by the vendor in performance of this job.

# EXHIBIT "B" (COMPENSATION)

As consideration for the professional services, the County agrees to reimburse the contractor as follows:

Real Pro	nertv	
A.	Statement Printing (exclusive of postage)	\$0.045 per parcel
В.	Paper Stock – 8 $\frac{1}{2}$ x 11 tax form prints one color face on white 60# bond	\$0.04 each
C.	#10 Universal Window envelope on 24# white wove	\$0.036 each
D.	One-time setup of \$500	Fee Waived
E.	One PDF file with a copy of all statements	No charge
E. F.	Insert – 8 $\frac{1}{2}$ x 11 insert printing one color one side (includes folding & inserting).	\$0.039 each
г.	OR one color two sides (includes folding & inserting)	\$0.045 each
0	On the color two sides (includes folding & inserting)	\$0.017 coch
G.	Optional eNotice insert to advertise sign up – 3.5 x 8.5	\$110 00/bour
H.	Programming changes, if any	
Persona	Property Renditions	
A.	Rendition Printing (exclusive of postage)	\$0.18 per parcel
В.	Additional 8 1/2 x 11 sheet	\$0.045 per sheet
C.	One PDF file with a copy of all statements	No charge
D.	#10 Universal Window envelope on 24# white wove	
E.	"Hand Insert" for many page listings – 9 x 12 envelope	\$0.22 per parcel
F.	Return Envelope – 24# yellow wove	\$0.05 each – if available
G.	Optional eNotice insert to advertise sign up $-3.5 \times 8.5$	\$0.017 each
H.	One-time setup fee for mailing	\$500
11.	One-une setup lee for maining	
Personal	Property Change of Value Notices (Monthly Mailing)	
A.	One-time setup fee for mailing	\$500
В.	Black one or two sides 8 1/2 x 11 prints on 24# white	\$0.05 per sheet
В. С.	Additional 8 ½ x 11 sheet.	\$0.05 per sheet
D.	#10 Universal Window envelope on 24# white wove	\$0.048 each
Б. Е.	One PDF file with a copy of all statements	
F.	"Hand Insert" for many page listings – 9 x 12 envelope	
	Detional ablatics insert to advartice sign up 2.5 x 8.5	\$0.017 each
G.	Optional eNotice insert to advertise sign up – 3.5 x 8.5.	\$200.00 per let
H.	Mail preparation for 500 parcels/mailing	
Mail Ser	vices	
A.	Postage Deposit	Billed in Advance
В.	Automation postage	
		_
Real Pro	perty eNotices	
Α.	One-time setup fee	\$800.00
В.	Registered eNoticesOnline.com statements	\$0.12 per statement
C	PDF Upload (includes PDF generation, processing, upload and storage	
0.	for all PDFs – Also includes maintenance and online help system)	\$0.01 per parcel
D.	Printed logo advertisement on #10 outgoing envelope	
υ.		
	Property eNotices	
	Setup fee	No charge
В.	PDF upload of PDF's to site	\$35.00 per upload
C.	Suppress paper mailing and email instead those registered that	
	eNotice is ready for viewing	\$0.12 each