

# Application for Appointment to Whatcom County Boards and Commissions

Public Statement

THIS IS A PUBLIC DOCUMENT: As a candidate for a public board or commission, the information provided will be available to the County Council, County Executive, and the public. All board and commission members are expected to be fair, impartial, and respectful of the public, County staff, and each other. Failure to abide by these expectations may result in revocation of appointment and removal from the appointive position.

First Name	Teri
Last Name	Bryant
Today's Date	8/2/2022
Street Address	
City	
Zip	
Do you live in & are you registered to vote in Whatcom County?	Yes
Do you have a different mailing address?	Field not completed.
Primary Telephone	
Secondary Telephone	Field not completed.
Email Address	
1. Name of Board or Committee	Public Health Advisory Board
Public Health Advisory Board Position:	Social and Economic
2. Do you meet the residency, employment, and/or affiliation requirements of the position for which you're applying?	Yes
3. Which Council district do you live in?	District 2
4. Are you a US citizen?	Yes
5. Are you registered to vote in	Yes

6. Have you declared candidacy (as defined by RCW 42.17A.055) for a paid elected office in any jurisdiction within the county?	No
7. Have you ever been a member of this Board/Commission?	No
8. Do you or your spouse have a financial interest in or are you an employee or officer of any business or agency that does business with Whatcom County?	Yes
If yes, please explain	I am the Director of the Whatcom Homeless Service Center at Opportunity Council. Opportunity Council has many contracts with Whatcom County.
You may attach a resume or detailed summary of experience, qualifications, & interest in response to the following questions	attached.
9. Please describe your occupation (or former occupation if retired), qualifications, professional and/or community activities, and education	I am currently the Director of WHSC at OC as described above, and oversee the homeless services system in Whatcom County, as well as chair the Whatcom County Coalition on Ending Homelessness, a member of the Whatcom County Housing Advisory Committee, and formerly served on the City of Bellingham's Community Development Advisory Board. I hold a BA in Human Services from WWU and a minor in Spanish, and a lifelong interest in housing and housing justice informed by 10 years working with homeless and low income housing, another 10 years working in real estate lending and escrow services, as well as seven years operating small businesses in downtown Bellingham.
10. Please describe why you're interested in serving on this board or commission	I am hoping that the Board would benefit from my perspective on the health benefits of sustainable housing as well as the detriments to health caused by of lack of access to safe, affordable housing. I believe that housing is a human right and necessary to support life.
References (please include daytime telephone number):	Ann Beck, Human Services Manager, Whatcom County Health Department: : (360) 778-6055 Samya Lutz, Housing & Services Program Manager, City of Bellingham: (360)-778- 8385
Signature of applicant:	Teri Bryant
	Bellingham, WA

Whatcom County?

### **OBJECTIVE**

To invest in my community by combining my experience in business, real estate, and banking with my passion for affordable housing.

#### <u>SKILLS</u>

- Communicates vision for system improvement and obtains buy-in from team
- Prioritizes and systematically deals with multiple urgent matters.
- Approaches problems by analyzing and repairing the flaw in the system rather than quick-fixing.
- Works as a team and does any required task in order to achieve an objective.
- Communicates well and enjoys building relationships with colleagues and agencies.

### WORK EXPERIENCE

### **Opportunity Council, 2014-present**

Whatcom Homeless Service Center Director - Collaborates with local government and stakeholders to fulfill the Whatcom County Plan to End Homelessness. Directs program activities based on this plan and on recommendations and in collaboration with local government and advisory boards. Providers WHSC partner agencies support to achieve WHSC program outcomes. Chairs the Whatcom County Coalition to End Homelessness and represents WHSC and the Coalition among local government, HUD, WA Department of Commerce, WA Low Income Housing Alliance, and WA Balance of State Continuum of Care. Pursues cross-sector partnerships to enhance the effectiveness of the Whatcom County Plan to End Homelessness. Oversees recruitment, training, evaluation, and management of department personnel. Develops and monitors the WHSC program budget. Facilitates cross-departmental collaboration to improve integration of services. Whatcom Homeless Service Center Manager - Conducted internal performance audits to measure program outcomes, preparing performance reports. Ensured compliance with all federal, state, local and funder regulations and guidelines. Responsible for staff supervision including hiring, training, evaluation and professional development. Developed and improved new policies and procedures in compliance with Department of Commerce guidelines. Oversaw Whatcom County Coordinated Entry System. Tracked program budgets, served as director in daily operations in director's absence. Administered SSVF program including sub-grantee management. Represented OC/WHSC in community stakeholder groups and funders.

<u>Housing Referral Specialist</u> - Referred homeless clients to appropriate internal and external housing programs. Communicated with clients about housing and other resources. Represented agency at community events and trainings. Trained community partners on coordinated entry system and programs. Built and maintained relationships with colleagues and community partners. Supervised interns and temporary workers. Expert on documenting chronic homelessness.

<u>SEAS Navigator</u> - Navigated families of children with special healthcare needs through system of services in Whatcom County. Designed and implementing a marketing plan, improving data collection methods, doubling referral volume, participating in coalition meetings, fulfilling funder performance requirements, managing proprietary SEAS Microsoft Access database.

### Maniac Roasting, Bellingham, WA, 2006 - Present

Owner - Commercial lease negotiation, records management, accounts payable/receivable, hiring, supervision, payroll, ensuring compliance with Washington Department of Agriculture and Food and Drug Administration licensure and regulations, overseeing equipment and facility maintenance, budgeting business planning and analyzing financial performance. Develops and implements fundraising programs for the Homeless Service Center and for the Whatcom Humane Society Wildlife Rehabilitation Center.

### Catholic Housing Services, Bellingham, WA 2010-2013

Business Manager - Tax credit documentation and compliance, new applicants and move-outs, tenant services and support, rent processing, accounts payable using Boston Post property management software, and coordinated with partner agencies.

Residential Services Coordinator - outreach and engagement services, case management, program budgeting, community liaison, fundraising and program development.

Property Assistant - File maintenance, deposit processing.

#### Owner, The Black Drop Coffeehouse, Bellingham, WA, 2002 - 2009

Owner - Administered operation systems, hiring and training, supervision, performance evaluations and disciplinary action, team building, quality control, records management, budgeting and business planning, as well as payroll, ensured compliance with Health Department licensure and regulations, oversaw equipment and facility maintenance, accounts payable/receivable, marketing, technical writing and analyzed financial performance.

#### Bank of the Pacific, Bellingham, WA, 2005

Real Estate Loan Clerk - File management, auditing, and records archival. Packaged mortgages to request funding from secondary funders, ensured compliance with Equal Credit Opportunity Act.

### First American Title Company, Bellingham, WA, 2002

Escrow Closer - Real estate purchase, sale and refinance processing, managing relationships with agents and mortgage brokers, and functioning as intermediary between parties with competing interests.

#### Fidelity National Title Company (Formerly North County Escrow), Encinitas, CA 1996-1999

Escrow Officer - Real estate purchase, sale, and refinance processing, including preparing necessary documents, analyzed title reports, reconciled accounts, pro-rated axes and interest, and functioned as intermediary between parties with competing interests.

### U.S. Bank (Formerly Peninsula Bank of San Diego), San Marcos, CA, 1990-99

Escrow Manager - Processed real estate purchase, sale and refinance transactions, Supervised staff, administered performance evaluations and discipline, acted as Trustee and reconveyed trust deed Senior Loan Processor/Escrow Assistant/Utility Clerk - Managed cash, wire transactions, overdraft reconciliation. Processed loan applications for personal, corporate, and construction loans for a

mixture of portfolio, secondary market, commercial and SBA loans. Ensured compliance with regulations. Processed transactions for real estate sale and refinance transactions.

## SOFTWARE PROFICIENCY

- Microsoft Access proficient at the user level and can do basic database design
- Microsoft Excel can design spreadsheets that use formulas and pivot tables
- Quickbooks can post payments, checks, process payroll, create invoices, prepare financial statements (and analyze them)
- Microsoft Word can prepare correspondence and merge with data
- Filemaker can navigate databases and perform dynamic queries for reporting
- Various data management systems used in banking, loan processing, escrow processing, purchase order processing, fiscal management, and property management.

### **EDUCATION**

- B.A, Western Washington University, Bellingham, WA, June 2013 (Major in Human Services/Minor in Spanish)
- A.A.S. with Honors, Whatcom Community College, Bellingham, WA, 2009

### TRAINING

- Limited Practice Officer Training, 2002
- Fair Housing Training 2012, 2016
- Washington State Housing Finance Commission Tax Credit Certification, 2012
- Assessing and Managing Suicide Risk, 2017
- Beginning and Advanced Motivational Interviewing, 2017
- Trauma Informed Care, 2018, 2019
- Conference on Ending Homelessness, 2016, 2017, 2019, 2020, 2021

### **VOLUNTEERING**

- Board member, City of Bellingham Community Development Advisory Board, 2016 to 2020
- Quickbooks Trainer, Village Vida Center, 2011
- Project Homeless Connect, 2011, 2016, 2017, 2018
- Family Literacy Night, Lynden Public Library, 2010
- Internship, Catholic Housing Services, 2010