

Subject: Online Form Submittal: Board and Commission Application
Date: Wednesday, December 22, 2021 5:54:07 PM

Board and Commission Application

Step 1

Application for Appointment to Whatcom County Boards and Commissions

Public Statement

THIS IS A PUBLIC DOCUMENT: As a candidate for a public board or commission, the information provided will be available to the County Council, County Executive, and the public. All board and commission members are expected to be fair, impartial, and respectful of the public, County staff, and each other. Failure to abide by these expectations may result in revocation of appointment and removal from the appointive position.

Title Mr.

First Name MARCUS

Last Name BROOKS

Today's Date 12/22/2021

Street Address 4344 CASTLEROCK DR

City BLAINE

Zip 98230

Do you live in & are you registered to vote in Whatcom County? Yes

Do you have a different mailing address? *Field not completed.*

Primary Telephone 9729928009

Secondary Telephone *Field not completed.*

Email Address MARCUS.BROOKS1185@GMAIL.COM

Step 2

1. Name of Board or Flood Control Zone District Advisory Committee

Committee

Flood Control Zone Impacted Cities representative
District Advisory
Committee Position:

2. Do you meet the Yes
residency,
employment, and/or
affiliation requirements
of the position for
which you're applying?

3. Which Council District 3
district do you live in?

4. Are you a US Yes
citizen?

5. Are you registered to Yes
vote in Whatcom
County?

6. Have you declared No
candidacy (as defined
by RCW 42.17A.055)
for a paid elected office
in any jurisdiction
within the county?

7. Have you ever been No
a member of this
Board/Commission?

8. Do you or your No
spouse have a financial
interest in or are you
an employee or officer
of any business or
agency that does
business with
Whatcom County?

You may attach a Attached
resume or detailed
summary of
experience,
qualifications, &
interest in response to

the following questions

9. Please describe your occupation (or former occupation if retired), qualifications, professional and/or community activities, and education

Hello my name is Marcus Brooks and I am interested in joining the Ethics commission. I am an US Army veteran married with the 3 daughters and moved to Whatcom county last year from Dallas Texas. Please see below the answers to the following questions.

Currently at this time I am service connected veteran and receive compensation from the military and am not working full time. I have a Masters Degree in Social Work from the University of Texas in Arlington and my speciality was working on certain state and government programs. During my tenure I worked for United Way of Tarrant County helping those in need find social service referrals and an internship at Parkland Hospital in Dallas Texas working with the grant writing team to continue funding for certain Dallas County Programs.

My most previous work experience background has been mainly in Quality Assurance and Accounts Receivable for banks both at the management and lower management levels. One of the things I did in Quality Assurance (QA) is the development and implementation of inspection activities, the detection and resolution of problems, and the delivery of satisfactory outcomes. I have always had a stable work history and respect from my peers.

Lastly, I owned and operated a Primary Care Practice as well alongside my wife. Our practice was called Inkure U, LLC, dba Inkure U Wellness Clinic as the Chief Operating Officer and managing the day to operations. We did this for sometime but shutdown due to COVID unfortunately.

10. Please describe why you're interested in serving on this board or commission

I would like to be apart of a board that can challenge how we deal with the floods and climate change currently happening in whatcom county.

References (please include daytime telephone number):

Adrian Harper 832-782-2516
Mikhail Jackson 936-371-1804

Signature of applicant:

Marcus Brooks

Place Signed / Submitted

Blaine, Wa

(Section Break)

Marcus Brooks

4344 Castlerock Drive

Blaine, WA 98230

(972)-992-8009

marcus.brooks1185@gmail.com

Commitment | Leadership | Integrity

My name is Marcus Brooks and I recently moved to the Pacific Northwest with wife and daughter. I am a highly seasoned and dependable professional Army veteran interested in pursuing a rewarding career with a well-established company. One of my greatest attributes is I am self-motivated and determined to succeed. I am an ideal candidate who does not require micromanaging and can jump on any project ready to hit the ground running. I am also interested in new careers outside of my expertise. I love to learn and grow and welcome change in new areas of business.

Highlights of Qualifications:

- U.S Army combat veteran with proven leadership qualities
- 10 years background in financial industries and management
- Proven experience providing services in a wide array of environments (i.e., accounting, medical billing and claims, credit cards, auditing, quality assurance, mortgage, and sales.
- Experience working in large or small corporate environments
- Experience managing million-dollar portfolios
- Stable work history

Professional Experience:

December 2020- September 2021, Accounts Receivable & Collections Manager

North Coast Credit Union, Bellingham, WA

- Handle escalated calls from members
- Provided supervision and training to loan servicing and collection teams
- Evaluated and monitored team performances
- Managed charge off, bankruptcy. repossession, and total loss portfolios
- Coordinated with Loan Officers for different loan types
- Facilitate Credit Risk Meetings with Finance Committee

November 2017-December 2020, Account Receivable Supervisor

EmployBridge, Farmers Branch, TX

- Generated financial statements and AR Reports
- Respond to customer inquiry requesting invoices, adjustments, and credit memos
- Submitted delinquent accounts to attorney or outside agencies for collections
- Recorded checks, cash, and ACH wire transactions in payment portals
- Contacted customers via phone or email regarding delinquent balances.

August 2016- October 2017, 211 Quality Control Specialist

United Way of Tarrant County, Arlington, TX

- Work congruently with social service organizations to ensure customer needs are met
- Complete intakes and needs assessments for clients to ensure proper service delivery
- Provide information about social services to individuals, agencies, and organizations
- Conduct follow up calls to determine what needs were met and if further assistance is needed in service plan
- Provide information to clients and refer to the correct community service organization to meet client needs

Gap in Employment- January 2013- August 2016, Pursing Master's Degree at University of Texas at Arlington

October 2011 – January 2013, Quality Assurance Team Lead

Carlisle and Gallager Consulting, Dallas TX

- Evaluated customer's history to determine if there were any financial injury by errors, misrepresentations, or other deficiencies related to foreclosures
- Reviewed completed service file to determine service practices or agency requirements
- Identified any suspected fraudulent activity occurring with stakeholders
- Assessed needs of customers, suggesting products and services accordingly
- Evaluated the customer's financial ability, reason for default, and ability to make payments

Aug 2009 – April 2011, Loan Processor

Citigroup, Irving, TX

- Reviewed and monitored loan modifications, repayment plans, forbearance agreements, government workouts
- Conferred with customers by telephone or mail and fax to obtain employment financial information
- Verify and analyze loan documentation including income, credit, appraisal, and title
- Processed loans from set-up to closing by verifying, compiling and entering borrower information into loan processing systems
- Communicated with the consumers, mortgage consultants and/or brokers on loan status and collected additional documentation to clear conditions

Dec 2008 – July 2009, Loss Mitigation Specialist III

Bank of America Ft Worth, TX

- Reviewed customer financial information to determine alternatives and appropriate Loss Mitigation solutions.
- Setup client workout options (i.e., repayment plan, modification, and forbearances)
- Worked with mortgagors over the phone to obtain financial information and determine workout packages available, in accordance with financial situation and investor guidelines.

- Explained benefits, coverage's, fault and foreclosure processes either verbally or in writing which comply with regulatory and statutory requirements
- Documented all customer promises and updated customer information

September 2005 - June 2008, Unit Supply Specialist (92y)

United States Army, Colorado Springs, CO

- Gathered information, analyzed data, and prepared recommendations for Commanding Officer, Supply Sergeant, and other senior staff
- Documented and oversaw supply transactions and requests using hand receipts, equipment, and organizational clothing records
- Controlled, issued, and received weapons and sensitive items from secured vaults
- Performed inventory management, shipping, receiving, warehousing, procurement and requisition management function

Education:

University of Phoenix, B.S in Public Administration, 2013

University of Texas Arlington, M.S in Social Work 2016