



# Memorandum

**TO:** Satpal Sidhu, County Executive  
**FROM:** Erika Lautenbach, Director  
**RE:** Julota – Community Information Platform Software Contract Amendment #4  
**DATE:** FEBRUARY 13, 2024

Attached is a contract between Whatcom County and Julota for your review and signature. This amendment updates funding sources and pricing for the 2024 contract period. This amendment reflects a \$24,801 increase over the 2023 contract period. This increase supports:

1. Integration of additional programs (ART, Co-Response, Mental Health Court), data interfaces and continued design changes.
2. ART and Co-Responder are new programs. Julota built a new service for this program and continues to manage the data interfaces that are connected to ART and Co-Response.
3. Mental Health Court (MHC) is a new program to Julota, which has required an in-depth build that integrates the system MHC currently uses.

## ■ Background and Purpose

Julota is a web-based and mobile integrated software platform utilized by multiple agencies including EMS and Whatcom County Health and Community Services' Ground-Level Response and Coordinated Engagement (GRACE), Law Enforcement Assisted Diversion (LEAD), and Alternative Response Team (ART) Programs. Julota's services are utilized to track and monitor services and care provided to individuals frequently seen in each program.

## ■ Funding Amount and Source

Funding for this contract, in an amount not to exceed \$110,008 (\$101,110 + 8,898 tax) in 2024, is provided by the Behavioral Health Program Fund (GRACE – \$22,330.43, Mental Health Court – \$6,733.50), Washington State Health Care Authority (HCA) LEAD Funds (\$34,635.71), City of Bellingham ART Funds (\$6,960.51), HCA ART Proviso Funds (\$15,000), the EMS Fund (\$13,584.36), the North Sound Behavioral Health Administrative Services Organization Co-Responder Funds (\$6,363.58), American Rescue Plan Act Funds [ARPA – ALN 21.027 (\$2,199.80)], and the Healthy Children's Fund (\$2,199.80). These funds are included in the 2024 budget. Council authorization is required as funding for this amendment exceeds 10% of the amount last authorized by Council on 12/06/2022.

Please contact Malora Christensen, Response Systems Manager at 360-778-6131 ([MChriste@co.whatcom.wa.us](mailto:MChriste@co.whatcom.wa.us)), if you have any questions.

Encl.