

# Whatcom Dispute Resolution Center



Comprehensive professional mediation  
and conflict management services



# Caught in conflict?

# WDRC can help



*Everyone needs support through conflict.*

**Call the WDRC today.**

Don't hesitate to give us a call.

We can assess your situation and help you take the next step in resolving your conflict.

We are committed to accessible services for all.

**(360) 676-0122**  
**whatcomdrc.org**

## Guiding you through challenging conversations



### Mediation services

A confidential, win-win process for resolving conflict with the guidance of a neutral, professional mediator.



### Facilitation services

Customized processes to address and resolve challenging issues through group discussion.



### Coaching services

Private conflict consultations for issue and interest identification, goal setting, and training.

## Resolving a wide range of disputes

Family • Workplace • Small Claims • Business/Consumer • Community  
Youth • Landlord/Tenant • Neighborhood • Foreclosure  
Divorce/Property Settlement • Non-Marital Separation • Parenting Plans  
Anti-Harassment • Victim/Offender • End of Life • Post-Decree Modifications



## Teaching skills to prevent conflict

### Workshops at the Center

We offer a variety of classes and professional training courses. Our courses cover everything from basic to advanced conflict resolution and communication skills.

### Customized trainings

We work with organizations and businesses to customize courses to help improve communication and relations between co-workers, board members, customers, or clients.

### Mediation Certification Program

We offer an intensive 40-hour course designed to introduce the skills necessary to become a neutral third party mediator. Trainees have the opportunity to further their skills by applying to our practicum program.

**YOUR CENTER FOR MEDIATION, FACILITATION, TRAINING, & SUPPORT**

**We serve  
hundreds of people  
each year.**



*"The process was fair, impartial and met the needs of our organization. I felt like we took a giant step forward."*

**Commercial Mediation Client**

*"Having the DRC provide mediation services to litigants in Small Claims Court diverts cases off of the Court's docket and gives the parties a chance for a win/win outcome. We are so pleased to have this program in place."*

**Bruce Van Glubt, District Court Administrator**

*"The Dispute Resolution Center provides a valuable asset to our community by helping resolve a wide range of disputes. Their highly skilled mediators help strengthen our community by creatively and proactively resolving challenges."*

**Kelli Linville, Bellingham Mayor**

*"This training was incredible! It was the best and most powerful professional development experience I've participated in...ever."*

**Professional Mediation Training Participant**

## Who We Are

The Whatcom Dispute Resolution Center is a non-profit 501(c)(3) organization, serving Whatcom County since 1992. Our vision is for Whatcom County to be a community in which people approach conflict in creative and healthy ways. We value impartiality, accessibility, empowerment, collaboration, communication, and integrity.

## Our Mission

To provide and promote constructive and collaborative approaches to conflict.

**WDRC**  
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