

Continuum of Housing Services

- Street outreach
- Community resource centers
- **Coordinated entry partnership**
- Emergency shelter
- Financial assistance
- **Housing case management**
- Rapid rehousing
- **Permanent supportive housing**
- Veterans' housing supports
- Housing stability supports:
 - ✓ Employment services
 - ✓ Financial resilience
 - ✓ Utility bill assistance
 - ✓ Child care access
 - ✓ Information and referral

Opportunity Council contracts

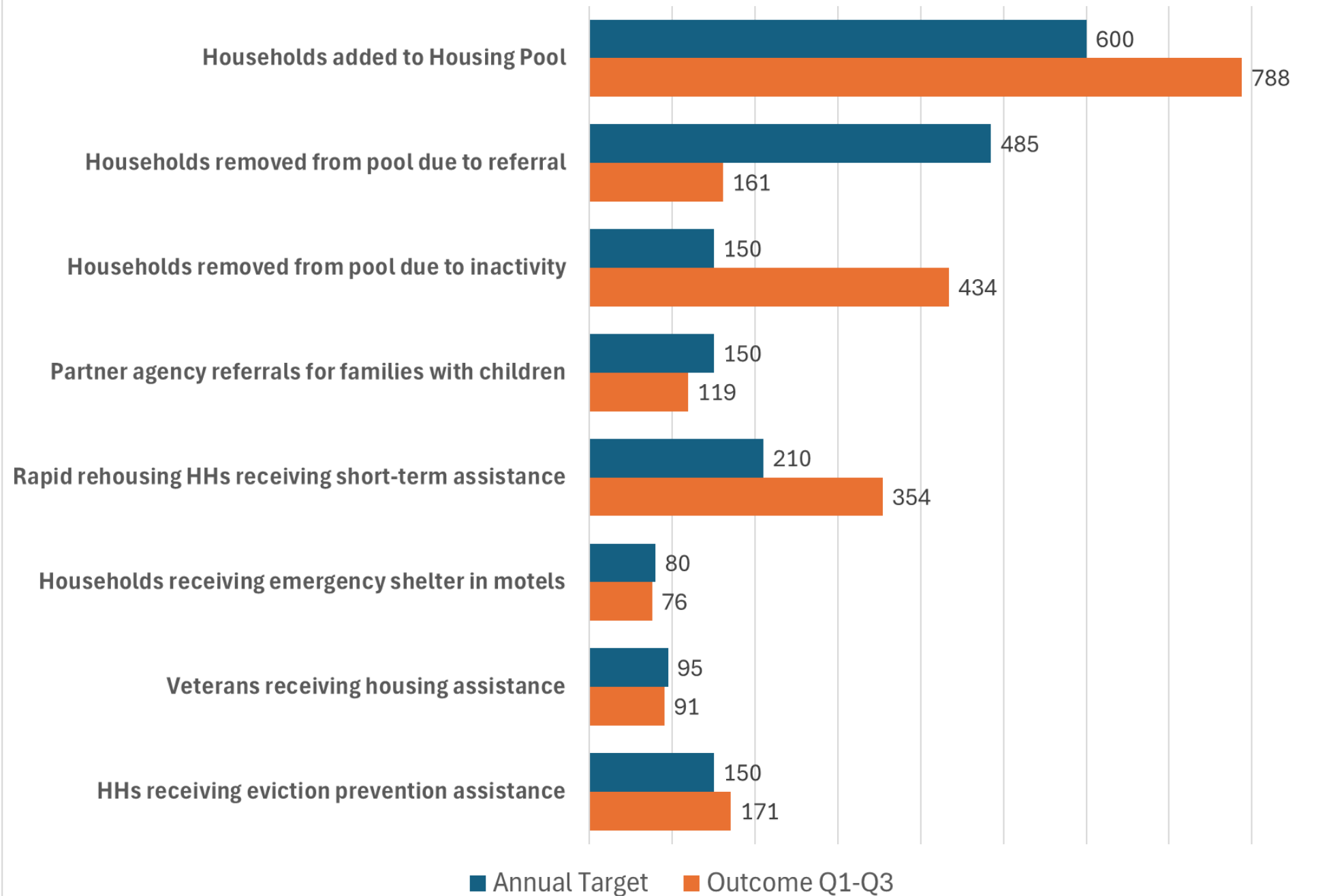
- Whatcom Homeless Service Center
- 22 North
- Housing Case Management

Whatcom Homeless Service Center

Contract Scope

- Manage a coordinated, centralized homeless housing intake system
- Maintain a Housing Pool database, including households to prioritize based on need and available resources.
- Coordinate placement of vulnerable households into Whatcom County emergency shelters.
- Refer eligible clients to partner agency housing programs
- Administer rental assistance – authorize and disburse rent on behalf of partner agencies.
- Search out new housing stock, cultivate and maintain relationships with landlords
- Manage the local HMIS data system in compliance with Washington State Department of Commerce. Provide data and analysis in support of annual updates on homelessness
- Provide guidance to the partner agency staff to ensure effective operations of the WHSC system

Whatcom Homeless Service Center



22 North

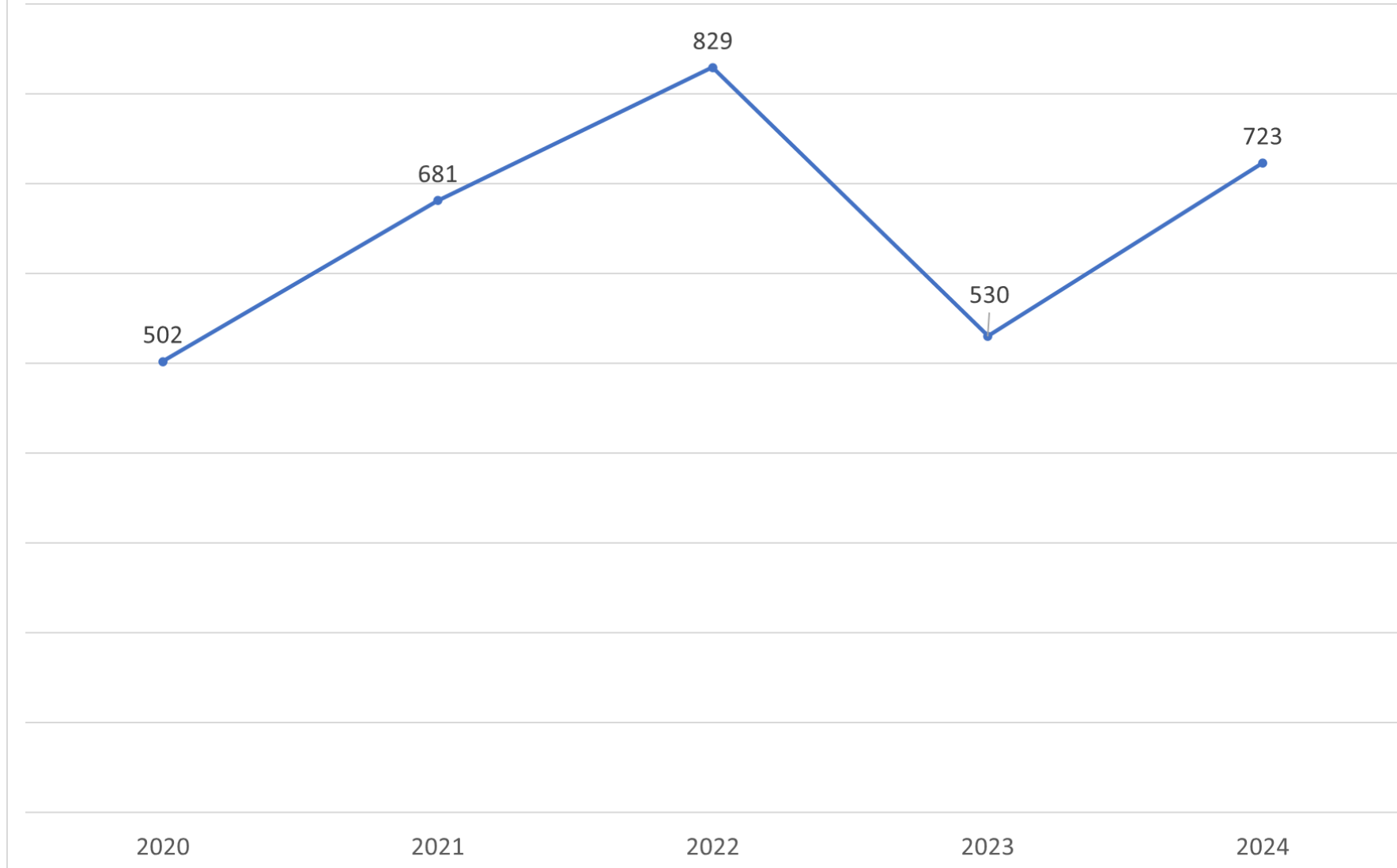
Contract Scope

- Provide 24/7 facility-based staffing for 40-unit permanent supportive housing community
- Provide case management support for 40 individuals
- Provide supportive services to facilitate connections to community resources (e.g. behavioral health, health care, training and education, employment)
- Provide on-site subcontracted behavioral health services
- Work closely with County Housing Program staff for ongoing monitoring

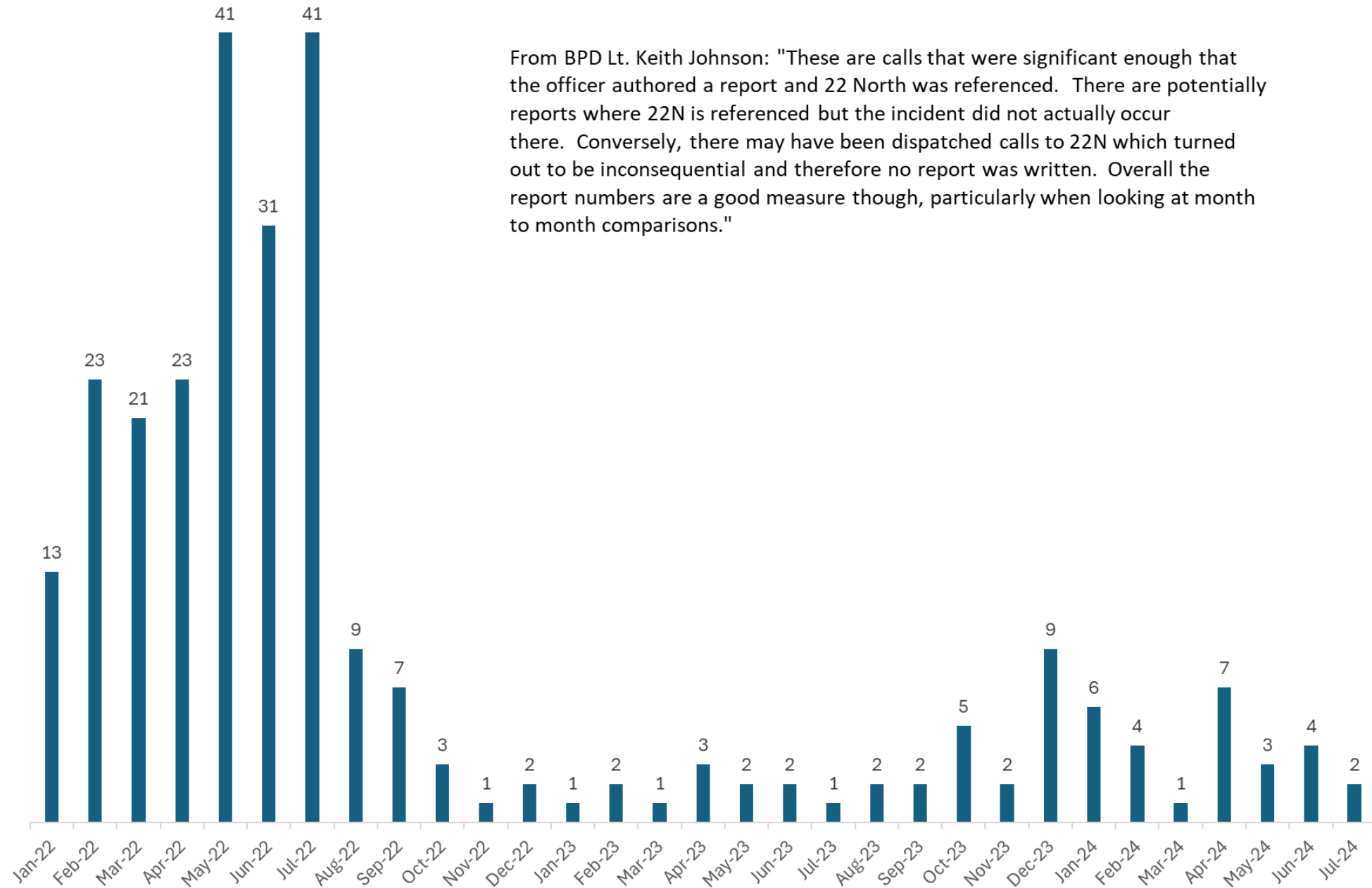
Integrating on-site substance use disorder (SUD) treatment services on-site at 22 North

- Establishing partnerships with two treatment providers
 - ✓ Ideal Option has agreed to provide SUD peer counselor services on a regular basis at 22 North.
 - ✓ Lifeline Connections has agreed to provide on-site SUD services, including SUD assessment, treatment planning and engagement in treatment programs. Currently developing an MOU.

Average Length of Stay (days)



BPD primary reports - 22 North - monthly



Housing Case Management Contract

Contract Scope

- Housing Case Management for Families and Individuals
 - Rapid Rehousing
 - Shelter (motel) case management
 - Permanent Supportive Housing services
 - Diversion services
 - Homelessness Prevention services
 - Housing Pool case management services
- Deposit/ move-in Assistance
- Veterans' Services navigation
- Coordinated Entry support
 - Housing Intakes through our Community Resource Center

Housing Case Management

