

# Whatcom County Emergency Medical Services

Report to Council

## 2022 Overview & 2023 Projects

Administration
Finance (Levy Budget)
Training
Data Analysis
Medical Program Director's Office

EMS Manager Mike Hilley
EMS Medical Program Director Dr. Marvin Wayne
EMS Training Coordinator Steve Cohen
EMS Administrative Office Coordinator Rosalee Cowen
EMS Data Analyst Diana Clinch
VISTA Volunteer Lindsey Blake
Temp SAMSHA Grant Coordinator Katie Poole
WWU Intern 2023 Olivia Guelich
WWU Intern 2023 Therese Evangelista

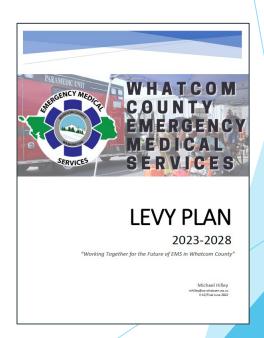


#### Administration (TAB and EOB)

- Renewed a 6-year levy with a near 64% voter approval.
- Developed a 6-year Strategic Plan for EMS.
- Provided 6.4 million to Whatcom Co. Fire Agencies (BLS Allocation)
- Placed a new Paramedic Unit (M75) in Lynden. (Five Units Total)
- Finalized 10.5 million Capital Equipment (Stryker ALS360 Program and Patient Movement Systems. (Powerlift and PowerLoad)

#### 2023 Projects

- 2024 to 2029 ALS and BLS Contracts
- 2023 BLS Allocation Reimbursement for BLS
- Determine Medic Unit Expansion Criteria
- Expand Community Paramedic Program
- Expand EMS Field Supervisor Response
- Monitor Levy Performance
- Facilities Upgrade FS 12 Medic Unit Locations



#### **Training**

- Developed approved State EMS (OTEP) Training Plan
- Developed and delivered BLS Training for ESE's and EMT's.
- Delivered CPR/First Aid/Narcan Training to community members and business.
- Developed the Helmet Safety Sticker Program.
- Developed Autism Awareness (First Responder ID) Sticker program.
- Provided Instructor Training for over 30 Stop the Bleed sessions.
- SAMSHA Grant \$144,000 for Rural/Tribal EMT Training



Hi Steven,

I just wanted to reach out and thank you once more for coming to train our team. It was excellent to have your experience and expertise. I was especially grateful for you sharing your insight and answering my many questions! It was exciting to hear about the new collaborations that your team is working on with Public Health and incorporating more data into the work you do. I know our team shares these sentiments as well.

I'm glad to know that you are in our community doing this work. Keep on keeping on,

Gabby Rigby | He/Him | Integration Specialist Sea Mar Community Health Centers







Michael Sullivan MD Fire District 7



Ralph Weiche MD Bellingham Fire

Medical Program Director's Office State Department of Health Appointed Positions

- Dr. Marvin Wayne. WCEMS MPD
- Dr. Ralph Weiche, Supervising Physician Bellingham Fire
- Dr. Michael Sullivan Supervising Physician Fire District 7
- -Authorizes Initial and Re-certifications.
- -Provides Medical Direction and Paramedic/EMT Practice Oversight
- -Leads Continuous Quality Improvement Programs.
- -Approves the OTEP Training Plan (2-year cycle)
- -Hosted Advanced Airway Skills Lab

#### 2023 Initiatives

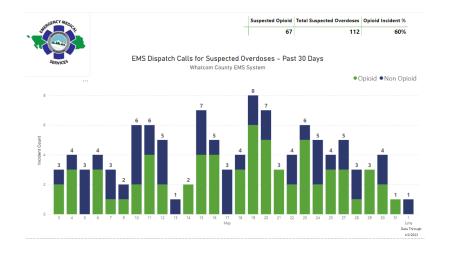
- Whole Blood in the Field Program
- Diversion of Opioid Overdose Patients to MAT Services
- "Celebrate Study" Cardiac Arrest Research Study

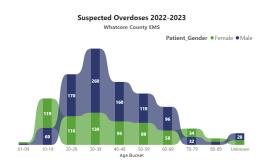


Marvin Wayne MD Medical Program Director

#### Data Analysis and EMS/Health Information Systems

- Provides CQI data mining and analysis.
- Systems Administrator for Image Trend supporting the Fire Districts.
- Provides ongoing systems training to Fire Agencies for reporting needs.
- NFIRS upgrade to new (federal fire reporting) version. (3.5)
- WEMSIS reporting management and analysis.
- Centers for Medicaid Services FD/EMS Agencies Mandatory Reporting.
- Partnership with WC DOH on public dashboard development.
- Collaborate with Bellingham Fire Department on EMS data systems and KPI monitoring.
- WC EMS Public Dashboard Community Opioid Crisis



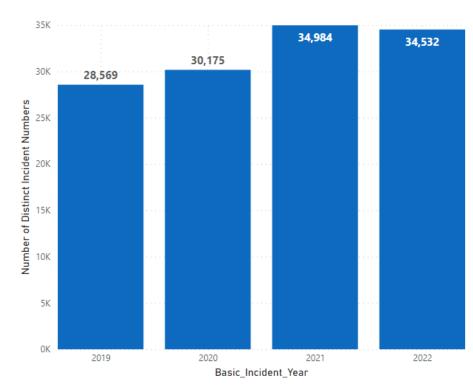


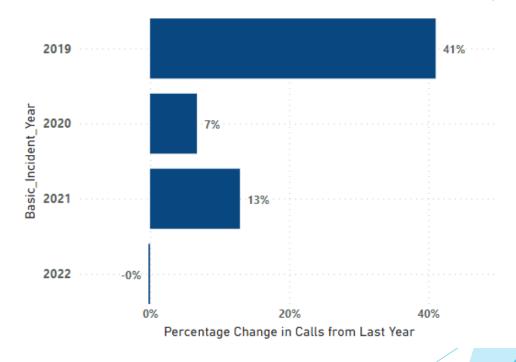


## Characteristics of Call Volume

### Total Computer Aided Dispatch Calls 2022

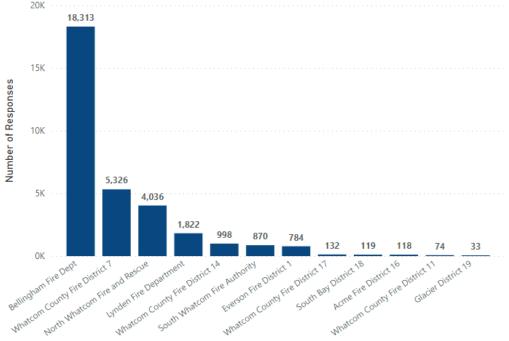
CAD: Dispatch Call Count 2019-2022





# Responses By Districts and Top Complaints





2022 - Top 20 Dispatch Complaints

Chief Complaint	Number of Responses
Sick Person	5,598
Falls	4,440
Breathing Problem	2,998
Chest Pain (Non-Traumatic)	2,746
Unconscious/Fainting/Near-Fainting	1,902
Traffic/Transportation Incident	1,479
Well Person Check	1,213
Unknown Problem/Person Down	1,133
Traumatic Injury	1,106
Stroke/CVA	1,029
Convulsions/Seizure	1,008
Hemorrhage/Laceration	945
Heart Problems/AICD	822
Overdose/Poisoning/Ingestion	805
Cardiac Arrest/Death	769
Abdominal Pain/Problems	700
Psychiatric Problem/Abnormal Behavior/Suicide Attempt	508
Fire/Non-EMS	505
Assault	494
Transfer/Interfacility/Palliative Care	487

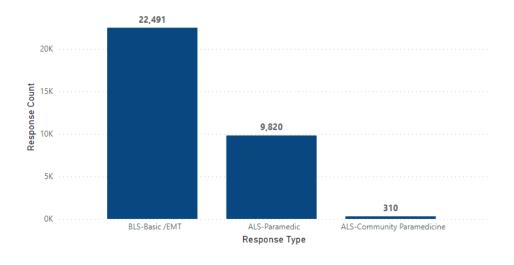
Agency\_Name

CAD: Dispatch Response Type

Basic_Incident_Year	(Blank)	Community Paramedic	EMS	Fire	Other	Police Unknown (PDUNK)	Total
2019	24	1,250	27,563	5,357	56	0	34,250
2020	10	1,648	28,324	6,634	109	0	36,725
2021	36	1,420	32,574	7,477	73	594	42,174
2022	28	1,335	33,722	6,684	126	185	42,080
Total	98	5,653	122,183	26,152	364	779	155,229

## BLS vs ALS Level of Care

2022 - Response Level Of Care

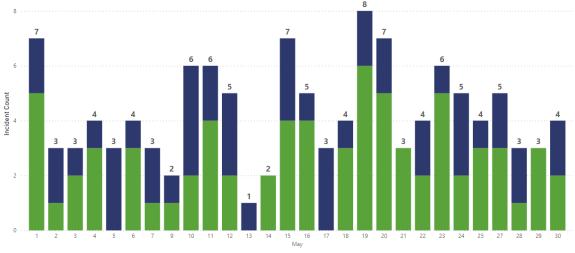


#### 2022 - Response Level Of Care

Response Type	Response Count	% of Total
BLS-Basic /EMT	22,491	69%
ALS-Paramedic	9,820	30%
ALS-Community Paramedicine	310	1%
Total	32,621	

## Overdose Calls

EMS Dispatch Calls for Suspected Overdoses - Past 30 Days



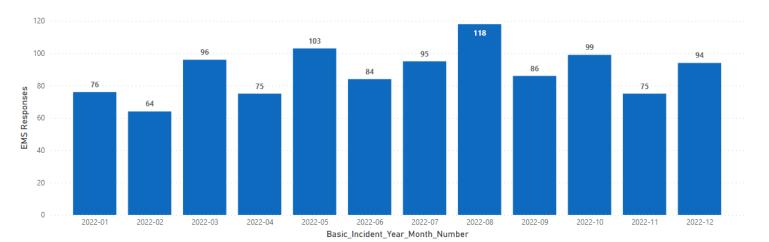
Opioid Non Opioid

## Suspected Overdoses

YEAR EMS Responses % Change from Previous Year

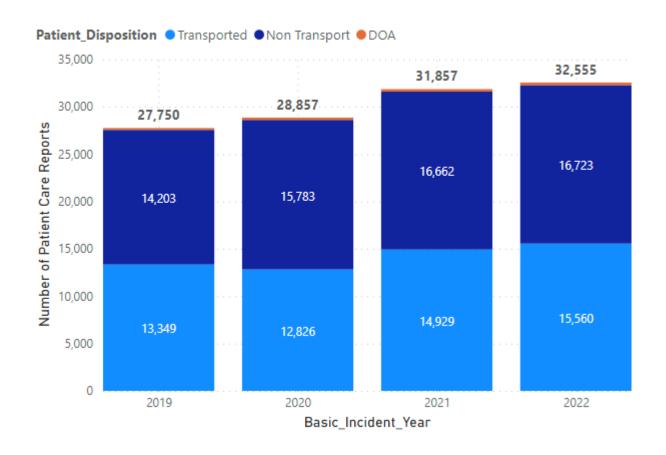
Total	4,042	12%
2022	1,065	-3%
2021	1,096	5%
2020	1,041	19%
2019	840	32%

#### Suspected Overdoses



# **Transports**

#### **EMS Dispatch Calls**



#### EMS Dispatch Calls

Patient_Disposition	2019	2020	2021	2022	
DOA	198	248	266	272	
Non Transport	14,203	15,783	16,662	16,723	
Transported	13,349	12,826	14,929	15,560	

## Levy Budget

BLS Allocation 2023 (Based on 2022 data)

Table D: Amount Received				
Agency Name		Amount \$	*	% of Total
Acme Fire District 16	\$	11,300.4	14	0.8%
Bellingham Fire Dept	\$	595,678.6	52	39.7%
District 4	\$	55,792.5	6	3.7%
District 8	\$	58,607.1	L2	3.9%
Everson Fire District 1	\$	55,945.1	l1	3.7%
Glacier District 19	\$	6,288.0	)8	0.4%
Lynden Fire Department		125,186.8	30	8.3%
North Whatcom Fire and Rescue	\$	192,607.5	51	12.8%
Point Roberts Fire District 5	\$	23,873.5	53	1.6%
South Bay District 18	\$	10,644.4	10	0.7%
South Whatcom Fire Authority	\$	78,572.7	72	5.2%
Whatcom County Fire District 11	\$	13,796.7	71	0.9%
Whatcom County Fire District 14	\$	63,293.56 4.2%		4.2%
Whatcom County Fire District 17	\$	16,210.1	16,210.15 1.1%	
Whatcom County Fire District 7	\$	192,202.6	58	12.8%
Total	\$	1,500,000.0	00	100%

Table A: Budget		
Item	Amount <b>*</b>	Ratio (Assigned %)
Assessed Value:	\$ 450,000.00	30%
BLS Response Load:	\$ 1,050,000.00	70%
Total:	\$ 1,500,000.00	100%

Whatcom County Tax Book 2022						
Table B: Valuation 2022						
Agency Name	<b>_</b> 1	Valuation	ı \$		*	% of Tot ▼
Acme Fire District 16		\$ 2	13,92	1,133	.00	0.50%
Bellingham Fire Dept		\$ 16,7	24,290	0,897	.00	39.26%
District 4		\$ 2,1	.02,229	9,240	.00	4.94%
District 8		\$ g	96,990	0,423	.00	2.34%
Everson Fire District 1		\$ 1,5	76,039	9,310	.00	3.70%
Glacier District 19		\$ 3	01,72	3,773	.00	0.71%
Lynden Fire Department		\$ 2,5	63,27	5,903	.00	6.02%
North Whatcom Fire and Rescue		\$ 6,4	39,65	7,314	.00	15.12%
Point Roberts Fire District 5		\$ 7	49,112	2,318	.00	1.76%
South Bay District 18		\$ 4	70,02	1,924	.00	1.10%
South Whatcom Fire Authority		\$ 2,8	96,133	3,451	.00	6.80%
Whatcom County Fire District 11		\$ 3	79,15	5,301	.00	0.89%
Whatcom County Fire District 14		\$ 7	82,56	3,596	.00	1.84%
Whatcom County Fire District 17		\$ 4	22,24	1,501	.00	0.99%
Whatcom County Fire District 7		\$ 5,9	78,10	1,735	.00	14.03%
	Total:	\$ 42,5	95,466	,819	.00	100%

<b>COUNTYWIDE EMERGENCY</b>	<b>MEDICAL</b>	SERVICES	S FUND as	of 5/31/2	023 - PRO	JECTED	
# of units	4	4	4	4	5	5	5
	Actual	Actual	Actual	Actual	Actual	Projected	Budget
	2019	2020	2021	2022	5/31/2023	2023	2024
	2013	2020	2021	ZUZZ	Preliminary	2020	<u> </u>
Beginning Fund Balance	7,452,346	14,092,214	18,757,332	22,471,945	15,148,496	15,148,496	14,755,633
Property Tax	8,141,190	8,294,852	8,457,998	8,572,772	7,134,158	13,331,425	13,472,783
Sales Tax Revenue	3,116,847	3,041,184	3,587,438	4,052,561	884,743	4,105,700	4,290,456
Prior Period Adjustment-Sales Tax	0,110,047	5,041,104	0,007,400	4,002,001		4,100,700	4,230,430
AFG paramedic training reimb	57,427	_	42,400	_	-	-	
Misc Income	495,630	538,031	83,864	(319,717)	11,309	280,000	280,000
Dispatch Reimbursement	-	-	-	(010,111)	- 11,000	200,000	200,000
Emergency Medical Service Fees	2,186,796	1,670,132	1,931,657	1,728,126	530,372	2,000,000	2,000,000
GEMT Payment	4,001,410	3,340,865	2,965,339	1,903,460	12,331	2,200,000	2,300,000
Medicaid Transformation Payments	100,000	0,040,000	2,500,005	1,300,400	-	2,200,000	2,000,000
SAMHSA Grant	100,000	_	_	-	-	113,360	
Total Revenues	18,099,300	16,885,064	17,068,696	15,937,200	8,572,913	22,030,485	22,343,239
Total Floveridos	10,000,000	10,000,001	17,000,000	10,001,200	0,012,010	22,000,100	22,010,200
Payments							
EMS Administration Services	(292,915)	(302,286)	(328,915)	(341,601)	(150,796)	(445,761)	(476,688
Vehicle for EMS Administration	(202,0.0)	(002,200)	(020,0.0)	(0,00.)	(100,100)	(1.10,10.1)	( 0,000
SW maintenance	(184,787)	(117,274)	(183,083)	(182,794)	(18,167)	(215,000)	(227,900
MPD & Pymnts for Other Services	(94,217)	(109,782)	(89,408)	(102,863)	(51,672)	(118,217)	(122,831
Payments to City - Units	(6,640,099)	(6,744,500)	(6,907,127)	(7,585,669)	13,928	(1,561,760)	(1,500,000
Payments to City - EMS 1	(0,0.0,000)	(0,1 11,000)	(0,001,121)	(1,000,000)		(10,270,273)	
Payments to Other Districts	(213,316)	(70,094)	(58,257)	(5,901,189)	(4,695,895)	(999,876)	(1,044,570
Payments to FD7	(1,973,854)	(2,016,148)	(2,088,780)	(2,219,428)	(1,069,830)	(2,567,568)	(2,682,923)
What-Comm Dispatch	(1,601,861)	(1,515,616)	(1,787,463)	(2,155,075)	(658,787)	(2,651,219)	(2,769,728
Admin & Current Expense Allocations	-	-	(116,998)	(119,338)	(73,932)	(221,796)	(230,668
Other Costs:			( -,,	( 1,111,	( 1,11 ,	, , , , ,	(,
Training Coordinator & Costs	_	(18,996)	(109,656)	(186,228)	(51,319)	(175,955)	(176,837
Paramedic Class Training & Lateral Trng	(238,225)	(1,011,349)	(676,202)	(1,862,392)	(196,724)	(1,526,410)	(1,212,174
Paramedic class & 10 FF suppls	-	-	-	-	-	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, ,
Community Paramedic	(172,143)	(313,902)	(499, 135)	(514,435)	(170,216)	(619,377)	(642,990
Gurneys, Equipment 10 yr lease	_	_	(509,060)	(523,636)	(238,936)	(646,181)	(646,181
Office Remodel	(48,015)	-	-	-	-	-	-
BLS Distribution	-	-	-	-	-	-	-
Gurney Lift Kits	-	-	-	-	-	(290,594)	-
5th Unit Implementation	-	-	-	(1,566,000)	(120,361)	-	-
SAMHSA Grant	-	-	-	-	(2,134)	(113,360)	-
Total Expenditures	(11,459,432)	(12,219,947)	(13,354,083)	(23,260,649)	(7,484,841)		(22,465,184
Net Revenues/(Expenditures)	6,639,868	4,665,117	3,714,613	(7,323,449)	1,088,072	(392,862)	(121,945
Ending Fund Balance (EMS)	14,092,214	18,757,332	22,471,945	15,148,496		14,755,633	14,633,688
Reserve Target - 70% of Expenditures v	vithout 2022 \$6	6.4 million:				15,696,343	15,725,629
Notes:							
Misc. Income includes: Interest Income, T							
MPD & other services/pymts includes MPD	& \$20,000 set	aside for medic	cal supplies/R&	M for system p	artners		

EMS Levy Fund Projections May 31, 2023

# Stay Safe Out There









Cardiac Arrest survivor Bill Bishop, 63, met the many rescuers who saved his life following a Sudden Cardiac Arrest at the Mt. Baker Ski area this past February.



