

WHATCOM COUNTY CONTRACT INFORMATION SHEET

Whatcom County Contract No.

202106034 - 6

Originating Department:	Parks
Division/Program: (i.e. Dept. Division and Program)	Parks Capital (8090)
Contract or Grant Administrator:	Christ Thomsen
Contractor's / Agency Name:	Tiger Construction
Is this a New Contract? If not, is this an Amendment or Renewal to an Existing Contract? Yes <input type="radio"/> No <input checked="" type="radio"/> If Amendment or Renewal, (per WCC 3.08.100 (a)) Original Contract #: 202106034	
Does contract require Council Approval? Yes <input checked="" type="radio"/> No <input type="radio"/> If No, include WCC: _____ Already approved? Council Approved Date: _____ (Exclusions see: Whatcom County Codes 3.06.010, 3.08.090 and 3.08.100)	
Is this a grant agreement? Yes <input type="radio"/> No <input checked="" type="radio"/> If yes, grantor agency contract number(s): _____ CFDA#: _____	
Is this contract grant funded? Yes <input checked="" type="radio"/> No <input type="radio"/> If yes, Whatcom County grant contract number(s): 201509027-3	
Is this contract the result of a RFP or Bid process? Contract _____ Yes <input checked="" type="radio"/> No <input type="radio"/> If yes, RFP and Bid number(s): 21-26 Cost Center: 32418002	
Is this agreement excluded from E-Verify? No <input checked="" type="radio"/> Yes <input type="radio"/> If no, include Attachment D Contractor Declaration form.	
If YES, indicate exclusion(s) below: <input type="checkbox"/> Professional services agreement for certified/licensed professional. <input type="checkbox"/> Goods and services provided due to an emergency <input type="checkbox"/> Contract work is for less than \$100,000. <input type="checkbox"/> Contract for Commercial off the shelf items (COTS). <input type="checkbox"/> Contract work is for less than 120 days. <input type="checkbox"/> Work related subcontract less than \$25,000. <input type="checkbox"/> Interlocal Agreement (between Governments). <input type="checkbox"/> Public Works - Local Agency/Federally Funded FHWA.	
Contract Amount:(sum of original contract amount and any prior amendments): \$ 1,167,484.42 This Amendment Amount: \$ 226,476.64 Total Amended Amount: \$ 1,393,961.06	Council approval required for: all property leases, contracts or bid awards exceeding \$40,000 , and professional service contract amendments that have an increase greater than \$10,000 or 10% of contract amount, whichever is greater, except when : 1. Exercising an option contained in a contract previously approved by the council. 2. Contract is for design, construction, r-o-w acquisition, prof. services, or other capital costs approved by council in a capital budget appropriation ordinance. 3. Bid or award is for supplies. 4. Equipment is included in Exhibit "B" of the Budget Ordinance. 5. Contract is for manufacturer's technical support and hardware maintenance of electronic systems and/or technical support and software maintenance from the developer of proprietary software currently used by Whatcom County.
Summary of Scope: This contract amendment adds construction services to complete final mechanical, filtration and ventilation improvements for the Plantation Indoor Range HVAC replacement project. Specific tasks included are ductwork insulation, Air Handling Unit repairs and start-up, minor ductwork modifications, and project close out.	
Term of Contract: 6 months Expiration Date: October 31, 2025	

Contract Routing:	1. Prepared by: Rod Lamb	Date: 05/02/2025
	2. Attorney signoff: Brandon Waldron (Approved by email BW/RL)	Date: 05/02/2025
	3. AS Finance reviewed: Andrew Tan (Approved by email AT/RL)	Date: 05/05/2025
	4. IT reviewed (if IT related):	Date: _____
	5. Contractor signed: Scott Isenhardt	Date: 05/12/2025
	6. Executive contract review: <i>AR</i>	Date: 5/28/25
	7. Council approved, if necessary: <i>✓ AB2025-391</i>	Date: 5/27/25
	8. Executive signed: <i>KSB</i>	Date: 5.28.25
	9. Original to Council:	Date: _____

WHATCOM COUNTY
Parks & Recreation
3373 Mount Baker Highway
Bellingham, WA 98226-7500



Bennett Knox, Director
Christ Thomsen, Parks Operations Manager

MEMORANDUM

TO: Satpal Sidhu, County Executive
FROM: Rod Lamb, Design & Develop Manager
THROUGH Bennett Knox, Parks Director 
DATE: May 13, 2025
RE: Plantation Indoor Range HVAC

Please find enclosed for your review and approval a contract amendment for the Plantation Indoor Range HVAC Replacement Project between Tiger Construction, Ltd and Whatcom County.

- **Requested Action**

Parks requests County Executive to authorize a contract amendment increasing the total compensation from \$1,167,484.42 to \$1,393,961.06 for a total increase of \$226,476.64. The increased cost is due to changes that were required during construction to facilitate the project work. A detailed breakdown of the additional costs is included as Attachment 'A' in the contract amendment, and summarized below:

Change Order No. 3 (COP 13, 14, 15)	\$208,158.68
8.8% WSST	\$18,317.96
Total Contract Amendment:	\$226,476.64

Additionally, this amendment changes the contract termination date from June 30, 2025 to December 31, 2025.

If acceptable, please signify your approval by signing the contract amendment attached herein.

- **Funding Amount and Source**

Funds for this project are included in the 2023-2024 budget established by the Whatcom County Council on November 22, 2022, through Ordinance 2022-070, and subsequently amended Ordinances 2023-020, 2024-029, and 2025-0025.

- **Background and Purpose**

This contract completes additional mechanical ductwork insulation, Air Handling Unit (AHU) repair and start-up, and minor ductwork modifications to accommodate accessibility requirements.

- **Differences from previous Contract**

This is a contract amendment is for additional time to complete mechanical construction services.

Please contact Rod Lamb at extension 5858, if you have any questions or concerns regarding the terms of this agreement.

Whatcom County Contract No.

202106034-6

Amendment No. 6
Whatcom County Contract No. 202106034
CONTRACT BETWEEN WHATCOM COUNTY AND
Tiger Construction, Ltd.

THIS AMENDMENT is to the Contract between Whatcom County and **Tiger Construction, Ltd.** dated **June 18th, 2021**, and designated "Whatcom County Contract No. **202106034**". In consideration of the mutual benefits to be derived, the parties agree to the following:

This Amendment changes the total cost for construction services from \$1,167,484.42 to \$1,393,961.06 for a total contract increase of \$226,476.64 and amends the Scope of Work as further described in Attachment 'A', and summarized as follows:

Change Order No. 3 (COP 13, 14, and 15)	\$208,158.68
8.8% WSST	\$18,317.96
Total Contract Amendment:	\$226,476.64

And, changes the contract termination date of the contract from June 30, 2025 to December 31st, 2025.

Unless specifically amended by this agreement, all other terms and conditions of the original contract shall remain in full force and effect.

This Amendment takes effect: June 2nd, 2025 regardless of the date of signature.

IN WITNESS WHEREOF, Whatcom County and **Tiger Construction, Ltd.** have executed this Amendment on the date and year below written.

Each Signatory below to this Contract warrants that he/she is the authorized agent of the respective party; and that he/she has authority to enter into the contract and to bind the party thereto.

DATED this 12th day of May, 2025

CONTRACTOR:

Tiger Construction, Ltd.


Scott Isenhart, President

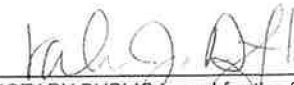
STATE OF WASHINGTON)

) ss.

COUNTY OF WHATCOM)

On this 12th day of May, 2025, before me personally appeared Scott Isenhart to me known to be the president of Tiger Construction, Ltd. of the State of Washington and who executed the above instrument and who acknowledged to me the act of signing and sealing thereof.





NOTARY PUBLIC in and for the State of Washington,

Valerie Jo Dyksterhuis printed name,
residing at Bellingham, WA
My commission expires 9/20/26.

WHATCOM COUNTY:

Recommended for Approval:

 5/13/25
Department Director Date

Approved as to form:

Brandon Waldron (Approved by email BW / RL -- May 2, 2024)
Prosecuting Attorney Date

Approved:

Accepted for Whatcom County:

By: 

Kayla Schott-Bresler
Deputy Executive

CONTRACTOR INFORMATION:

Tiger Construction, Ltd.

Scott Isenhardt, President
6280 Everson Goshen Rd
Everson, WA 98247

Contact Phone 360.410.7361

Contact Email: scott@tigerconstruction.us

Change Order Proposal

Tiger Construction

Plantation Rifle Range

DATE: 05/01/25

COP NO:

3

Reference:

Whole Job to date

PR NO:

CCD NO:

RFI NO:

ASI NO:

DESCRIPTION:

C03 IS A TOTALED CHANGE ORDER INCLUDING THE FOLLOWING SUBCHANGE ORDERS: COP 13, 14, 15.

DESCRIPTION	QTY	UNIT	LABOR \$/UNIT	MATERIAL \$/UNIT	EQUIPMENT \$/UNIT	SUBCONT \$/UNIT	LABOR \$ EXTENSION	MATL \$ EXTENSION	EQUIPMENT \$ EXTENSION	SUBCONT \$ EXTENSION	TOTAL
COP 13 - Revise Duct Insulation Specification	1	EACH				\$171,856.88	\$0.00	\$0.00	\$0.00	\$171,856.88	\$171,856.88
COP 14 - Modify Diffuser Ductwork	1	EACH				\$3,536.37	\$0.00	\$0.00	\$0.00	\$3,536.37	\$3,536.37
COP 15 - Costs for AHU delayed startup	1	EACH				\$32,765.43	\$0.00	\$0.00	\$0.00	\$32,765.43	\$32,765.43
COST TOTALS							\$0.00	\$0.00	\$0.00	\$208,158.68	\$208,158.68

Sub-total LM&E:

\$0.00

CONTRACTORS FEE FOR CONTRACTORS WORK
CONTRACTORS FEE FOR SUBCONTRACTORS WORK

INCLUDED IN SUB CO'S \$0.00
INCLUDED IN SUB CO'S \$0.00

SUBTOTAL \$208,158.68
Builders Risk Insurance INCLUDED IN SUB CO'S \$0.00
Liability Insurance INCLUDED IN SUB CO'S \$0.00
Performance and Payment Bond INCLUDED IN SUB CO'S \$0.00

TOTAL \$208,158.68

The Contract Time will be adjusted as follows:

Revised Substantial Completion Date = 6/30/2025

SIGNATURES:

CONTRACTOR

Tiger Construction

ARCHITECT

Sazan

OWNER

Whatcom County Parks and Recreation

By:

DATE 5-1-2025

By:

DATE

By:

DATE

When signed by the Owner, the Architect and the Contractor, this document becomes effective immediately and will be promptly incorporated as part of the next available Change Order. The Contractor shall proceed with the change(s) described above, and both parties will be bound to the adjustments in Contract Sum and Contract Time proposed above as the complete and final settlement of all direct and indirect costs and time impacts arising from the above change(s).

Change Order Proposal

Tiger Construction

Plantation Rifle Range

DATE: 02/24/25

COP NO:

13

Reference:

PR NO:

CCD NO:

RFI NO:

ASI NO:

DESCRIPTION:

As per RFI 32, replace existing specifics for exterior ductwork insulation with R-8 elastomeric insulation with Ventureclad jacketing.

DESCRIPTION	QTY	UNIT	LABOR \$/UNIT	MATERIAL \$/UNIT	EQUIPMENT \$/UNIT	SUBCONT \$/UNIT	LABOR \$ EXTENSION	MAT'L \$ EXTENSION	EQUIPMENT \$ EXTENSION	SUBCONT \$ EXTENSION	TOTAL
Willco	1	LS				\$169,422.28	\$0.00	\$0.00	\$0.00	\$169,422.28	\$169,422.28
DIRECT COST TOTALS							\$0.00	\$0.00	\$0.00	\$169,422.28	\$169,422.28
							Sub-total LM&E:			\$0.00	
							CONTRACTORS FEE FOR CONTRACTORS WORK TIGER OFFERING 0% MARKUP IN AN EFFORT TO COMPLETE PROJE			0%	\$0.00
							CONTRACTORS FEE FOR SUBCONTRACTORS WORK TIGER OFFERING 0% MARKUP IN AN EFFORT TO COMPLETE PROJE			0%	\$0.00
							SUBTOTAL				\$169,422.28
							Builders Risk Insurance		0.12%		\$198.22
							Liability Insurance		0.28%		\$474.38
							Performance and Payment Bond		1.04%		\$1,761.99
							TOTAL				\$171,856.88

The Contract Time will be adjusted as follows:

SIGNATURES:

CONTRACTOR:

Tiger Construction

ARCHITECT

Sazan

OWNER

Whatcom County Parks and Recreation

By:

DATE 2/24/2025

By:

DATE

By:

DATE

When signed by the Owner, the Architect and the Contractor, this document becomes effective immediately and will be promptly incorporated as part of the next available Change Order. The Contractor shall proceed with the change(s) described above, and both parties will be bound to the adjustments in Contract Sum and Contract Time proposed above as the complete and final settlement of all direct and indirect costs and time impacts arising from the above change(s).



Change Order Proposal

PROJECT: Plantation Indoor Range HVAC Replacement
 ARCHITECT: _____
 REFERENCE: RFI 32

DATE: 10/16/24
 C.O.P.#: 05

DESCRIPTION: Per RFI 32 Hillco to remove all existing outdoor insulation and prepare duct for revised specification.
 Extension of Time: TBD work days added

ITEM	PHASE	QTY	UNIT	LABOR		MATERIAL		EQUIPMENT		SUBCONTRACTOR	
				UNIT	TOTAL	UNIT	TOTAL	UNIT	TOTAL	UNIT	TOTAL
Hillco Labor to remove Existing Inso		2	Men	32.00	64.00						
Dump Fees		1				585.00	585.00				
OD Duct Insulation		1								143,537.00	143,537.00
Original Spec'd Materails		1				8,919.85	8,919.85				
Foreman		64.00	MH	0.15	9.60						
Labor Hours:					73.60						
Labor Rate:					117.00						
					8,611.20						
Safety		0.02			172.22						143,537.00
Small Tools		0.05			439.17						
					8,783.42		9,504.85				
Contractor Overhead:		0.16			1,405.35	0.16	1,520.78	0.16		0.16	22,965.92
Contractor Profit:		0.06			527.01	0.06	570.29	0.06		0.06	8,612.22
Column Totals:					11,327.17		11,595.92				175,115.14

Credit for Original Contracted OD Duct Insulation

-31,990.17

Owner Rep

Date

Subtotal:

\$166,048.06

1.0% Payroll Liability Insurance:

\$215.22

1.9% Volume Driven Liability Insurance:

\$3,159.00

C.O.P. Total:

\$169,422.28

8.6% Sales Tax:

TOTAL COST:

\$169,422.28

Hillco Contracting

Project Manager



Plantation Indoor Gun Range HVAC Replacement

MECHANICAL INSULATION QUOTE

BID DATE: 10/16/2024

COMPANY: Hillco Mech

ADDENDA: 0

ATTN: Estimating

SPECIFICATION: WSEC

SYSTEMS

BASE BID:	Plumb Pipe Insulation	None	\$	-
	HVAC Pipe Insulation	None	\$	-
	Duct Insulation	S/A, OSA, R/A	\$	143,537
Total			\$	143,537

Scope: Outdoor duct application will include R-8 elastomeric and Ventureclad jacketing in lieu of the specified application. All penetrations will be caulked with polyurethane sealant.

Standard Exclusions:

Duct lining, metal shields, insulated pipe/duct supports, painting and identification, heat tracing, fire stopping, demolition, handi-cap p-trap covers, refrigerant pipe insulation, buried pipe, acoustical caulk or wrap and arial man-lifts. Sales and/or use tax and all costs associated with the issuance of a performance bond are excluded from this quotation, as applicable. The cutting of sheetrock to allow for the insulation to pass through walls is excluded.

Jeff Heckman
Estimating & Sales - Heckman, Inc.
425-330-3765 (cell)
POB 1298, Stanwood WA 98292
jeff@heckmanins.com

Change Order Proposal

Tiger Construction

Plantation Rifle Range

DATE: 03/19/25

COP NO:

14

Reference

PR NO

CCD NO

RFI NO

ASI NO

DESCRIPTION:

Make revisions to interior ductwork to allow for ADA access as per attached sketch.

DESCRIPTION	QTY	UNIT	LABOR \$/UNIT	MATERIAL \$/UNIT	EQUIPMENT \$/UNIT	SUBCONT \$/UNIT	LABOR \$ EXTENSION	MATL \$ EXTENSION	EQUIPMENT \$ EXTENSION	SUBCONT \$ EXTENSION	TOTAL
Hillco Contracting	1	ls				\$3,228.03	\$0.00	\$0.00	\$0.00	\$3,228.03	\$3,228.03
DIRECT COST TOTALS							\$0.00	\$0.00	\$0.00	\$3,228.03	\$3,228.03
Sub-total LM&E:										\$0.00	
CONTRACTORS FEE FOR CONTRACTORS WORK										15%	\$0.00
CONTRACTORS FEE FOR SUBCONTRACTORS WORK										8%	\$258.24
SUBTOTAL											\$3,486.27
Builders Risk Insurance										0.12%	\$4.08
Liability Insurance										0.28%	\$9.76
Performance and Payment Bond										1.04%	\$36.26
TOTAL											\$3,536.37

The Contract Time will be adjusted as follows:

SIGNATURES:

CONTRACTOR:

Tiger Construction

ARCHITECT:

Sazan

OWNER:

Whatcom County Parks and Recreation

By:

DATE

By:

DATE

By:

DATE

When signed by the Owner, the Architect and the Contractor, this document becomes effective immediately and will be promptly incorporated as part of the next available Change Order. The Contractor shall proceed with the change(s) described above, and both parties will be bound to the adjustments in Contract Sum and Contract Time proposed above as the complete and final settlement of all direct and indirect costs and time impacts arising from the above change(s).



DATE: 3/13/25

C.O.P.#: 06

Extension of Time: TBD work days added

DESCRIPTION: Per Owners request, revised installed duct pelinum to match new drawings.

Owner Rep

Subtotal:	\$3,110.59
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1.9% Payroll Liability Insurance:	\$57.24
1.9% Volume Driven Liability Insurance:	\$60.19

C.O.P. Total:	\$3,228.03
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8.6% Sales Tax:

TOTAL COST: \$3,228.03

Hillco Contracting

Project Manager

Change Order Proposal

Tiger Construction

Plantation Rifle Range

DATE: 03/19/25

COP NO: 15

Reference: _____

PR NO: _____

CCO NO: _____

RFI NO: _____

ASI NO: _____

DESCRIPTION: **Due to schedule delays that were not the fault of the contractor, additional mechanical unit startup costs were experienced by the contractor.**

DESCRIPTION	QTY	UNIT	LABOR \$/UNIT	MATERIAL \$/UNIT	EQUIPMENT \$/UNIT	SUBCONT \$/UNIT	LABOR \$ EXTENSION	MATL \$ EXTENSION	EQUIPMENT \$ EXTENSION	SUBCONT \$ EXTENSION	TOTAL
Hilco	1	LS				\$62,117.80	\$0.00	\$0.00	\$0.00	\$62,117.80	\$62,117.80
DIRECT COST TOTALS							\$0.00	\$0.00	\$0.00	\$62,117.80	\$62,117.80
Sub-total LM&E:											\$0.00
CONTRACTORS FEE FOR CONTRACTORS WORK											15%
CONTRACTORS FEE FOR SUBCONTRACTORS WORK (Lower Markup Negotiated with County)											4%
SUBTOTAL											\$64,602.51
Builders Risk Insurance											0.12%
Liability Insurance											0.28%
Performance and Payment Bond											1.04%
TOTAL											\$65,530.85

50% of the change order costs negotiated with the county \$32,765.43

The Contract Time will be adjusted as follows: _____

SIGNATURES:

CONTRACTOR:
Tiger Construction

ARCHITECT:
Sazan

OWNER:
Whatcom County Parks and Recreation

By: _____
DATE _____

By: _____
DATE _____

By: _____
DATE _____

When signed by the Owner, the Architect and the Contractor, this document becomes effective immediately and will be promptly incorporated as part of the next available Change Order. The Contractor shall proceed with the change(s) described above, and both parties will be bound to the adjustments in Contract Sum and Contract Time proposed above as the complete and final settlement of all direct and indirect costs and time impacts arising from the above change(s).

Change Order Proposal

PROJECT: Plantation Indoor Range HVAC Replacement

DATE: 1/21/25

ARCHITECT: _____

C.O.P.#: 4 Rev3

REFERENCE: Springfield Repair and Start Up

Extension of Time: TBD work days added

DESCRIPTION: Per observation report provided by Scott Springfield the HVAC Unit has experienced damage due to incompleteness and weather exposure.
Revised per Chris English breakdown.

[illegible]

Owner Rep

Date _____

Subtotal:	<u>\$60,942.12</u>
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1.9% Payroll Liability Insurance:	\$76.33
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1.9% Volume Driven Liability Insurance:	\$1,159.35
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C.O.P. Total: \$62,177.80

8.6% Sales Tax:

TOTAL COST: \$62,177.80

Hillco Contracting

Project Manager



Proposal

Proposal is valid for 15 days.

Customer must obtain credit approval and release order to production within 60 days of proposal date.

PROPRIETARY AND CONFIDENTIAL PROPERTY OF Trane U.S. Inc.
DISTRIBUTION TO OTHER THAN THE NAMED RECIPIENT IS PROHIBITED

Prepared For: All Bidders

Date: October 23, 2024

Job Name:

Plantation Indoor Range HVAC

Proposal Number: Y3-126416-9056-1

Payment Terms: Net 30 Days

Delivery Terms:

Freight Allowed and Prepaid - F.O.B. Factory

Custom Air Handling

Item	Tag(s)	Qty	Description
A1	AHU-1	1	Factory Repair and Startup

~~Caulking to be applied throughout unit where required to prevent air leakage.~~

Replacement of gas line to burner due to rusting.

Replacement of damaged HEPA filter track.

Application of rust preventor to all electrical components.

Replace terminals in power supply cabinet due to rust.

~~Condensate drains for burners piped.~~

Scope of Work to be completed but not bill below:

- Wiring of all photohelic pressure switches.
- Wiring of smoke detectors.
- Wiring of lights within unit.
- Mounting and wiring CO, CO2 and temperature sensors
- Wiring of return fan motor and VFD.
- Wiring of exhaust damper actuator.
- Wiring of return fan Ebtron.
- Wiring of burner cabinet.
- Startup

Notes:

- This list is based on visual inspection of the unit and is not intended to be all encompassing
- Components that require unit power and/or unit operation have not been tested and are not included in the below repair price.

Total Net Price (Excluding Sales Tax) **\$ 53,500.00**

Sincerely,

Ty Wasserman, Account Manager
Trane U.S. Inc.

2333 158th Court NE

Bellevue, WA 98008

E-mail: ty.wasserman@trane.com

Office Phone: (425) 449-9872

Total Net Price Negotiated By
Hillco down to 49,500 via
phone call.
Note By Scott Isenhardt
5/1/2025

This proposal is subject to your acceptance of the attached Trane terms and conditions.

TERMS AND CONDITIONS - COMMERCIAL EQUIPMENT

"Company" shall mean Trane U.S. Inc. for sales in the United States and Trane Canada ULC for sales in Canada.

1. **Acceptance.** These terms and conditions are an integral part of Company's offer and form the basis of any agreement (the "Agreement") resulting from Company's proposal (the "Proposal") for the sale of the described commercial equipment and any ancillary services (the "Equipment"). **COMPANY'S TERMS AND CONDITIONS AND EQUIPMENT PRICES ARE SUBJECT TO PERIODIC CHANGE OR AMENDMENT.** The Proposal is subject to acceptance in writing by the party to whom this offer is made or an authorized agent ("Customer") delivered to Company within 15 days from the date of the Proposal. Prices in the Proposal are subject to change at any time upon notice to Customer. If Customer accepts the Proposal by placing an order, without the addition of any other terms and conditions of sale or any other modification, Customer's order shall be deemed acceptance of the Proposal subject to Company's terms and conditions. If Customer's order is expressly conditioned upon Company's acceptance or assent to terms and/or conditions other than those expressed herein, return of such order by Company with Company's terms and conditions attached or referenced serves as Company's notice of objection to Customer's terms and as Company's counteroffer to provide Equipment in accordance with the Proposal and the Company's terms and conditions. If Customer does not reject or object in writing to Company within 10 days, Company's counteroffer will be deemed accepted. Notwithstanding anything to the contrary herein, Customer's acceptance of the Equipment will in any event constitute an acceptance by Customer of Company's terms and conditions. This Agreement is subject to credit approval by Company. Upon disapproval of credit, Company may delay or suspend performance or, at its option, renegotiate prices and/or terms and conditions with Customer. If Company and Customer are unable to agree on such revisions, this Agreement shall be cancelled without any liability.

2. **Connected Services.** In addition to these terms and conditions, the Connected Services Terms of Service ("Connected Services Terms"), available at <https://www.trane.com/TraneConnectedServicesTerms>, as updated from time to time, are incorporated herein by reference and shall apply to the extent that Company provides Customer with Connected Services, as defined in the Connected Services Terms.

3. **Title and Risk of Loss.** All Equipment sales with destinations to Canada or the U.S. shall be made as follows: FOB Company's U.S. manufacturing facility or warehouse (full freight allowed). Title and risk of loss or damage to Equipment will pass to Customer upon tender of delivery of such to carrier at Company's U.S. manufacturing facility or warehouse.

4. **Pricing and Taxes.** Within forty-five (45) days following Customer acceptance of the Proposal without addition of any other terms and conditions of sale or any modification, Customer shall provide notification of release for immediate production at Company's factory. Prices for Equipment are subject to change at any time prior to shipment to reflect any cost increases related to the manufacture, supply, and shipping of Equipment. This includes, but is not limited to, cost increases in raw materials, supplier components, labor, utilities, freight, logistics, wages and benefits, regulatory compliance, or any other event beyond Company's control. If shipment is delayed due to Customer's actions, Company may also charge Customer with storage fees. If a release is not received within 6 months following order acceptance, Company reserves the right to cancel any order. Company shall be entitled to equitable adjustments in the contract price to reflect any cost increases as set forth above and will provide notice to Customer prior to the date for which the increased price is to be in effect for the applicable customer contract. In no event will prices be decreased. The price of Equipment does not include any present or future foreign, federal, state, or local property, license, privilege, sales, use, excise, value added, gross receipts or other like taxes or assessments. Such amounts will be itemized separately to Customer, who will make prompt payment to Company. Company will accept valid exemption documentation for such taxes and assessments from Customer, if applicable. All prices include packaging in accordance with Company's standard procedures. Charges for special packaging, crating or packing are the responsibility of Customer.

5. **Delivery and Delays.** Delivery dates are approximate and not guaranteed. Company will use commercially reasonable efforts to deliver the Equipment on or before the estimated delivery date, will notify Customer if the estimated delivery dates cannot be honored, and will deliver the Equipment and services as soon as practicable thereafter. In no event will Company be liable for any damages or expenses caused by delays in delivery.

6. **Performance.** Company shall be obligated to furnish only the Equipment described in the Proposal and in submittal data (if such data is issued in connection with the order). Company may rely on the acceptance of the Proposal and submittal data as acceptance of the suitability of the Equipment for the particular project or location. Unless specifically stated in the Proposal, compliance with any local building codes or other laws or regulations relating to specifications or the location, use or operation of the Equipment is the sole responsibility of Customer. If Equipment is tendered that does not fully comply with the provisions of this Agreement and Equipment is rejected by Customer, Company will have the right to cure within a reasonable time after notice thereof by substituting a conforming tender whether or not the time for performance has passed.

7. **Force Majeure.** Company's duty to perform under this Agreement and the Equipment prices are contingent upon the non-occurrence of an Event of Force Majeure. If the Company shall be unable to carry out any material obligation under this Agreement due to an Event of Force Majeure, this Agreement shall at Company's election (i) remain in effect but Company's obligations shall be suspended until the uncontrollable event terminates or (ii) be terminated upon 10 days' notice to Customer, in which event Customer shall pay Company for all parts of the Work furnished to the date of termination. An "Event of Force Majeure" shall mean any cause or event beyond the control of Company. Without limiting the foregoing, "Event of Force Majeure" includes: acts of God; acts of terrorism, war or the public enemy; flood; earthquake; tornado; storm; fire; civil disobedience; pandemic insurrections; riots; labor/labour disputes; labor/labour or material shortages; sabotage; restraint by court order or public authority (whether valid or invalid); and action or non-action by or inability to obtain or keep in force the necessary governmental authorizations, permits, licenses, certificates or approvals if not caused by Company; and the requirements of any applicable government in any manner that diverts either the material or the finished product to the direct or indirect benefit of the government.

8. **Limited Warranty.** Company warrants the Equipment manufactured by Company for a period of the lesser of 12 months from initial start-up or 18 months from date of shipment, whichever is less, against failure due to defects in material and manufacture and that it has the capacities and ratings set forth in Company's catalogs and bulletins ("Warranty"). **Equipment manufactured by Company that includes required start-up and sold in North America will not be warranted by Company unless Company performs the Equipment startup.** Exclusions from this Warranty include damage or failure arising from: wear and tear; corrosion, erosion, deterioration, modifications made by others to the Equipment; repairs or alterations by a party other than Company that adversely affects the stability or reliability of the Equipment; vandalism; neglect; accident; adverse weather or environmental conditions; abuse or improper use; improper installation; commissioning by a party other than Company; unusual physical or electrical or mechanical stress; operation with any accessory, equipment or part not specifically approved by Company; refrigerant not supplied by Company; and/or lack of proper maintenance as recommended by Company. Company shall not be obligated to pay for the cost of lost refrigerant or lost product. Company's obligations and liabilities under this Warranty are limited to furnishing replacement equipment or parts, at its option, FCA (Incoterms 2000) factory or warehouse (f.o.b. factory or warehouse for US domestic purposes) at Company-designated shipping point, freight-allowed to Company's warranty agent's stock location, for all non-conforming Company-manufactured Equipment (which have been returned by Customer to Company). Returns must have prior written approval by Company and are subject to restocking charge where applicable. Equipment, material and/or parts that are not manufactured by Company ("Third-Party Product(s)") are not warranted by Company and have such warranties as may be extended by the respective manufacturer. **CUSTOMER UNDERSTANDS THAT COMPANY IS NOT THE MANUFACTURER OF ANY THIRD-PARTY PRODUCT(S) AND ANY WARRANTIES, CLAIMS, STATEMENTS, REPRESENTATIONS, OR SPECIFICATIONS ARE THOSE OF THE THIRD-PARTY MANUFACTURER, NOT COMPANY AND CUSTOMER IS NOT RELYING ON ANY WARRANTIES, CLAIMS, STATEMENTS, REPRESENTATIONS, OR SPECIFICATIONS REGARDING THE THIRD-PARTY PRODUCT THAT MAY BE PROVIDED BY COMPANY OR ITS AFFILIATES, WHETHER ORAL OR WRITTEN. COMPANY MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. ADDITIONALLY, COMPANY MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND REGARDING PREVENTING, ELIMINATING, REDUCING OR INHIBITING ANY MOLD, FUNGUS, BACTERIA, VIRUS, MICROBIAL GROWTH, OR ANY OTHER CONTAMINANTS (INCLUDING COVID-19 OR ANY SIMILAR VIRUS) (COLLECTIVELY, "CONTAMINANTS"). WHETHER INVOLVING OR IN CONNECTION WITH EQUIPMENT, ANY COMPONENT THEREOF, SERVICES OR OTHERWISE. IN NO EVENT SHALL COMPANY HAVE ANY LIABILITY FOR THE PREVENTION, ELIMINATION, REDUCTION OR INHIBITION OF THE GROWTH OR SPREAD OF SUCH CONTAMINANTS INVOLVING OR IN CONNECTION WITH ANY EQUIPMENT, THIRD-PARTY PRODUCT, OR ANY COMPONENT THEREOF, SERVICES OR OTHERWISE AND CUSTOMER HEREBY SPECIFICALLY ACKNOWLEDGES AND AGREES THERETO.** No warranty liability whatsoever shall attach to Company until Customer's complete order has been paid for in full and Company's liability under this Warranty shall be limited to the purchase price of the Equipment shown to be defective. Additional warranty protection is available on an extra-cost basis and must be in writing and agreed to by an authorized signatory of the Company. **EXCEPT FOR COMPANY'S WARRANTY EXPRESSLY SET FORTH HEREIN, COMPANY DOES NOT MAKE, AND HEREBY EXPRESSLY DISCLAIMS, ANY WARRANTIES, EXPRESS OR IMPLIED CONCERNING ITS PRODUCTS, EQUIPMENT OR SERVICES, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF DESIGN, MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, OR OTHERS THAT ARE ALLEGED TO ARISE FROM COURSE OF DEALING OR TRADE.**

9. **Indemnity.** To the fullest extent permitted by law, Company and Customer shall indemnify, defend and hold harmless each other from any and all claims, actions, costs, expenses, damages and liabilities, including reasonable attorneys' fees, resulting from death or bodily injury or damage to real or personal property, to the extent caused by the negligence or misconduct of their respective employees or other authorized agents in connection with their activities within the scope of this Agreement. Neither party shall indemnify the other against claims, damages, expenses or liabilities to the extent attributable to the acts or omissions of the other party. If the parties are both at fault, the obligation to indemnify shall be proportional to their relative fault. The duty to indemnify will continue in full force and effect, notwithstanding the expiration or early termination hereof, with respect to any claims based on facts or conditions that occurred prior to expiration or termination.

10. **Insurance.** Upon request, Company will furnish evidence of its standard insurance coverage. If Customer has requested to be named as an additional insured under Company's insurance policy, Company will do so but only subject to Company's manuscript additional insured endorsement under its primary Commercial General Liability policies. In no event does Company waive any rights of subrogation.

11. Customer Breach. Each of the following events or conditions shall constitute a breach by Customer and shall give Company the right, without an election of remedies, to terminate this Agreement, require payment prior to shipping, or suspend performance by delivery of written notice: (1) Any failure by Customer to pay amounts when due; (2) any general assignment by Customer for the benefit of its creditors, or if Customer becomes bankrupt or insolvent or takes the benefit of any statute for bankrupt or insolvent debtors, or makes or proposes to make any proposal or arrangement with creditors, or if any steps are taken for the winding up or other termination of Customer or the liquidation of its assets, or if a trustee, receiver, or similar person is appointed over any of the assets or interests of Customer; (3) Any representation or warranty furnished by Customer in connection with this Agreement is false or misleading in any material respect when made; or (4) Any failure by Customer to perform or comply with any material provision of this Agreement. Customer shall be liable to the Company for all Equipment furnished and all damages sustained by Company (including lost profit and overhead).

12. Limitation of Liability. NOTWITHSTANDING ANYTHING TO THE CONTRARY, IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT CONSEQUENTIAL, PUNITIVE, EXEMPLARY DAMAGES (INCLUDING WITHOUT LIMITATION REFRIGERANT LOSS, BUSINESS INTERRUPTION, LOST DATA, LOST REVENUE, LOST PROFITS), OR CONTAMINANTS LIABILITIES, EVEN IF A PARTY HAS BEEN ADVISED OF SUCH POSSIBLE DAMAGES OR IF SAME WERE REASONABLY FORESEEABLE AND REGARDLESS OF WHETHER THE CAUSE OF ACTION IS FRAMED IN CONTRACT, NEGLIGENCE, ANY OTHER TORT, WARRANTY, STRICT LIABILITY, OR PRODUCT LIABILITY. In no event will Company's liability in connection with the provision of products or services or otherwise under this Agreement exceed the entire amount paid to Company by Customer under this Agreement.

13. CONTAMINANTS LIABILITY

The transmission of COVID-19 may occur in a variety of ways and circumstances, many of the aspects of which are currently not known. HVAC systems, products, services and other offerings have not been tested for their effectiveness in reducing the spread of COVID-19, including through the air in closed environments. IN NO EVENT WILL COMPANY BE LIABLE UNDER THIS AGREEMENT OR OTHERWISE FOR ANY INDEMNIFICATION, ACTION, OR CLAIM, WHETHER BASED ON WARRANTY, CONTRACT, TORT OR OTHERWISE, FOR ANY BODILY INJURY (INCLUDING DEATH), DAMAGE TO PROPERTY, OR ANY OTHER LIABILITIES, DAMAGES OR COSTS RELATED TO CONTAMINANTS (INCLUDING THE SPREAD, TRANSMISSION, MITIGATION, ELIMINATION, OR CONTAMINATION THEREOF) (COLLECTIVELY, "CONTAMINANTS LIABILITIES") AND CUSTOMER HEREBY EXPRESSLY RELEASES COMPANY FROM ANY SUCH CONTAMINANTS LIABILITIES.

14. Nuclear Liability. In the event that the Equipment sold hereunder is to be used in a nuclear facility, Customer will, prior to such use, arrange for insurance or governmental indemnity protecting Company against all liability and hereby releases and agrees to indemnify Company and its suppliers for any nuclear damage, including loss of use, in any manner arising out of a nuclear incident, whether alleged to be due, in whole or in part to the negligence or otherwise of Company or its suppliers.

15. Intellectual Property; Patent Indemnity. Company retains all ownership, license and other rights to all patents, trademarks, copyrights, trade secrets and other intellectual property rights related to the Equipment, and, except for the right to use the Equipment sold, Customer obtains no rights to use any such intellectual property. Company agrees to defend any suit or proceeding brought against Customer so far as such suit or proceeding is solely based upon a claim that the use of the Equipment provided by Company constitutes infringement of any patent of the United States of America, provided Company is promptly notified in writing and given authority, information and assistance for defense of same. Company will, at its option, procure for Customer the right to continue to use said Equipment, or modify it so that it becomes non-infringing, or replace same with non-infringing Equipment, or to remove said Equipment and to refund the purchase price. The foregoing will not be construed to include any Agreement by Company to accept any liability whatsoever in respect to patents for inventions including more than the Equipment furnished hereunder, or in respect of patents for methods and processes to be carried out with the aid of said Equipment. The provision of Equipment by Company does not convey any license, by implication, estoppel, or otherwise, under patent claims covering combinations of said Equipment with other devices or elements. The foregoing states the entire liability of Company with regard to patent infringement. Notwithstanding the provisions of this paragraph, Customer will hold Company harmless against any expense or loss resulting from infringement of patents or trademarks arising from compliance with Customer's designs or specifications or instructions.

16. Cancellation. Equipment is specially manufactured in response to orders. An order placed with and accepted by Company cannot be delayed, canceled, suspended, or extended except with Company's written consent and upon written terms accepted by Company that will reimburse Company for and indemnify Company against loss and provide Company with a reasonable profit for its materials, time, labor, services, use of facilities and otherwise. Customer will be obligated to accept any Equipment shipped, tendered for delivery or delivered by Company pursuant to the order prior to any agreed delay, cancellation, suspension or extension of the order. Any attempt by Customer to unilaterally revoke, delay or suspend acceptance for any reason whatever after it has agreed to delivery of or accepted any shipment shall constitute a breach of this Agreement. For purposes of this paragraph, acceptance occurs by any waiver of inspection, use or possession of Equipment, payment of the invoice, or any indication of exclusive control exercised by Customer.

17. Invoicing and Payment. Unless otherwise agreed to in writing by Company, equipment shall be invoiced to Customer upon tender of delivery thereof to the carrier. Customer shall pay Company's invoices within net 30 days of shipment date. Company reserves the right to add to any account outstanding for more than 30 days a service charge equal to the lesser of the maximum allowable legal interest rate or 1.5% of the principal amount due at the end of each month. Customer shall pay all costs (including attorneys' fees) incurred by Company in attempting to collect amounts due and otherwise enforcing these terms and conditions. If requested, Company will provide appropriate lien waivers upon receipt of payment. Company may at any time decline to ship, make delivery or perform work except upon receipt of cash payment, letter of credit, or security, or upon other terms and conditions satisfactory to Company. Customer agrees that, unless Customer makes payment in advance, Company will have a purchase money security interest in all Equipment to secure payment in full of all amounts due Company and its order for the Equipment, together with these terms and conditions, form a security agreement (as defined by the UCC in the United States and as defined in the Personal Property Security Act in Canada). Customer shall keep the Equipment free of all taxes and encumbrances, shall not remove the Equipment from its original installation point and shall not assign or transfer any interest in the Equipment until all payments due Company have been made. The purchase money security interest granted herein attaches upon Company's acceptance of Customer's order and on receipt of the Equipment described in the accepted Proposal but prior to its installation. The parties have no agreement to postpone the time for attachment unless specifically noted in writing on the accepted order. Customer will have no rights of set off against any amounts, which become payable to Company under this Agreement or otherwise.

18. Claims. Company will consider claims for concealed shortages in shipments or rejections due to failure to conform to an order only if such claims or rejections are made in writing within 15 days of delivery and are accompanied by the packing list and, if applicable, the reasons in detail why the Equipment does not conform to Customer's order. Upon receiving authorization and shipping instructions from authorized personnel of Company, Customer may return rejected Equipment, transportation charges prepaid, for replacement. Company may charge Customer any costs resulting from the testing, handling, and disposition of any Equipment returned by Customer which are not found by Company to be nonconforming. All Equipment damaged during shipment and all claims relating thereto must be made with the freight carrier in accordance with such carrier's policies and procedures. Claims for Equipment damaged during shipment are not covered under the warranty provision stated herein.

19. Export Laws. The obligation of Company to supply Equipment under this Agreement is subject to the ability of Company to supply such items consistent with applicable laws and regulations of the United States and other governments. Company reserves the right to refuse to enter into or perform any order, and to cancel any order, under this Agreement if Company in its sole discretion determines that performance of the transaction to which such order relates would violate any such applicable law or regulation. Customer will pay all handling and other similar costs from Company's factories including the costs of freight, insurance, export clearances, import duties and taxes. Customer will be "exporter of record" with respect to any export from the United States of America and will perform all compliance and logistics functions in connection therewith and will also comply with all applicable laws, rules and regulations. Customer understands that Company and/or the Equipment are subject to laws and regulations of the United States of America which may require licensing or authorization for and/or prohibit export, re-export or diversion of Company's Equipment to certain countries, and agrees it will not knowingly assist or participate in any such diversion or other violation of applicable United States of America laws and regulations. Customer agrees to hold harmless and indemnify Company for any damages resulting to Customer or Company from a breach of this paragraph by Customer.

20. General. Except as provided below, to the maximum extent provided by law, this Agreement is made and shall be interpreted and enforced in accordance with the laws of the state of New York for Equipment shipped to a U.S. location and the laws of the province to which Equipment is shipped within Canada, without regard to its conflict of law principles that might otherwise call for the application of a different state's or province's law, and not including the United Nations Convention on Contracts for the International Sale of Goods. Any action or suit arising out of or related to this Agreement must be commenced within one year after the cause of action has accrued. To the extent the Equipment is being used at a site owned and/or operated by any agency of the Federal Government, determination of any substantive issue of law shall be according to the Federal common law of Government contracts as enunciated and applied by Federal judicial bodies and boards of contract appeals of the Federal Government. This Agreement contains all of the agreements, representations and understandings of the parties and supersedes all previous understandings, commitments or agreements, oral or written, related to the subject matter hereof. This Agreement may not be amended, modified or terminated except by a writing signed by the parties hereto. No documents shall be incorporated herein by reference except to the extent Company is a signatory thereon. If any term or condition of this Agreement is invalid, illegal or incapable of being enforced by any rule of law, all other terms and conditions of this Agreement will nevertheless remain in full force and effect as long as the economic or legal substance of the transaction contemplated hereby is not affected in a manner adverse to any party hereto. Customer may not assign, transfer, or convey this Agreement, or any part hereof, or its right, title or interest herein, without the written consent of the Company. Subject to the foregoing, this Agreement shall be binding upon and inure to the benefit of Customer's permitted successors and assigns. This Agreement may be executed in several counterparts, each of which when executed shall be deemed to be an original, but all together shall constitute but one and the same Agreement. A fully executed facsimile copy hereof or the several counterparts shall suffice as an original.

21. Equal Employment Opportunity/Affirmative Action Clause. Company is a federal contractor that complies fully with Executive Order 11246, as amended, and the applicable regulations contained in 41 C.F.R. Parts 60-1 through 60-60, 29 U.S.C. Section 793 and the applicable regulations contained in 41 C.F.R. Part 60-741; and 38

U.S.C. Section 4212 and the applicable regulations contained in 41 C.F.R. Part 60-250 Executive Order 13496 and Section 29 CFR 471, appendix A to subpart A, regarding the notice of employee rights in the United States and with Canadian Charter of Rights and Freedoms Schedule B to the Canada Act 1982 (U.K.) 1982, c. 11 and applicable Provincial Human Rights Codes and employment law in Canada.

22. U.S. Government Work.

The following provision applies only to direct sales by Company to the US Government. The Parties acknowledge that Equipment ordered and delivered under this Agreement are Commercial Items as defined under Part 12 of the Federal Acquisition Regulation (FAR). In particular, Company agrees to be bound only by those Federal contracting clauses that apply to "commercial" suppliers and that are contained in FAR 52.212-5(e)(1).

The following provision applies only to indirect sales by Company to the US Government. As a Commercial Item Subcontractor, Company accepts only the following mandatory flow down provisions: 52.219-8; 52.222-26; 52.222-35; 52.222-36; 52.222-39; 52.247-64. If the sale of the Equipment is in connection with a U.S. Government contract, Customer certifies that it has provided and will provide current, accurate, and complete information, representations and certifications to all government officials, including but not limited to the contracting officer and officials of the Small Business Administration, on all matters related to the prime contract, including but not limited to all aspects of its ownership, eligibility, and performance. Anything herein notwithstanding, Company will have no obligations to Customer unless and until Customer provides Company with a true, correct and complete executed copy of the prime contract. Upon request, Customer will provide copies to Company of all requested written communications with any government official related to the prime contract prior to or concurrent with the execution thereof, including but not limited to any communications related to Customer's ownership, eligibility or performance of the prime contract. Customer will obtain written authorization and approval from Company prior to providing any government official any information about Company's performance of the work that is the subject of the Proposal or this Agreement, other than the Proposal or this Agreement.

23. Limited Waiver of Sovereign Immunity. If Customer is an Indian tribe (in the U.S.) or a First Nation or Band Council (in Canada), Customer, whether acting in its capacity as a government, governmental entity, a duly organized corporate entity or otherwise, for itself and for its agents, successors, and assigns: (1) hereby provides this limited waiver of its sovereign immunity as to any damages, claims, lawsuit, or cause of action (herein "Action") brought against Customer by Company and arising or alleged to arise out of the furnishing by Company of any product or service under this Agreement, whether such Action is based in contract, tort, strict liability, civil liability or any other legal theory; (2) agrees that jurisdiction and venue for any such Action shall be proper and valid (a) if Customer is in the U.S., in any state or United States court located in the state in which Company is performing this Agreement or (b) if Customer is in Canada, in the superior court of the province or territory in which the work was performed; (3) expressly consents to such Action, and waives any objection to jurisdiction or venue; (4) waives any requirement of exhaustion of tribal court or administrative remedies for any Action arising out of or related to this Agreement; and (5) expressly acknowledges and agrees that Company is not subject to the jurisdiction of Customer's tribal court or any similar tribal forum, that Customer will not bring any action against Company in tribal court, and that Customer will not avail itself of any ruling or direction of the tribal court permitting or directing it to suspend its payment or other obligations under this Agreement. The individual signing on behalf of Customer warrants and represents that such individual is duly authorized to provide this waiver and enter into this Agreement and that this Agreement constitutes the valid and legally binding obligation of Customer, enforceable in accordance with its terms.

1-26 130-4 (0622)

Supersedes 1-26 130-4(1221b)

SECURITY ADDENDUM

This Addendum shall be applicable to the sale, installation and use of Trane equipment and the sale and provision of Trane services. "Trane" shall mean Trane U.S. Inc. for sales and services in the United States, or Trane Canada ULC for sales and services in Canada.

1. **Definitions.** All terms used in this Addendum shall have the meaning specified in the Agreement unless otherwise defined herein. For the purposes of this Addendum, the following terms are defined as follows:

"Customer Data" means Customer account information as related to the Services only and does not include HVAC Machine Data or personal data. Trane does not require, nor shall Customer provide personal data to Trane under the Agreement. Such data is not required for Trane to provide its Equipment and/or Services to the Customer.

"Equipment" shall have the meaning set forth in the Agreement.

"HVAC Machine Data" means data generated and collected from the product or furnished service without manual entry. HVAC Machine Data is data relating to the physical measurements and operating conditions of a HVAC system, such as but not limited to, temperatures, humidity, pressure, HVAC equipment status. HVAC Machine Data does not include Personal Data and, for the purposes of this agreement, the names of users of Trane's controls products or hosted applications shall not be Personal Data, if any such user chooses to use his/her name(s) in the created accounts within the controls product (e.g., firstname.lastname@address.com). HVAC Machine Data may be used by Trane: (a) to provide better support services and/or products to users of its products and services; (b) to assess compliance with Trane terms and conditions; (c) for statistical or other analysis of the collective characteristics and behaviors of product and services users; (d) to backup user and other data or information and/or provide remote support and/or restoration; (e) to provide or undertake: engineering analysis; failure analysis; warranty analysis; energy analysis; predictive analysis; service analysis; product usage analysis; and/or other desirable analysis, including, but not limited to, histories or trends of any of the foregoing; and (f) to otherwise understand and respond to the needs of users of the product or furnished service. "Personal Data" means data and/or information that is owned or controlled by Customer, and that names or identifies, or is about a natural person, such as: (i) data that is explicitly defined as a regulated category of data under any data privacy laws applicable to Customer; (ii) non-public personal information ("NPI") or personal information ("PI"), such as national identification number, passport number, social security number, social insurance number, or driver's license number; (iii) health or medical information, such as insurance information, medical prognosis, diagnosis information, or genetic information; (iv) financial information, such as a policy number, credit card number, and/or bank account number; (v) personally identifying technical information (whether transmitted or stored in cookies, devices, or otherwise), such as IP address, MAC address, device identifier, International Mobile Equipment Identifier ("IMEI"), or advertising identifier; (vi) biometric information; and/or (vii) sensitive personal data, such as, race, religion, marital status, disability, gender, sexual orientation, geolocation, or mother's maiden name.

"Security Incident" shall refer to (i) a compromise of any network, system, application or data in which Customer Data has been accessed or acquired by an unauthorized third party; (ii) any situation where Trane reasonably suspects that such compromise may have occurred; or (iii) any actual or reasonably suspected unauthorized or illegal Processing, loss, use, disclosure or acquisition of or access to any Customer Data.

"Services" shall have the meaning set forth in the Agreement.

2. **HVAC Machine Data; Access to Customer Extranet and Third Party Systems.** If Customer grants Trane access to HVAC Machine Data via web portals or other non-public websites or extranet services on Customer's or a third party's website or system (each, an "Extranet"), Trane will comply with the following:
- a. **Accounts.** Trane will ensure that Trane's personnel use only the Extranet account(s) designated by Customer and will require Trane personnel to keep their access credentials confidential.
 - b. **Systems.** Trane will access the Extranet only through computing or processing systems or applications running operating systems managed by Trane that include: (i) system network firewalls; (ii) centralized patch management; (iii) operating system appropriate anti-malware software; and (iv) for portable devices, full disk encryption.
 - c. **Restrictions.** Unless otherwise approved by Customer in writing, Trane will not download, mirror or permanently store any HVAC Machine Data from any Extranet on any medium, including any machines, devices or servers.
 - d. **Account Termination.** Trane will terminate the account of each of Trane's personnel in accordance with Trane's standard practices after any specific Trane personnel who has been authorized to access any Extranet (1) no longer needs access to HVAC Machine Data or (2) no longer qualifies as Trane personnel (e.g., the individual leaves Trane's employment).
 - e. **Third Party Systems.** Trane will provide Customer prior notice before it uses any third party system that stores or may otherwise have access to HVAC Machine Data, unless (1) the data is encrypted and (2) the third party system will not have access to the decryption key or unencrypted "plain text" versions of the HVAC Machine Data.
3. **Customer Data: Confidentiality.** Trane shall keep confidential, and shall not access or use any Customer Data and information that is marked confidential or by its nature is considered confidential ("Customer Confidential Information") other than for the purpose of providing the Equipment and Services, and will disclose Customer Confidential Information only: (i) to Trane's

- employees and agents who have a need to know to perform the Services, (ii) as expressly permitted or instructed by Customer, or (iii) to the minimum extent required to comply with applicable law, provided that Trane (1) provides Customer with prompt written notice prior to any such disclosure, and (2) reasonably cooperate with Customer to limit or prevent such disclosure.
4. **Customer Data: Compliance with Laws.** Trane agrees to comply with laws, regulations governmental requirements and industry standards and practices relating to Trane's processing of Customer Confidential Information (collectively, "**Laws**").
 5. **Customer Data: Information Security Management.** Trane agrees to establish and maintain an information security and privacy program, consistent with applicable HVAC equipment industry practices that complies with this Addendum and applicable Laws ("**Information Security Program**"). The Information Security Program shall include appropriate physical, technical and administrative safeguards, including any safeguards and controls agreed by the Parties in writing, sufficient to protect Customer systems, and Customer's Confidential Information from unauthorized access, destruction, use, modification or disclosure. The Information Security Program shall include appropriate, ongoing training and awareness programs designed to ensure that Trane's employees and agents, and others acting on Trane's, behalf are aware of and comply with the Information Security Program's policies, procedures, and protocols.
 6. **Monitoring.** Trane shall monitor and, at regular intervals consistent with HVAC equipment industry practices, test and evaluate the effectiveness of its Information Security Program. Trane shall evaluate and promptly adjust its Information Security Program in light of the results of the testing and monitoring, any material changes to its operations or business arrangements, or any other facts or circumstances that Trane knows or reasonably should know may have a material impact on the security of Customer Confidential Information, Customer systems and Customer property.
 7. **Audits.** Customer acknowledges and agrees that the Trane SOC2 audit report will be used to satisfy any and all audit/inspection requests/requirements by or on behalf of Customer. Trane will make its SOC2 audit report available to Customer upon request and with a signed nondisclosure agreement.
 8. **Information Security Contact.** Trane's information security contact is Local Sales Office.
 9. **Security Incident Management.** Trane shall notify Customer after the confirmation of a Security Incident that affects Customer Confidential Information, Customer systems and Customer property. The written notice shall summarize the nature and scope of the Security Incident and the corrective action already taken or planned.
 10. **Threat and Vulnerability Management.** Trane regularly performs vulnerability scans and addresses detected vulnerabilities on a risk basis. Periodically, Trane engages third-parties to perform network vulnerability assessments and penetration testing. Vulnerabilities will be reported in accordance with Trane's cybersecurity vulnerability reported process. Trane periodically provides security updates and software upgrades.
 11. **Security Training and Awareness.** New employees are required to complete security training as part of the new hire process and receive annual and targeted training (as needed and appropriate to their role) thereafter to help maintain compliance with Security Policies, as well as other corporate policies, such as the Trane Code of Conduct. This includes requiring Trane employees to annually re-acknowledge the Code of Conduct and other Trane policies as appropriate. Trane conducts periodic security awareness campaigns to educate personnel about their responsibilities and provide guidance to create and maintain a secure workplace.
 12. **Secure Disposal Policies.** Policies, processes, and procedures regarding the disposal of tangible and intangible property containing Customer Confidential Information so that wherever possible, Customer Confidential Information cannot be practicably read or reconstructed.
 13. **Logical Access Controls.** Trane employs internal monitoring and logging technology to help detect and prevent unauthorized access attempts to Trane's corporate networks and production systems. Trane's monitoring includes a review of changes affecting systems' handling authentication, authorization, and auditing, and privileged access to Trane production systems. Trane uses the principle of "least privilege" (meaning access denied unless specifically granted) for access to customer data.
 14. **Contingency Planning/Disaster Recovery.** Trane will implement policies and procedures required to respond to an emergency or other occurrence (i.e. fire, vandalism, system failure, natural disaster) that could damage Customer Data or any system that contains Customer Data. Procedures include the following
 - (i) data backups; and
 - (ii) formal disaster recovery plan. Such disaster recovery plan is tested at least annually.
 15. **Return of Customer Data.** If Trane is responsible for storing or receiving Customer Data, Trane shall, at Customer's sole discretion, deliver Customer Data to Customer in its preferred format within a commercially reasonable period of time following the expiration or earlier termination of the Agreement or, such earlier time as Customer requests, securely destroy or render unreadable or undecipherable each and every original and copy in every media of all Customer's Data in Trane's possession, custody or control no later than [90 days] after receipt of Customer's written instructions directing Trane to delete the Customer Data.

16. Background checks Trane shall take reasonable steps to ensure the reliability of its employees or other personnel having access to the Customer Data, including the conducting of appropriate background and/or verification checks in accordance with Trane policies.
17. DISCLAIMER OF WARRANTIES. EXCEPT FOR ANY APPLICABLE WARRANTIES IN THE AGREEMENT, THE SERVICES ARE PROVIDED "AS IS", WITH ALL FAULTS, AND THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT AS TO SUCH SERVICES SHALL BE WITH CUSTOMER. TRANE DISCLAIMS ANY AND ALL OTHER EXPRESS OR IMPLIED REPRESENTATIONS AND WARRANTIES WITH RESPECT TO THE SERVICES AND THE SERVICES PROVIDED HEREUNDER, INCLUDING ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR THAT THE SERVICES WILL OPERATE ERROR-FREE OR UNINTERRUPTED OR RETURN/RESPONSE TO INQUIRIES WITHIN ANY SPECIFIC PERIOD OF TIME.

November 2023