

# WHATCOM COUNTY CONTRACT INFORMATION SHEET

Whatcom County Contract No.

**202306009-3**

Originating Department:	Administrative Services
Division/Program: (i.e. Dept. Division and Program)	Facilities Management 505020
Contract or Grant Administrator:	Rob Ney
Contractor's / Agency Name:	Status Electrical Automation Systems
Is this a New Contract? If not, is this an Amendment or Renewal to an Existing Contract? Yes <input checked="" type="radio"/> No <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> If Amendment or Renewal, (per WCC 3.08.100 (a)) Original Contract #: 202306009-2	
Does contract require Council Approval? Yes <input checked="" type="radio"/> No <input type="radio"/> If No, include WCC: _____ Already approved? Council Approved Date: 06/20/23 (Exclusions see: Whatcom County Codes 3.06.010, 3.08.090 and 3.08.100)	
Is this a grant agreement? Yes <input type="radio"/> No <input checked="" type="radio"/> If yes, grantor agency contract number(s): _____ CFDA#: _____	
Is this contract grant funded? Yes <input type="radio"/> No <input checked="" type="radio"/> If yes, Whatcom County grant contract number(s): _____	
Is this contract the result of a RFP or Bid process? Yes <input checked="" type="radio"/> No <input type="radio"/> If yes, RFP and Bid number(s): RFQ 23-48 Contract Cost Center: Various	
Is this agreement excluded from E-Verify? No <input checked="" type="radio"/> Yes <input type="radio"/> If no, include Attachment D Contractor Declaration form.	
If YES, indicate exclusion(s) below: <input type="checkbox"/> Professional services agreement for certified/licensed professional. <input type="checkbox"/> Goods and services provided due to an emergency <input type="checkbox"/> Contract work is for less than \$100,000. <input type="checkbox"/> Contract for Commercial off the shelf items (COTS). <input type="checkbox"/> Contract work is for less than 120 days. <input type="checkbox"/> Work related subcontract less than \$25,000. <input type="checkbox"/> Interlocal Agreement (between Governments). <input type="checkbox"/> Public Works - Local Agency/Federally Funded FHWA.	
Contract Amount:(sum of original contract amount and any prior amendments): \$ 122,027.60 This Amendment Amount: \$ 62,145.60 Total Amended Amount: \$ 184,173.20 Summary of Scope:	Council approval required for; all property leases, contracts or bid awards <b>exceeding \$40,000</b> , and professional service contract amendments that have an increase greater than \$10,000 or 10% of contract amount, whichever is greater, <b>except when</b> : 1. Exercising an option contained in a contract previously approved by the council. 2. Contract is for design, construction, r-o-w acquisition, prof. services, or other capital costs approved by council in a capital budget appropriation ordinance. 3. Bid or award is for supplies. 4. Equipment is included in Exhibit "B" of the Budget Ordinance. 5. Contract is for manufacturer's technical support and hardware maintenance of electronic systems and/or technical support and software maintenance from the developer of proprietary software currently used by Whatcom County.
This contract amendment #3 is for the service agreement between Whatcom County and Status Electrical Corporation for the Security Electronics and DVMS System Support and Maintenance in the Main Jail, Jail Work Center, Juvenile and Facilities Management. This amendment is to continue support through June 30, 2026.	
Term of Contract:	Expiration Date: 06/30/26

Contract Routing:	1. Prepared by: Dee Ebergson	Date: 05/25/25
	2. Attorney signoff: Christopher Quinn	Date: 5/29/25
	3. AS Finance reviewed: Andrew Tan	Date: 7/8/25
	4. IT reviewed (if IT related):	Date:
	5. Contractor signed: 7/10/2025	Date:
	6. Submitted to Exec.: Jlogan	Date: 07/10/2025
	7. Council approved (if necessary): AB2023-409	Date: 06/20/2023
	8. Executive signed: SSidhu 7/10/2025	Date:
	9. Original to Council:	Date:

**WHATCOM COUNTY  
ADMINISTRATIVE SERVICES**  
Whatcom County Courthouse  
311 Grand Ave, Suite 108  
Bellingham, WA 98225-4083



**FACILITIES MANAGEMENT**  
3720 Williamson Way  
Bellingham, WA 98226-9156  
Phone: (360) 778-5360  
Fax: (360) 778-5361  
Facilities@co.whatcom.wa.us

**ROB NEY**  
Facilities Director

## MEMORANDUM

**TO:** Satpal Singh Sidhu, County Executive

**FROM:** Rob Ney, Facilities Director

**RE:** Contract Amendment #3 – Security Electronics and DVMS System Support & Maintenance Agreement

**DATE:** July 9, 2025

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Attached for your review is the original of the Amendment #3 Contract Agreement between Whatcom County and Status Electrical Corporation for the purpose of Security Electronics and DVMS System Support & Maintenance Agreement for the Whatcom County Main Jail; Jail Work Center, Juvenile Facilities and Facilities Management; 311 Grand Avenue, Public Safety Building, 2030 Division Street and 3720 Williamson Way; Bellingham, Whatcom County, WA.

▪ **Background and Purpose**

This contract is to provide Technical support, On-site maintenance and phone support for the Security Electronics and DVMS for the Juvenile Detention Facility, Main Jail, Jail Work Center and Facilities Management.

The Jail, Jail Work center and Juvenile detention facilities include the Intercom systems, PLC's and PC for Door and Lock controls, Plus the Genetec Camera systems that are interfaced with the main Security Controls that include Servers, Network switches, KVM and audio servers.

The Facilities CCTV Security system includes all Cameras, Servers, Work Stations, Network Switches and Network Support, Plus support for the Genetec Camera system software.

▪ **Funding Amount and Source**

This project is approved by three regular budgets. The Main Jail and Jail Work Center will be funded from the Jail Fund. Juvenile Detention and Facilities Management will be funded by the Facilities Budget.

Funding needed for this contract amendment is \$62,145.60, including any applicable tax for a new contract total of \$184,173.20.

▪ **Differences from Previous Contract**

This amendment is to provide services through June 30, 2026.

Please contact Rob Ney at extension 5378, if you have any questions or concerns regarding the terms of this agreement.

Enclosures

Whatcom County Contract No.

**202306009-3**

**CONTRACT AMENDMENT #3  
2025 Security Electronics and DVMS  
Systems Support & Maintenance Agreement**

This AMENDMENT is to the Contract made between Whatcom County and Status Electrical Corporation dated July 1, 2023 and designated "Whatcom County Contract No. 202306009." In consideration of the mutual benefits to be derived, the parties agree to the following:

This Amendment increases the original amount for continued services through June 30, 2026, as noted in attached Exhibit A & Exhibit C-1 & C-2.

The amount of this amendment is \$62,145.60 for an amended contract total of \$184,173.20 including applicable Washington State Sales Tax as per attached Exhibit "B"; Compensation.

Unless specifically amended by this agreement all other terms and conditions of the original contract shall remain in full force and effect.

This Amendment takes effect July 1, 2025 regardless of the signature date.

**IN WITNESS WHEREOF**, the parties have executed this Agreement this \_\_\_\_ day of 7/10/2025, 20 \_\_\_\_.

**CONTRACTOR:**

**Status Electrical Corporation**

Address:

PO Box 69 Ste A  
2669 Deacon Street  
Abbotsford BC V2T 6Z4

Mailing Address:

PO Box 69 Ste A  
2669 Deacon Street  
Abbotsford BC V2T 6Z4

Each signatory below to this Contract warrants that he/she is the authorized agent of the respective party; and that he/she has the authority to enter into the contract and to bind the party thereto.

DocuSigned by:  
 7/10/2025  
DEE5E2D7A6044CD  
David Kovacs, Division Manager



**WHATCOM COUNTY:**  
**Approved as to form:**

**Christopher Quinn**                      **5/29/25**

\_\_\_\_\_  
Prosecuting Attorney                      Date

**Approved:**

Accepted for Whatcom County:

By:  7/10/2025  
\_\_\_\_\_  
1492670180004E3  
Satpal Singh Sidhu, County Executive

**CONTRACTOR INFORMATION:**

**Status Electrical Corporation**

**Address:**

PO Box 69 Ste A  
2669 Deacon Street  
Abbotsford BC V2T 6Z4

**Mailing Address:**

PO Box 69 Ste A  
2669 Deacon Street  
Abbotsford BC V2T 6Z4

**Contact Name:**

David Kovacs, Division Manager

**Contact Phone:**

(604) 859-1892

**Contact Email:**

[dkovacs@statusautomation.com](mailto:dkovacs@statusautomation.com)

**EXHIBIT "A"**  
**(SCOPE OF WORK)**

**Specifications of Project**

Status Automation, proposed to provide system support and maintenance for the security electronics and DVMS

Services included in the Scope of Work:

- Provide for phone technical support and diagnostics
- Provide once yearly on-site diagnostics review
- DVMS System & Software support
- HMI (Touchscreen System support)
- Intercom System support
- PLC System support
- Genetec SAM support
- On site call out support

Please reference Exhibit "C-1 & C-2" for more detailed description of Scope of Work.

**EXHIBIT "B"**  
**(COMPENSATION)**

The maximum consideration for this amendment shall not exceed an increase of sixty-two thousand one hundred forty-five dollars and sixty cents (\$62,145.60) including applicable Washington State Sales Tax. The amended contract total shall not exceed \$184,173.20 including WSST.

The Contract Number, set forth, shall be included on all billings or correspondence in connection therewith.

Invoices detailing and services must be submitted to:  
Whatcom County Facilities Management Office  
3720 Williamson Way  
Bellingham WA 98226



*Corporate Office*

2669 Deacon Street  
Abbotsford BC V2T 6L4  
(604) 859-1892

*Aldergrove Automation Office*

100 – 3193 262<sup>nd</sup> Street  
Aldergrove BC V1W 2Z6  
(604) 859-8470

*Seattle District Office*

14900 Interurban South, Suite 271  
Seattle WA 98168  
(877) 859-1892

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EXHIBIT "C-2"  
Whatcom County  
**Facilities Management  
Juvenile Detention Center**

DVMS System Support July 2025-26  
May 8, 2025

**Whatcom County Facilities Management Site:**

- DVMS System
  - DVMS
    - Genetec Security Desk
  - Dell Directory and Archiving Server
    - Dell Extended warranty
  - ~~Arxys Storage Array~~
    - ~~Extended support and advance parts replacement by Arxys~~
      - ~~Applicable to 2018 Unit only (now in 5th year of 5 for support)~~

**Proposal Outline – Scope**

- Provide for phone technical support and diagnostics – to assist site personal in troubleshooting/repair
  - Telephone/Email
  - Provide 5/8 technical support (hotline)
  - Response time:
    - Initial contact – under 2 hours
    - Phone tech support for action – under 4 hours
  - Maximum 4 hours support per month, 2 hour (min) increments, and additional time billable at hourly rates
- Provide once yearly on site diagnostics review
  - Attend site, review equipment condition, wear, heating/filtration issues
  - Advise of corrective actions necessary
  - Check window logs, equipment logs, advise of any noticeable pending failures
  - Max 1 hours on site
- DVMS System
  - Provide Support of Genetec Integration drivers
  - Provide Genetec SMA and SMA support
    - Note 6 month applies due to service interruption
- ~~Arxys Storage~~
  - ~~Arxys Support with online tech support and advance replacement of parts~~
    - ~~Note: This support many not be available due to service interruption~~

**Emergency Call out/requested site attendance (as approved)**

- On Site call out support
  - Provide 24/7 emergency call out support
  - Emergency
    - In the event of an incident that causes the system to need immediate emergency repairs and the cause cannot be patched or repaired on line.
    - Anticipated response time is 6 hours HMI/PLC specialty support if critical

## Costs Summary

<b>Whatcom County Facilities Management</b>			
Tech Support:			
	All systems 5/8 online/phone support – On call stand by		
	Maximum 4 hours support per month, 2 hour (min) increments, additional time billable at hourly rates		
		Basic Support:	\$ 1,485.00
	Diagnostic Review		
	Perform 1x yearly	Review	\$ 412.50
DVMS Storage Array			
	Unit EOL, no extended support offered		\$0.00
DVMS Software SMA (see notes above)			
	Updates and service packs 1 x during the year		\$ 1,320.00
	Genetec Tech support phone line		
	Status Phone support		
	1 year genetec SMA to July 31, 2026 (210 cameras)	Gentec SMA:	\$ 13,237.00
		<b>Total Facilities</b>	<b>\$16,454.50</b>

### Notes:

1. DVMS Storage support no longer available due to age and time out of support.

### Taxes additional

#### Variable Costs:

#### Additional On Site Support

Provide onsite support as requested by client

\$150.00/hr.

Overtime rates outside normal working hours apply at 1.5 base rate



The Security Electronics components as described following are configured and programmed to provide for a total “Integrated” solution – managing the security at the:

**Whatcom County Juvenile Center:**

- DVMS System
  - DVMS
    - Status Automation SSE 5.0 Genetec SDK
  - ~~Arxys Storage Array~~
    - ~~Extended support and advance parts replacement by Arxys~~
- HMI System
  - Fixed HMI (Touchscreen) System
    - Servers
    - Viewers
    - Software
      - GE Cimplicity
      - Status Automation SSE 5.0
        - SMA SSE 5.0
- Intercom System
  - Intercom and Paging
    - DXL DCC and DCE Appliances
      - Master Intercom
    - Software
      - Software status Automation SSE 5.0
        - SMA SSE 5.0
- PLC System
  - Door Control and Alarming
    - Omron PLC
    - Software
      - Status Automation SSE 5.0

**Proposal Outline – Scope**

All systems as noted above:

- Provide for phone technical support and diagnostics – to assist site personal in troubleshooting/repair
  - Telephone/Email
  - Provide 5/8 technical support (hotline)
  - Response time:
    - Initial contact – under 2 hours
    - Phone tech support for action – under 4 hours
  - Maximum 4 hours support per month, 2 hour (min) increments, and additional time billable at hourly rates
- Provide once yearly on site diagnostics and preventative maintenance
  - Attend site, review equipment condition, wear, heating/filtration issues
  - Advise of corrective actions necessary
  - Check window logs, equipment logs, advise of any noticeable pending failures

- Max 2 hours on site
- DVMS System
  - Provide Support of Genetec Integration drivers
  - Provide Genetec SMA and SMA support
- ~~Arxys Storage~~
  - ~~Arxys Support with online tech support and advance replacement of parts~~
- HMI (Fixed Touchscreen) System
  - Provide SSE 5.0 support
    - SA SSE 5.0 support
    - SA SSE 5.0 updates and service packs
  - Provide Tech support on Cimplicity HMI Base package including SIM updates if deemed necessary
- Intercom System
  - Provide SSE 5.0 support and updates
  - Provide DXL Firmware and Software service packs and updates
- PLC System
  - Provide SSE 5.0 support and updates+
  - Provide Omron troubleshooting and support

**Emergency Call out/requested site attendance (as approved)**

- On Site call out support
  - Provide 24/7 emergency call out support
  - Emergency
    - In the event of an incident that causes the system to need immediate emergency repairs and the cause cannot be patched or repaired on line.
    - Anticipated response time is 6 hours HMI/PCL specialty support if critical



<b>Whatcom County Juvenile</b>			
Tech support:			
	All systems 5/8 online/phone support - On call stand by.		
	Maximum 2 hours support per month, 1 hour (min) increments, additional time billable at hourly rates		
		Basic Support:	\$ 3,190.00
	Diagnostic Review		
	Perform 1x yearly	Review	\$ 1,375.00
HMI Software (SSE 5.0) SMA			
	Provides for updates and service packs during the year		
	HMI, Cimplicity, Drivers		
	HMI System mirror and off site backups for recovery		
		1 year SSE SMA Cost:	\$ 2,585.00
DVMS Storage Array			
	Unit EOL, no extended support offered		\$ -
DVMS Software SMA			
	Provides for updates and service packs during the year		
	Genetec Tech support phone line		
	Installation of SP's if deemed necessary		
	Status Phone support		
	Genetec SAM to July 31, 2026 (35 cameras)	Gentec SMA:	\$ 2,200.00
		<b>Total Juvenile</b>	<b>\$ 9,350.00</b>

Totals:

Whatcom Facilities \$ 16,454.50 Tax @ 8.8% = \$1,440.00 = \$17,902.50  
 Whatcom Juvenile \$ 9,350.00 Tax @ 9% = \$841.50 = \$10,191.50

**Total this quote \$ 25,804.50**

**Taxes additional Total w/Tax \$28,094.00**

Variable Costs:

Additional On Site Support

Provide onsite support as requested by client

\$150.00/hr.

Overtime rates outside normal working hours apply at 1.5 base rate





*Corporate Office*

2669 Deacon Street  
Abbotsford BC V2T 6L4  
(604) 859-1892

*Aldergrove Automation Office*

100 – 3193 262<sup>nd</sup> Street  
Aldergrove BC V1W 2Z6  
(604) 859-8470

*Seattle District Office*

14900 Interurban South, Suite 271  
Seattle WA 98168  
(877) 859-1892

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EXHIBIT "C-1"  
Whatcom County

**Main Jail  
Work Release**

Security Electronics and DVMS System Support and  
Maintenance Proposal July 2025-26

May 8, 2025

The Security Electronics components as described following are configured and programmed to provide for a total “Integrated” solution – managing the security at the

#### **Whatcom County Main Jail:**

- DVMS System
  - DVMS
    - Status Automation SSE 5.0 Genetec SDK
  - ~~Arxys Storage Array~~
    - ~~Extended support and advance parts replacement by Arxys~~
    - ~~This is year 5 of 5 for available support~~
- HMI System
  - Fixed HMI (Touchscreen) System
    - Servers
    - Viewers
    - Software
      - GE Cimplicity
      - Status Automation SSE 5.0
        - SMA SSE 5.0
- Intercom System
  - Intercom and Paging
    - DXL DCC and DCE Appliances
      - Master Intercom
    - Software
      - Software status Automation SSE 5.0
        - SMA SSE 5.0
- PLC System
  - Door Control and Alarming
    - Omron PLC
    - Software
      - Status Automation SSE 5.0

#### **Proposal Outline – Scope**

All systems as noted above:

- Provide for phone technical support and diagnostics – to assist site personal in troubleshooting/repair
  - Telephone/Email
  - Provide 5/8 technical support (hotline)
  - Response time:
    - Initial contact – under 2 hours
    - Phone tech support for action – under 4 hours
  - Maximum 4 hours support per month, 2 hour (min) increments, and additional time billable at hourly rates
- Provide once yearly on site diagnostics and preventative maintenance

- Attend site, review equipment condition, wear, heating/filtration issues
- Advise of corrective actions necessary
- Check window logs, equipment logs, advise of any noticeable pending failures
- Max 4 hours on site
- DVMS System
  - Provide Support of Genetec Integration drivers
  - Provide Genetec SMA and SMA support
    - Note: 6 month penalty likely applies due to service interruption
- ~~Arxys Storage~~
  - ~~Arxys Support with online tech support and advance replacement of parts~~
    - ~~Note: This support may not be available due to service interruption~~
- HMI (Fixed Touchscreen) System
  - Provide SSE 5.0 support
    - SA SSE 5.0 support
    - SA SSE 5.0 updates and service packs
  - Provide Tech support on Cimplicity HMI Base package including SIM updates if deemed necessary
- Intercom System
  - Provide SSE 5.0 support and updates
  - Provide DXL Firmware and Software service packs and updates
- PLC System
  - Provide SSE 5.0 support and updates+
  - Provide Omron troubleshooting and support

#### **Emergency Call out/requested site attendance (as approved)**

- On Site call out support
  - Provide 24/7 emergency call out support
  - Emergency
    - In the event of an incident that causes the system to need immediate emergency repairs and the cause cannot be patched or repaired on line.
    - Anticipated response time is 6 hours HMI/PCL specialty support if critical



The Security Electronics components as described following are configured and programmed to provide for a total “Integrated” solution – managing the security at the:

#### **Whatcom County Work Release Center:**

- DVMS System
  - DVMS
    - Status Automation SSE 5.0 Genetec SDK
  - ~~Arxys Storage Array~~
    - ~~Extended support and advance parts replacement by Arxys~~
    - ~~This is year 5 of 5 available for support~~
- HMI System
  - Fixed HMI (Touchscreen) System
    - Servers
    - Viewers
    - Software
      - GE Cimplicity
      - Status Automation SSE 5.0
        - SMA SSE 5.0
- Intercom System
  - Intercom and Paging
    - DXL DCC and DCE Appliances
      - Master Intercom
    - Software
      - Software status Automation SSE 5.0
        - SMA SSE 5.0
- PLC System
  - Door Control and Alarming
    - Modicon PLC
    - Software
      - Status Automation SSE 5.0

#### **Proposal Outline – Scope**

All systems as noted above:

- Provide for phone technical support and diagnostics – to assist site personal in troubleshooting/repair
  - Telephone/Email
  - Provide 5/8 technical support (hotline)
  - Response time:
    - Initial contact – under 2 hours
    - Phone tech support for action – under 4 hours
  - Maximum 4 hours support per month, 2 hour (min) increments, and additional time billable at hourly rates

- Provide once yearly on site diagnostics and preventative maintenance
  - Attend site, review equipment condition, wear, heating/filtration issues
  - Advise of corrective actions necessary
  - Check window logs, equipment logs, advise of any noticeable pending failures
  - Max 2 hours on site
- DVMS System
  - Provide Support of Genetec Integration drivers
  - Provide Genetec SMA and SMA support
    - Note 6 month penalty likely applies due to service interruption
- ~~Arxys Storage~~
  - ~~Arxys Support with online tech support and advance replacement of parts~~
    - ~~Note: This support may not be available due to service interruption~~
- HMI (Fixed Touchscreen) System
  - Provide SSE 5.0 support
    - SA SSE 5.0 support
    - SA SSE 5.0 updates and service packs
  - Provide Tech support on Cimplicity HMI Base package including SIM updates if deemed necessary
- Intercom System
  - Provide SSE 5.0 support and updates
  - Provide DXL Firmware and Software service packs and updates
- PLC System
  - Provide SSE 5.0 support and updates+
  - Provide Omron troubleshooting and support

#### **Emergency Call out/requested site attendance (as approved)**

- On Site call out support
  - Provide 24/7 emergency call out support
  - Emergency
    - In the event of an incident that causes the system to need immediate emergency repairs and the cause cannot be patched or repaired on line.
    - Anticipated response time is 6 hours HMI/PCL specialty support if critical



## Costs Summary

<b>Whatcom County Main Jail</b>			
Tech support:			
	All systems 5/8 online/phone support - On call stand by.		
	Maximum 4 hours support per month, 2 hour (min) increments, additional time billable at hourly rates		
		Basic Support:	\$ 6,820.00
	On site diagnostic review		
	Perform 1x yearly		
		On site review:	\$ 2,420.00
HMI Software (SSE 5.0) SMA			
	Provides for updates and service packs during the year		
	HMI, Cimplicity, Drivers		
	HMI System off site backups for recovery		
		1 year SSE SMA Cost:	\$ 3,025.00
DVMS Storage Array			
	Unit EOL, no extended support offered		
DVMS Software SMA			
	Updates and service packs during the year		\$ 1,650.00
	Genetec Tech support phone line		
	Status Phone support		
	1 year Genetec SAM to July 31, 2025 (116 cameras)	Gentec SMA:	\$ 7,150.00
		<b>Total Main Jail</b>	<b>\$ 21,065.00</b>



<b>Whatcom County Work Release Center</b>			
Tech support:			
	All systems 5/8 online/phone support - On call stand by.		
	Maximum 2 hours support per month, 1 hour (min) increments, additional time billable at hourly rates		
		Basic Support:	\$ 2,585.00
	On site diagnostic review		
	Perform 1x yearly		
		On site review:	\$ 1,650.00
HMI Software (SSE 5.0) SMA			
	Provides for updates and service packs during the year		
	HMI, Cimplicity, Drivers		
	HMI System mirror and off site backups for recovery		
		1 year SSE SMA Cost:	\$ 1,320.00
DVMS Storage Array (see notes above)			
	Unit EOL, no extended support offered		\$ -
DVMS Software SMA (see notes above)			
	Updates and service packs 1 x during the year		\$ 1,320.00
	Genetec Tech support phone line		
	Status Phone support		
	1 year genetec SMA to July 31, 2026 (45 cameras)	Gentec SMA:	\$ 3,300.00
		<b>Total Release</b>	<b>\$ 10,175.00</b>

**Notes:**

Support for storage no longer available due to age and time out of coverage

Whatcom County Main Jail Subtotal	\$21,065.00
Whatcom County Work Release Center Subtotal	\$10,175.00
<b>TOTAL OF AGREEMENT</b>	<b>\$31,240.00</b>

Tax @ 9% = \$2,811.60

**Taxes additional**

Variable Costs:

**Total w/Tax \$34,051.60**

**Additional On Site Support**

Provide onsite support as requested by client

\$150.00/hr.

Overtime rates outside normal working hours apply at 1.5 base rate

