



**Criminal Justice – Case Management System Update
to**

Whatcom County Council Finance Committee

by

Information Technology
Juvenile Court
Prosecuting Attorney's Office
Public Defender's Office

October 13, 2020

(Version 5)

Background

- **Project Budget**

- Ordinance 2014-084 Established a Project Budget with \$600k
- Replace Outdated **Juvenile Court** and **Prosecutor** Case Management Systems
- 2018: Replacement of Outdated **Public Defender's** System Added to Project

- **Supplemental Budget Request**

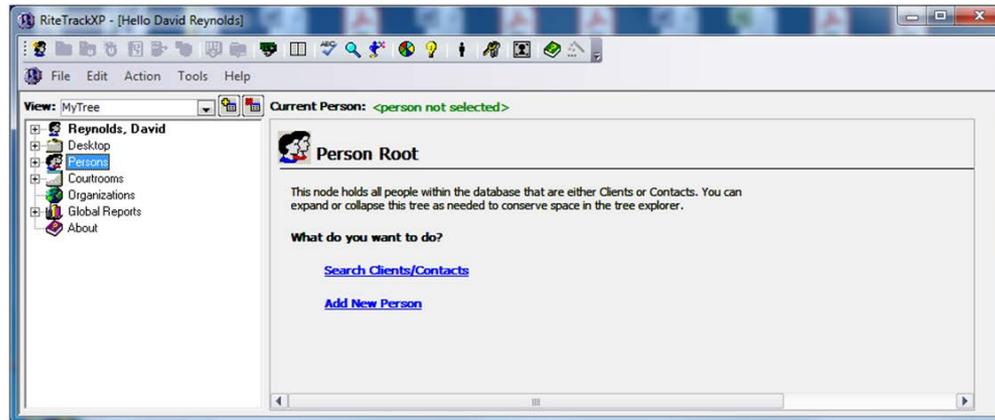
- 11\2019: Submitted Request for an Additional \$200k for these Projects (AB2019-562)
- 11\2019: Council Finance Held in Committee and Requested a Presentation
- 2020: Public Defender and Prosecutor Worked Hard to Reduce Forecasted Costs
- At this Time Project Team does Not Need Additional One-Time Funding

- **Today's Presentation**

- Status of Current Software Used in Each Department
- Replacement Plan for Each Department
- High Level Diagram on Criminal Justice Integration
- 2021 – 2022 Biennial Budget Requests for Funding of Ongoing Costs

Juvenile Court – Current System

- Handel RiteTrackXP



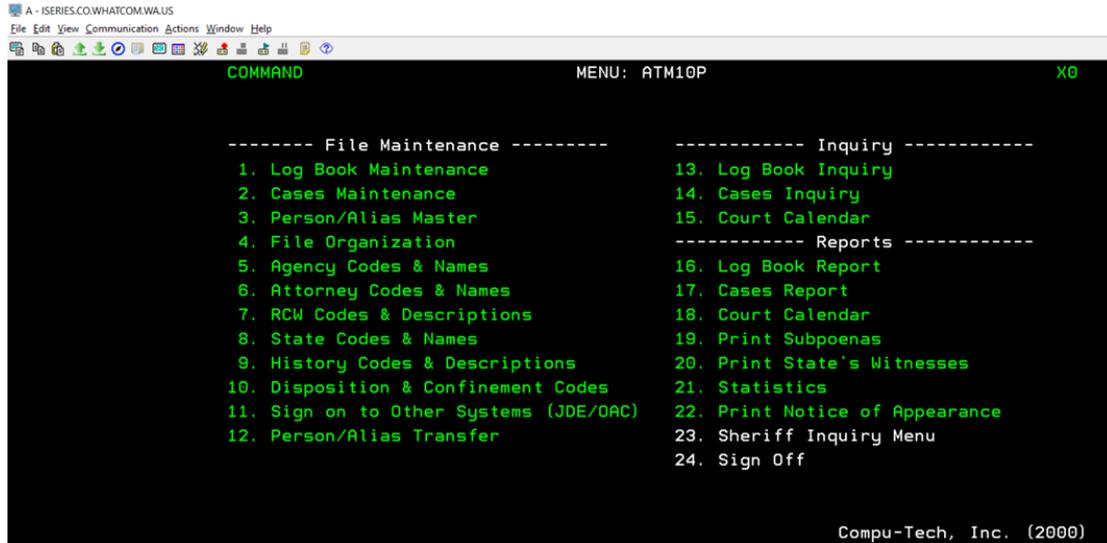
- RiteTrack Used for 16-Years by 20 Staff in Juvenile Court
- Note: Original RiteTrack Implementation was \$150k in 2004
- 2014: Planned to Upgrade to New RiteTrack System
- 2015: County Notified that RiteTrack was End-of-Life w/ No Upgrade Path
- Current System Not Supported on Modern Operating Systems
- Current System Crashes on a Daily Basis Interrupting Important Work

Juvenile Court – Replacement Plan

- **Juvenile Court CMS Replacement**
 - 2017: Implemented New Statewide Tyler Odyssey Case Management System (CMS) for Superior Court.
 - Some Juvenile Court Functions were Moved to Tyler Odyssey CMS
 - 2018: Submitted Request to State to Use Tyler Odyssey CMS Supervision Module for Juvenile Court
 - Use of Tyler Odyssey CMS in Superior Court and Tyler Odyssey Supervision Module in Juvenile Court will Provide Optimal Integration
 - 2019: Approved to Use Supervision Module & Configuration Started
 - 2020: Identified Supervision Module Changes Needed for Juvenile
 - 2020: COVID-19 Interrupted Project
 - Plan to Move Forward with Agreement with State of WA Administrative Office of the Courts (AOC) for ~\$182k to Have Tyler Technologies Make Changes
 - State Provided Supervision Module will Have No Ongoing Costs (County has paid \$320k in annual costs for current system since 2004)

Prosecuting Attorney – Current System

- Custom iSeries CompuTech CMS



A screenshot of a terminal window displaying the main menu of the CompuTech CMS. The window title is 'A - ISERIES.CO.WHATCOM.WA.US'. The menu is titled 'MENU: ATM10P' and is divided into three sections: 'File Maintenance', 'Inquiry', and 'Reports'. The 'File Maintenance' section lists 12 items, 'Inquiry' lists 3 items, and 'Reports' lists 12 items. The text is green on a black background. At the bottom right, it says 'Compu-Tech, Inc. (2000)'.

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A - ISERIES.CO.WHATCOM.WA.US
File Edit View Communication Actions Window Help
COMMAND MENU: ATM10P XO

----- File Maintenance -----
1. Log Book Maintenance
2. Cases Maintenance
3. Person/Alias Master
4. File Organization
5. Agency Codes & Names
6. Attorney Codes & Names
7. RCW Codes & Descriptions
8. State Codes & Names
9. History Codes & Descriptions
10. Disposition & Confinement Codes
11. Sign on to Other Systems (JDE/OAC)
12. Person/Alias Transfer

----- Inquiry -----
13. Log Book Inquiry
14. Cases Inquiry
15. Court Calendar

----- Reports -----
16. Log Book Report
17. Cases Report
18. Court Calendar
19. Print Subpoenas
20. Print State's Witnesses
21. Statistics
22. Print Notice of Appearance
23. Sheriff Inquiry Menu
24. Sign Off

Compu-Tech, Inc. (2000)
```

- Inadequate 25-Year Old Custom Text Based System
- Also Use Microsoft Word and Various State Systems
- Primarily Paper Case Files
- Need Mobile Access to Case Files
- Need Portal to Receive Electronic Reports and Evidence
- Need Portal to Provide Electronic Discovery

Prosecuting Attorney – Replacement Plan

- **Prosecuting Attorney CMS Replacement**

- 2019: New Prosecuting Attorney
- 2019: Formed Workgroup of Attorneys / Support Staff / Mgmt. / IT
- 2019: Issued Request for Information and Setup Demos
 - Tyler Odyssey Attorney Management Module
 - Prosecutor by Karpel
 - Journal Technologies eProsecutor
- 2020: COVID-19 Interrupted Project. Difficult for Staff to Work Remotely Using Outdated System and Primarily Paper Case Files.
- 2020: Plan to Issue Request for Proposal, Select and Contract
- Forecasted One Time Implementation Costs = \$258k
- 2021-2022 Biennial Budget Request for Ongoing Costs = \$50k

Public Defender – Current System

- Custom iSeries CompuTech CMS

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A - ISERIES.COM.WA.US
File Edit View Communication Actions Window Help
----- File Maintenance -----
1. Public Defender Files
2. Person/Alias Master
3. Referral Reason Codes
4. Staff Attorney Codes
5. Other Attorney Codes
6. Case Transaction Codes
7. Case Disposition Codes
8. Person Participation Codes
9. State Codes
10. Query/400 Tool
11. Change a File #
12. File Organization

----- Inquiry -----
13. Public Defender Files
14. AKA Inquiry
15. Court Calendar

----- Reports -----
16. Person/Conflict Master List
17. Case Count Statistics
18. Court Calendar
19. Jail Reports (Menu PDM11)
20. Box Contents Report
21. OAC (Attn/99/Enter to disconnect)
22. Query/400 Inquiries
23. Booking History/Inquiry
24. Sign Off

Ready for option number or command
==>

F3=Exit F4=Prompt F9=Retrieve F12=Cancel

MB + A 18/025
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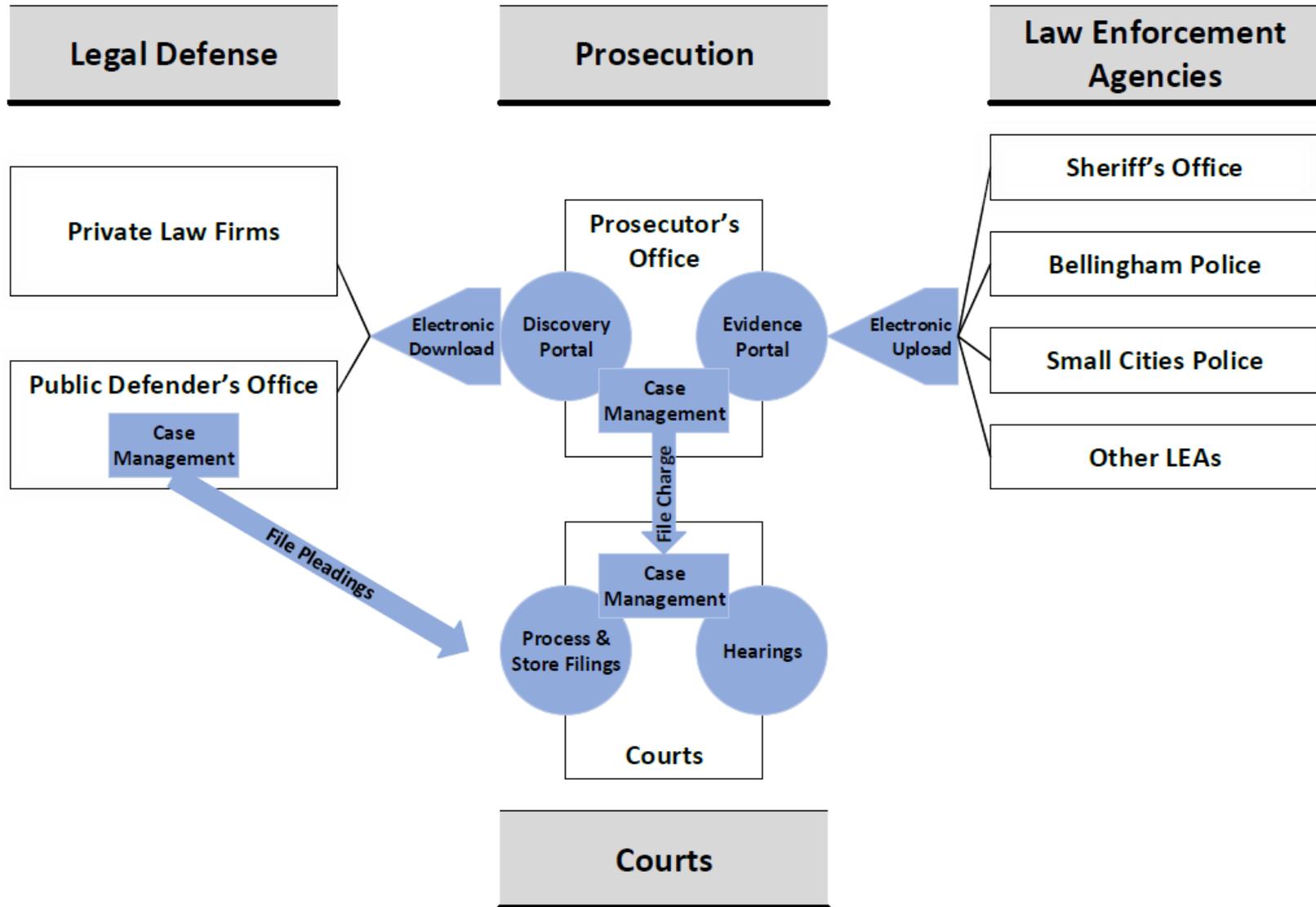
- Inadequate 25-Year Old Custom Text Based System
- Also Use Microsoft Word and Various State Systems
- Primarily Paper Case Files
- Need Mobile Access to Case Files
- Need to Track Case Weighting

Public Defender – Replacement Plan

- **Public Defender CMS Replacement**

- 2018: New Public Defender
- Formed Workgroup of Attorneys / Support Staff / Mgmt. / IT
- Issued Request for Information and Setup Demos
 - Tyler Odyssey Attorney Management
 - Defender by Karpel
 - Journal Technologies eDefender
 - Legal Files
 - Justice Works defenderDATA
- 2020: COVID-19 Interrupted Project. Difficult for Staff to Work Remotely Using Outdated System and Primarily Paper Case Files.
- 2020: Plan to Contract with Justice Works defenderDATA
- Forecasted One Time Implementation Costs = \$111k
- 2021-2022 Biennial Budget Request for Ongoing Costs = \$30k

Case Management System Integration



Budget

- **Current Budget & Forecasted Costs**

Criminal Justice Integrated Case Management Systems - Cost Estimates

P. Rice - 10/12/2020

	Prosecutor's Office	Public Defender's Office	Juvenile Court	Total
One-Time	\$210,205	\$81,960	\$181,529	\$473,693
Ongoing	\$47,709	\$28,545	\$0	\$76,253
Total 1st Year	\$257,913	\$110,504	\$181,529	\$549,946

Current Project Budget Balance \$552,221

Notes: -Estimates include sales tax and 10% contingency for PA and 30% contingency for PD
 -Prosecutor "dedicated" interfaces deferred to a phase II
 -Ongoing costs beyond first year have been requested in 2021 - 2022 Biennial Budget