

**WHATCOM COUNTY
SHERIFF'S OFFICE**

**BILL ELFO
SHERIFF**



*PUBLIC SAFETY BUILDING
311 Grand Avenue
Bellingham, WA 98225-4078
(360) 778-6600*

MEMORANDUM

TO: Satpal Sidhu, County Executive

FROM: Bill Elfo, Sheriff

RE: Inmate Calling Solutions, LLC

DATE: January 3, 2023

Enclosed are two (2) originals of an Agreement between Inmate Calling Solutions, LLC (ICS) and Whatcom County for your review and signature.

▪ **Background and Purpose**

Inmate Calling Solutions, LLC (ICS) was awarded the bid for Inmate Communication Services during the most recent RFP process. This service will begin no later than March 21st, 2023 replacing our current provider, Securus Technologies, LLC.

▪ **Funding Amount and Source**

This is a revenue generating Agreement with the County receiving a commission based on services provided by Inmate Calling Solutions, LLC (ICS). ICS shall pay to the County a Commission of 45% of the gross call revenue for all call types generated from the County's Service Locations. ICS shall also pay to County a commission of 25% of any service fees collected with respect to Remote Video Visitation, Email/Text/Photo Sharing, Video Messaging Voice Messaging and Tablet Entertainment Streaming services. Notwithstanding the foregoing, ICS shall, on a monthly basis, deduct \$1.59 per scan from the commissions otherwise due to the County to reimburse its cost of providing off-site MailScan services as well as \$400 per month for access to the Fast Case Law Library.

▪ **Differences from Previous Contract**

This is a new Agreement.

Please contact Caleb Erickson at x6455, if you have any questions or concerns regarding the terms of this agreement.

Enc. (2)