

**From:** [noreply@civicplus.com](mailto:noreply@civicplus.com)  
**To:**  
**Subject:** Online Form Submittal: Board and Commission Application  
**Date:** Thursday, January 07, 2021 9:34:34 AM

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## Board and Commission Application

### Step 1

Application for Appointment to Whatcom County Boards and Commissions

#### Public Statement

*THIS IS A PUBLIC DOCUMENT: As a candidate for a public board or commission, the information provided will be available to the County Council, County Executive, and the public. All board and commission members are expected to be fair, impartial, and respectful of the public, County staff, and each other. Failure to abide by these expectations may result in revocation of appointment and removal from the appointive position.*

Title	Ms.
First Name	Elizabeth
Last Name	Page
Today's Date	1/7/2021
Street Address	417 Gladstone St
City	Bellingham
Zip	98225
Do you live in & are you registered to vote in Whatcom County?	Yes
Do you have a different mailing address?	<i>Field not completed.</i>
Primary Telephone	3603036200
Secondary Telephone	<i>Field not completed.</i>
Email Address	elizabethipage@gmail.com

### Step 2

1. Name of Board or Commission      Child & Family Well-Being Task Force

## Committee

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Child & Family Well-Being Task Force	Yes
2. Do you meet the residency, employment, and/or affiliation requirements of the position for which you're applying?	Yes
3. Which Council district do you live in?	District 1
4. Are you a US citizen?	Yes
5. Are you registered to vote in Whatcom County?	Yes
6. Have you declared candidacy (as defined by RCW 42.17A.055) for a paid elected office in any jurisdiction within the county?	No
7. Have you ever been a member of this Board/Commission?	No
8. Do you or your spouse have a financial interest in or are you an employee or officer of any business or agency that does business with Whatcom County?	Yes
If yes, please explain	I am a member of the board of directors for Sean Humphrey House, a non-profit HIV/AIDS adult family home, which has received grants from Whatcom County to support the organization. I do not personally benefit in any material way from this association, and am not paid for my volunteer service.
You may attach a	Attached

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resume or detailed summary of experience, qualifications, & interest in response to the following questions

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9. Please describe your occupation (or former occupation if retired), qualifications, professional and/or community activities, and education

Professional volunteer management experience focused on improving communities with empowered, adaptive, and diverse opportunities. Please see attached resume.

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10. Please describe why you're interested in serving on this board or commission

I am committed to the well-being of children and families in our community, and wish to contribute to creating pathways for the community to support all families in healthy and safe growth and education.

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References (please include daytime telephone number):

Carole Osier 360-224-4837  
Robin Smiley 650-207-5089  
John Ferdon 360-318-7521

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Signature of applicant:

Elizabeth Page

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Place Signed / Submitted

Bellingham, WA

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(Section Break)

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Email not displaying correctly? [View it in your browser.](#)

# ELIZABETH I. PAGE

Bellingham, WA 98225 · 360-303-6200 · [elizabethipage@gmail.com](mailto:elizabethipage@gmail.com)

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Community Leadership | Operations | Program & Policy Development | Fiscal Management | Board Partnerships

Creative, innovative leadership focused on long-range problem-solving, effective administration, and strategic deployment and development of resources. Supervisory experience of personnel and volunteers in advocacy, training, and daily staffing in support of organizational goals. Engagement with a wide variety of program and staff levels, able to inspire employees to achieve performance goals while enhancing organizational capacity. Capacity to implemented systemic change using Lean Six Sigma methodologies. Knowledgeable about sourcing funds and monitoring grant alignment with organizational strategies. Continuously engaged in community relations, resulting in broadened donor loyalty and support for the organization while expanding and leveraging business and community partnerships. Demonstrated focus on prioritizing equity, inclusion, and belonging in attracting and retaining talent.

## SKILLS | CAPABILITIES

- Strategic planning, policy, and board development
  - Community outreach and networking partnerships
  - Public speaking experience (both in person and media)
  - Project management and team development
  - Proven fundraising track record
  - Extensive staff, board, and volunteer recruitment, training and supervision skills
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## PROFESSIONAL EXPERIENCE & ACCOMPLISHMENTS

### BLOODWORKS NORTHWEST

2005 – 2020

#### **VOLUNTEER SERVICES GROUP MANAGER, WHATCOM, SKAGIT, SAN JUAN, SNOHOMISH, AND ISLAND COUNTIES (2017 – 2020)**

Managed 200 volunteers over a 5-county territory, including recruitment, onboarding, supervision and coaching, training, retention, and scheduling, with a focus on compliance and in correlation with the organization mission and goals.

- Developed online volunteer intake, orientation, and recruitment tools for use throughout the organization in 2010.
- Developed, delivered, and evaluated online training curriculum for new and existing organization staff.
- Maintained community partnerships to support recruitment and high-value referrals, including WWU Service Learning Center, Whatcom County District and Superior Court, Whatcom and Skagit RSVP Volunteer Centers, The Opportunity Council, and WWU Pre-Med Club. Provided mentorship to new team members and successfully duplicated similar partnership programs in other territories.
- Initiated, led and facilitated technical support for online meetings for up to 75 participants, in a model that was subsequently adopted throughout the organization.
- Traveled throughout Western Washington to mentor and develop new employees and community partnerships.
- Areas of focus included position development, streamlining intake and support processes, training development, and a leadership role utilizing a customer-service approach to volunteer and staff management.
- Aggressively pursued public speaking and community networking opportunities not previously available to the organization, including ongoing radio interviews and urgent messaging platforms.
- Maintained personnel files, supervised, authored, and administered compliance records and training for 200 members.
- At the recommendation of senior leadership, completed an internal, 8-week LSSGB (Lean Six Sigma) Program and served on the LSSGB Advisory Committee.

### BLOODWORKS NORTHWEST/PUGET SOUND BLOOD CENTER

#### **VOLUNTEER SERVICES COORDINATOR (2005 – 2017)**

- Lead the team that developed current volunteer intake, interview, orientation and recruitment tools.
- Developed new internship, promotions, and administrative volunteer positions to support organizational and staff needs.
- Initiated new connections and community partnerships to support volunteer involvement and deploy workforce resources strategically, most significantly in partnership with The Opportunity Council as a job skills training resource for persons re-entering the workplace.

- Areas of focus included developing volunteer roles to support donor recruitment, increasing the capacity for appointments to support a positive donor experience at mobile blood drives, streamlining volunteer intake and support processes, and utilizing a customer-service approach to volunteer management.
- Annually addressed groups of more than 300 as part of a donor and volunteer recognition event, as well as continuous representation at civic group and community events.

**FEDERAL EMERGENCY MANAGEMENT AGENCY**

2004

**SURGE RESERVIST, 1549 - DR – ALABAMA, COMMUNITY RELATIONS OFFICER – HURRICANE IVAN**

Established positive working relationships with disaster-affected, isolated and diverse communities.

- Excelled in flexible, team-driven approaches to a dynamic and rapidly-changing work environment.
- Performed outreach with regional and community leaders to facilitate Federal disaster assistance programs.
- Demonstrated ability to work with vastly different demographic and socioeconomic groups with respect and active listening skills in high-stress situations.
- Deployed both independent and group decision-making skills in crisis situations as needed.
- Directed special needs task force assignments and personnel.

**GIRL SCOUTS - TOTEM COUNCIL, SEATTLE, WA**

1996 – 2002

**COMMUNITY SERVICES MANAGER/ MEMBERSHIP DEVELOPMENT MANAGER**

**WHATCOM, SKAGIT, SAN JUAN, SNOHOMISH, AND ISLAND COUNTIES**

Excelled in creative adult recruitment strategies, including strategic planning, and consistently met challenging recruitment goals for youth and adult membership. Specialized in targeting diverse and hard-to-reach communities.

- Recruited and managed adult paid and volunteer program teams of 400 adults, supervised regional program delivery for 2,000 school age members.
- Routinely met and exceeded recruitment and diversity goals throughout a challenging and widespread territory.
- Oversight of all bank, personnel and training records, and recruiting and supervision throughout a 5-county territory.
- Extensive problem-solving and conflict management applied skills: Developed and taught conflict management at internal conferences throughout tenure.
- Sought, authored, and administered grants and allocation requests to United Way, DSHS, and varied local foundations.
- Developed and directed individual events for up to 500 youth and adult participants, including supervising contracting services and risk management assessments.
- Developed and administered budgets for new and ongoing programs.
- Cultivated productive relationships with United Way agencies in Skagit, Island, Snohomish, Whatcom, and San Juan counties that resulted in increased funding over time.
- Completed Training the Trainer Program, developed accessible and engaging adult education content for delivery to an inclusive base.
- Selected by leadership to attend Executive Director Training at Edith Macey Conference Center in New York

## EDUCATION

**M.B.A. in Management and Strategy**, Western Governors University, Salt Lake City, UT

**BA in English Literature**, Western Washington University, Bellingham, WA

**Lean Six Sigma Green Belt**, Bloodworks Northwest

In process: **CVA** (National Certification in Volunteer Administration)

**United Way Training**

United Way of King County Volunteer Program Management

United Way of Skagit County Campaign Associate and Training

United Way of Whatcom County – On Board 101 Training

## BOARD OF DIRECTORS SERVICE & COMMUNITY INVOLVEMENT

### **Board President**, Sean Humphrey House, Bellingham WA, 2007-present

- Served as Interim Executive Director during all lead staff transition periods.
- Led strategic development initiatives that turned significant budget deficits into a balanced budget by 2009, and a \$400,000 reserve and investment portfolio as of 2016.
- Recruited and partnered with multiple Executive Director(s), led a board of directors in ongoing Executive position development, supervision, and comprehensive executive search processes.
- Provided mentorship and coaching for new Executive Directors and Board Members, with a significantly strong retention record.
- Public speaking in a variety of venues in support of the organization and policy/issue advocacy, including DSHS addressing panels in Olympia.
- Applied for private, state, city, and county grant monies, supervised administration of grant projects.
- Initiated online, web-based meeting tools for board members in 2009.
- Hired and supervised contractors to administer board retreats, executive review processes, grant writing, bookkeeping, and marketing, and special projects.
- Negotiated directly with state and local government agencies to advocate for funding and programs.

### **Board member**, Kids Council Northwest (now Treehouse), Bellingham WA

### **Board member**, Mother Baby Center, Bellingham WA

### **Board member**, Bellingham Childcare and Learning Center

### **Founder**, BENEFIT X, 1999-2013:

Organized and directed an independent, unique, all-volunteer annual fund-raising gala and satellite events since 1999, benefiting Sean Humphrey House, Domestic Violence and Sexual Assault Services of Whatcom County, Kid's Council Northwest, Womenscare Shelter, Blue Skies for Children, Bellingham Childcare and Learning Center, and Bellingham Food Bank.

- Managed volunteers to administer vendors, donations, sponsors, accounting, database (CRM), and Advertising / PR.
- Developed unique community engagement tools and partnerships with businesses that resulted in extraordinarily high retention of donors at all levels.
- Distributed more than \$70,000 in total funds to local nonprofits.

### **Member**, Girl Scouts-Totem Council, Seattle WA:

Lifetime member with volunteer involvement as an Adult Recruiter, Troop Leader, Annual Meeting Delegate, Adult Education Advisory Committee member, Trainer, and Policy Input Coordinator.

### **Member**, Parent Teacher Association Lowell Elementary & Fairhaven Middle School - 2014-present:

Co-President, Vice President, Check Treasurer, Enrichment Program Chair

### **Other Volunteer Activities:**

Sexual Assault Advocate – Whatcom County Crisis Center

Mountain Search and Rescue

Riveters Collective

Whatcom COVID Helpers