

**WHATCOM COUNTY CONTRACT
INFORMATION SHEET**

Whatcom County Contract No.

202510035

Originating Department:	AS-Information Technology
Division/Program: (i.e. Dept. Division and Program)	50/5020/502060 (Telecommunications)
Contract or Grant Administrator:	Perry Rice
Contractor's / Agency Name:	CenturyLink Communications, LLC dba Lumen Technologies Group

Is this a New Contract? If not, is this an Amendment or Renewal to an Existing Contract? Yes No If Amendment or Renewal, (per WCC 3.08.100 (a)) Original Contract #: _____

Does contract require Council Approval? Yes No If No, include WCC: 3.08.100 (>\$75,000)

Already approved? Council Approved Date: _____ (Exclusions see: Whatcom County Codes 3.06.010, 3.08.090 and 3.08.100)

Is this a grant agreement?

Yes No If yes, grantor agency contract number(s): _____ ALN: _____

Complete ALN field if contract involves direct federal grants/ cooperative agreements or pass-through federal funds

Is this contract grant funded?

Yes No If yes, Whatcom County grant contract number(s): _____

Is this contract the result of a RFP or Bid process?

Yes No If yes, RFP and Bid number(s): NASPO #AR2474 Contract _____ Cost Center: 1 _____

Is this agreement excluded from E-Verify? No Yes If no, include Attachment D Contractor Declaration form.

If YES, indicate exclusion(s) below:

Professional services agreement for certified/licensed professional. Goods and services provided due to an emergency
 Contract work is for less than \$100,000. Contract for Commercial off the shelf items (COTS).
 Contract work is for less than 120 days. Work related subcontract less than \$25,000.
 Interlocal Agreement (between Governments). Public Works - Local Agency/Federally Funded FHWA.

Contract Amount:(sum of original contract amount and any prior amendments):

\$ 144,848.70 (Includes estimated taxes, fees & surcharges)

This Amendment Amount:

\$ _____

Total Amended Amount:

\$ _____

Summary of Scope:

Council approval required for; all property leases, all Interlocal agreements, contracts or bid awards exceeding \$75,000, and grants exceeding \$40,000 and and professional service contract amendments that have an increase greater than \$10,000 or 10% of contract amount, whichever is greater, except when:

1. Exercising an option contained in a contract previously approved by the council.
2. Contract is for design, construction, r-o-w acquisition, prof. services, or other capital costs approved by council in a capital budget appropriation ordinance.
3. Bid or award is for supplies.
4. Equipment is included in Exhibit "B" of the Budget Ordinance.
5. Contract is for manufacturer's technical support and hardware maintenance of electronic systems and/or technical support and software maintenance from the developer of proprietary software currently used by Whatcom County.

Request authorization for the County Executive to enter into a three-year agreement, using the National Association of State Procurement Officials (NASPO) ValuePoint Master Agreement #AR2474 and State of Washington Participating Addendum #05116, between Whatcom County and Century Link Communications, LLC dba Lumen Technologies Group (CenturyLink) for telecommunication access lines & services, in the amount of \$144,848.70.

Term of Contract: 3 Years

Expiration Date: 2/2/2029

Contract Routing:	1. Prepared by: Tami Gee-Hardy	Date: 10/23/2025
2. Attorney signoff:		Date: 10/24/2025
3. AS Finance reviewed:		Date: 10/24/2025
4. IT reviewed (if IT related):	P. Rice	Date: 10/24/2025
5. Contractor signed:		Date: 11/24/2025
6. Executive contract review:		Date: 11/5/25
7. Council approved, if necessary:	AB2025-777	Date: 11/25/2025
8. Executive signed:		Date: 11/25/2025
9. Original to Council:		Date: _____

**WHATCOM COUNTY
ADMINISTRATIVE SERVICES**



INFORMATION TECHNOLOGY

400 N. Commercial St.
Bellingham, WA 98225-4038

PERRY L. RICE
IT Director

MEMORANDUM

TO: Satpal Sidhu, County Executive
Whatcom County Council

THROUGH: Aly Pennucci, Deputy County Executive *AP*

FROM: Perry Rice, IT Director *PR*

RE: Contract for Telecommunications Access Lines & Services

DATE: October 23, 2025

Enclosed for your consideration is the proposed agreement between Whatcom County and CenturyLink Communications, LLC dba Lumen Technologies Group (CenturyLink) for telecommunications access lines & services.

• Background and Purpose

In 2021, Whatcom County entered into a 3-year agreement (#2020012002) with CenturyLink for telecommunications services using a State of Washington contract that has since transitioned into a month-by-month arrangement. CenturyLink provides Whatcom County with five telecommunications Primary Rate Interface (PRI) trunk lines that are used for all outgoing and incoming local telecommunications calls. A sixth PRI trunk line provided by another vendor is in place for long distance calls. CenturyLink also provides E911 services and over 2,000 unique phone numbers to Whatcom County government.

CenturyLink is in the process of transitioning customers from the legacy PRI trunk lines to Session Initiation Protocol (SIP) trunk lines. SIP trunk lines allow more flexibility for disaster recovery, reporting and will be less costly than continuing with PRI trunk lines in the future. CenturyLink also offers flat fee long distance calling that would be less costly than using our current vendor.

The proposed three-year agreement with CenturyLink provides modern SIP trunk lines, E911 services, 2,222 unique phone numbers and flat fee long distance calling. We estimate that the proposed agreement would reduce monthly telecommunications costs from approximately \$6,000 per month to approximately \$4,000 per month.

The agreement with CenturyLink uses the nationwide NASPO Value Point – Cloud Solutions contract (Master Agreement #AR2474) and the State of WA Participating Addendum (#05116).

• Funding Amount and Source

This agreement is \$4,023.57 per month using estimated taxes, fees and surcharges which vary over time. The total estimated amount over the three-year agreement would be \$144,848.70. The sources of funding are interfund charges to all county department budgets.

Please contact Perry Rice at x5235 if you have any questions regarding this agreement.

202510035**Statement of Work ("SOW")****Customer:** Whatcom County**CONTACT INFORMATION**

Customer:	Whatcom County	CenturyLink Primary Contact:
Address:	311 Grand Bellingham, WA 98225-4038	Name: Bill Olson
Job Number:		
Customer Primary Contact	CenturyLink Primary Contact:	
Name:	Perry Rice	Name: Bill Olson
Address:	400 N.Commercial St. Bellingham, WA 98225-4003	Address: 1946 34 th Avenue W Seattle, WA 98199
Telephone:	360-778-5235	Telephone: 206-778-5001
Email:	price@co.whatcom.wa.us	Email: bill.olson@lumen.com
Customer Billing/Accounts Payable		
Name:	Billie Sue Rinn	Name: CenturyLink Business Services
Address:	400 N. Commercial St. Bellingham, WA 98225-4003	Address: P.O. Box 52187, Phoenix, AZ 85072-2187
Telephone:	360-778-5237	Telephone: 1-800-860-1020
Fax:	360-778-5231	Website: https://controlcenter.centurylink.com
Email:	brinn@co.whatcom.wa.us	

Agreement Pramata ID # 1068385
Quote Number: 59793345

This Statement of Work ("SOW") sets forth the scope of work and terms and conditions of the Services to be provided to **Whatcom County** ("Customer") by CenturyLink Communications, LLC ("CenturyLink"). This SOW is subject to and governed by the terms and conditions of the NASPO Value Point – Cloud Solutions contract (Master Agreement # AR2474) and the State of Washington Participating Addendum (Contract #05116) by and between the State of Washington and CenturyLink, under which Customer is an authorized Purchasing Entity, subject to the **LUMEN CLOUD COMMUNICATIONS SERVICE SCHEDULE** Service Exhibit of the Master Agreement #AR2474 that apply specifically to the Services (collectively, the "Agreement"). Capitalized terms not defined in this SOW are defined in the Agreement. This SOW shall constitute an Order under the Agreement.

The scope of this project is to provide a **Specialty Lines** solution to Customer locations. The specific Services are as priced on the Quote attached to this SOW and incorporated by reference. Customer will purchase the Services by executing an Order with CenturyLink that references this SOW. No statewide IT policies will apply to the Services being offered under this SOW, including those referenced in Section 3.7 of Contract #05116.

Compliance with Laws. CenturyLink complies with all state and local laws applicable to the provision of Services subject to the SOW. Customer complies with all procurement laws, competitive bidding requirements, and regulations applicable to the execution of this SOW, including, as applicable, laws or regulations regarding its cumulative purchases with CenturyLink.

Customer acknowledges and accepts that Services under this SOW may include support services performed outside of the United States.

Customer: Whatcom County
DocuSigned by:


1192C7C18B664E3

Authorized Signature

Satpal Singh Sidhu

Name Typed or Printed

County Executive

Title

11/25/2025

Date

CenturyLink Communications, LLC

Signature: Alex Khanin

Alex Khanin 10/21/2025 14:19:34 VGT

Authorized Signature

Alex Khanin

Name Typed or Printed

Offer Management

Title

10/21/2025

Date

WHATCOM COUNTY:

Recommended for Approval:


IT Director

Date

Approved as to form:


Prosecuting Attorney

Date

Order Addendum 1
to
Order # 59793345

This Order Addendum is between **CenturyLink Communications, LLC dba Lumen Technologies Group** ("CenturyLink") and **Whatcom County** ("Customer") and modifies the Order Form under Opportunity #59793345, that Customer is executing and delivering contemporaneously with execution of this Order Addendum and in the form attached as Exhibit A (the "Order"). This Order Addendum is effective on the date the last party signs it. Except as set forth in this Order Addendum, capitalized terms will have the definitions assigned to them in the applicable underlying agreement.

1. Replace Section 3 with Reference to Governing Agreement. To specifically reference the underlying agreement that governs the Order, Section 4 of the Terms and Conditions Governing this Order are deleted and replaced with the following:

3. The Service identified in this Order is subject to the NASPO Value Point – Cloud Solutions Contract (Master Agreement #AR2474) and the State of Washington Participating Addendum (Contract #05116) executed between the State of Washington and CenturyLink under which Customer is an authorized Purchasing Entity ("Agreement") The Lumen entity providing Services is identified on the invoice. Notwithstanding anything in any Affiliate Agreement to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is installed (a "Connection Notice"), at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the Affiliate Agreement governs and does not include early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen terminates due to Customer's uncured default, then Customer will pay Lumen's standard early termination liability charges as identified in the Ancillary Fee Schedule at: www.lumen.com/ancillary-fees. "Affiliate Agreement" for CenturyLink Communications, LLC d/b/a Lumen Technologies Group or any companies that were affiliates of CenturyLink Communications, LLC before the merger with Level 3 Communications ("Merger") means only an applicable Interexchange Carrier (IXC) network agreement, e.g. CenturyLink Total Advantage Agreement, CenturyLink Total Advantage Express Agreement, or CenturyLink Wholesale Services Agreement (each, an Affiliate Agreement). Affiliate Agreement also includes an Agreement between Customer and any entity that was an affiliate of Level 3 Communications before the Merger.

All other terms and conditions in the Order will remain in full force and effect and be binding upon the parties. This Order Addendum will only apply to the Order(s) identified above and will not apply to any other orders. If there is a conflict between this Order Addendum and the Order(s), the terms of this Order Addendum will govern. By signing below, each party acknowledges that it has read, understood, and accepts the terms and conditions set forth in this Order Addendum.

**CenturyLink Communications, LLC, DBA Lumen
Technologies Group**

Alex Khanin

Authorized Signature

Alex Khanin

Name Typed or Printed

Manager- Offer Management

Title

10/21/2025

Date

Whatcom County

DocuSigned by:

Satpal Singh Sidhu

1192C7C18B664E3

Authorized Signature

Satpal Singh Sidhu

Name Typed or Printed

County Executive

Title

11/25/2025

Date

Exhibit A
Agreement Pramata ID # 1068385
Quote Number: 59793345

(SEE FOLLOWING PAGES FOR QUOTE #59793345)

6/19/2025

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1. Quote and Order Form

Lumen Specialty Lines					
Please Complete All Yellow Fields below.					
Order Details					
Scenerio Manager Quote Attached?	No				Site Count
Services Ordered	Specialty Lines Only	Complete the Specialty Lines tab and enter the Qualification Intake # if needed.			
Order Type	New	SFDC Opportunity #	59793345	Site Count	1
Contract / OMR #	NASPO	Qual Intake #	NA	Contract Term	36
Requested Date	TBD	Expedite Required?			No
Contract Type	Production	Standard install processes will be followed.			
Building Type?	Single Tenant Unit				

Customer Details					
Company Name	Primary Customer Contact Name (Order Contact)				
WHATCOM COUNTY - WA	Perry Rice				
Primary Service Location Address	City	State	Zip		
311 Grand Ave	Bellingham	WA	98225		
Customer Main TN #	Customer Primary Email				
360 778 5235	price@co.whatcom.wa.us				

Billing Details					
Billing Location Address	City	State	Zip		
400 N. Commercial St.	Bellingham	WA	98225		
Kenan/Customer BAN	New				

9-1-1 Details					
Customer E911 Address	City	State	Zip		
311Grand Ave	Bellingham	WA	98225		

Customer Contact Details					
Contact Name	Contact Email	Contact Phone	Get Notifications	Role	Contact Method
Perry Rice	price@co.whatcom.wa.us	360 778 5235	Yes	Primary	Email

Sales Contact Details					
Contact Name	Contact Email	Contact Phone	Get Notifications	Role	Contact Method
Bill Olson	bill.olson@lumen.com	206 778 5001	Yes	Account Manager	Email

Network Information					
Current Internet Access	Yes			Cat 5+ Support Infrastructure	Yes
Internet Provider	Lumen		Internet Bandwidth	20M	
Specialty Line: Router/Switch Name & Port #			Specialty Line: IP - DHCP (no IP needed)		

Tertiary Data: Router/Switch Name & Port #		Tertiary Data: IP - Static IP Address to be used				
Line Item	Router Technology/Data Plan/UPS (ATA's also included)	Lines per Site	MRC Unit Price (per site)			NRC Unit Price (per site)
			1-yr. Term	2-yr. Term	3-yr. Term	
103	4G Router/2Gb (Standard) Data Plan/12-hr UPS	1	\$310.00	\$192.00	\$158.00	\$134.00
104	4G Router/2Gb (Standard) Data Plan/12-hr UPS	2	\$325.00	\$207.00	\$173.00	\$151.00
105	4G Router/2Gb (Standard) Data Plan/12-hr UPS	3	\$341.00	\$222.00	\$187.00	\$168.00
106	4G Router/2Gb (Standard) Data Plan/12-hr UPS	4	\$356.00	\$236.00	\$202.00	\$185.00
107	4G Router/2Gb (Standard) Data Plan/12-hr UPS	5	\$420.00	\$280.00	\$239.00	\$219.00
108	4G Router/2Gb (Standard) Data Plan/12-hr UPS	6	\$436.00	\$295.00	\$254.00	\$236.00
109	4G Router/2Gb (Standard) Data Plan/12-hr UPS	7	\$452.00	\$310.00	\$269.00	\$253.00
110	4G Router/2Gb (Standard) Data Plan/12-hr UPS	8	\$468.00	\$325.00	\$284.00	\$271.00
111	4G Router/2Gb (Standard) Data Plan/12-hr UPS	9	\$557.00	\$387.00	\$339.00	\$318.00
112	4G Router/2Gb (Standard) Data Plan/12-hr UPS	10	\$573.00	\$403.00	\$355.00	\$336.00
113	4G Router/2Gb (Standard) Data Plan/12-hr UPS	11	\$589.00	\$418.00	\$370.00	\$353.00
114	4G Router/2Gb (Standard) Data Plan/12-hr UPS	12	\$606.00	\$434.00	\$385.00	\$371.00
115	4G Router/2Gb (Standard) Data Plan/12-hr UPS	13	\$652.00	\$468.00	\$417.00	\$400.00
116	4G Router/2Gb (Standard) Data Plan/12-hr UPS	14	\$669.00	\$484.00	\$432.00	\$418.00
117	4G Router/2Gb (Standard) Data Plan/12-hr UPS	15	\$685.00	\$499.00	\$447.00	\$436.00
118	4G Router/2Gb (Standard) Data Plan/12-hr UPS	16	\$701.00	\$515.00	\$462.00	\$453.00
119	5G Router/2Gb (Standard) Data Plan/12-hr UPS	1	\$334.00	\$207.00	\$171.00	\$143.00
120	5G Router/2Gb (Standard) Data Plan/12-hr UPS	2	\$349.00	\$222.00	\$185.00	\$160.00
121	5G Router/2Gb (Standard) Data Plan/12-hr UPS	3	\$365.00	\$237.00	\$200.00	\$177.00
122	5G Router/2Gb (Standard) Data Plan/12-hr UPS	4	\$380.00	\$251.00	\$214.00	\$194.00
123	5G Router/2Gb (Standard) Data Plan/12-hr UPS	5	\$444.00	\$295.00	\$252.00	\$228.00
124	5G Router/2Gb (Standard) Data Plan/12-hr UPS	6	\$460.00	\$310.00	\$267.00	\$245.00
125	5G Router/2Gb (Standard) Data Plan/12-hr UPS	7	\$476.00	\$325.00	\$282.00	\$262.00
126	5G Router/2Gb (Standard) Data Plan/12-hr UPS	8	\$492.00	\$340.00	\$297.00	\$280.00
127	5G Router/2Gb (Standard) Data Plan/12-hr UPS	9	\$581.00	\$402.00	\$352.00	\$327.00
128	5G Router/2Gb (Standard) Data Plan/12-hr UPS	10	\$597.00	\$418.00	\$367.00	\$344.00
129	5G Router/2Gb (Standard) Data Plan/12-hr UPS	11	\$613.00	\$433.00	\$382.00	\$362.00
130	5G Router/2Gb (Standard) Data Plan/12-hr UPS	12	\$630.00	\$449.00	\$398.00	\$380.00
131	5G Router/2Gb (Standard) Data Plan/12-hr UPS	13	\$676.00	\$483.00	\$423.00	\$403.00
132	5G Router/2Gb (Standard) Data Plan/12-hr UPS	14	\$692.00	\$499.00	\$444.00	\$427.00
133	5G Router/2Gb (Standard) Data Plan/12-hr UPS	15	\$709.00	\$514.00	\$460.00	\$444.00
134	5G Router/2Gb (Standard) Data Plan/12-hr UPS	16	\$725.00	\$530.00	\$475.00	\$462.00
135	5G Router/2Gb (Standard) Data Plan/12-hr UPS	17	\$975.00	\$656.00	\$562.00	\$533.00
136	5G Router/2Gb (Standard) Data Plan/12-hr UPS	18	\$991.00	\$672.00	\$578.00	\$551.00
137	5G Router/2Gb (Standard) Data Plan/12-hr UPS	19	\$1,008.00	\$688.00	\$593.00	\$569.00
138	5G Router/2Gb (Standard) Data Plan/12-hr UPS	20	\$1,025.00	\$704.00	\$609.00	\$587.00
139	5G Router/2Gb (Standard) Data Plan/12-hr UPS	21	\$1,042.00	\$720.00	\$625.00	\$606.00
140	5G Router/2Gb (Standard) Data Plan/12-hr UPS	22	\$1,058.00	\$736.00	\$640.00	\$624.00
141	5G Router/2Gb (Standard) Data Plan/12-hr UPS	23	\$1,075.00	\$751.00	\$656.00	\$642.00
142	5G Router/2Gb (Standard) Data Plan/12-hr UPS	24	\$1,092.00	\$767.00	\$672.00	\$660.00
143	5G Router/2Gb (Standard) Data Plan/12-hr UPS	25	\$1,301.00	\$883.00	\$759.00	\$728.00
144	5G Router/2Gb (Standard) Data Plan/12-hr UPS	26	\$1,317.00	\$898.00	\$775.00	\$746.00
145	5G Router/2Gb (Standard) Data Plan/12-hr UPS	27	\$1,334.00	\$914.00	\$790.00	\$764.00
146	5G Router/2Gb (Standard) Data Plan/12-hr UPS	28	\$1,350.00	\$930.00	\$806.00	\$783.00
147	5G Router/2Gb (Standard) Data Plan/12-hr UPS	29	\$1,397.00	\$965.00	\$838.00	\$812.00
148	5G Router/2Gb (Standard) Data Plan/12-hr UPS	30	\$1,414.00	\$981.00	\$853.00	\$830.00
149	5G Router/2Gb (Standard) Data Plan/12-hr UPS	31	\$1,431.00	\$997.00	\$869.00	\$848.00
150	5G Router/2Gb (Standard) Data Plan/12-hr UPS	32	\$1,447.00	\$1,012.00	\$884.00	\$866.00
151	5G Router/2Gb (Standard) Data Plan/12-hr UPS	33	\$1,491.00	\$1,045.00	\$915.00	\$895.00
152	5G Router/2Gb (Standard) Data Plan/12-hr UPS	34	\$1,508.00	\$1,061.00	\$930.00	\$913.00
153	5G Router/2Gb (Standard) Data Plan/12-hr UPS	35	\$1,524.00	\$1,077.00	\$946.00	\$931.00
154	5G Router/2Gb (Standard) Data Plan/12-hr UPS	36	\$1,541.00	\$1,093.00	\$962.00	\$949.00
155	5G Router/2Gb (Standard) Data Plan/12-hr UPS	37	\$1,558.00	\$1,109.00	\$977.00	\$967.00
156	5G Router/2Gb (Standard) Data Plan/12-hr UPS	38	\$1,574.00	\$1,125.00	\$993.00	\$986.00
157	5G Router/2Gb (Standard) Data Plan/12-hr UPS	39	\$1,591.00	\$1,141.00	\$1,008.00	\$1,004.00
158	5G Router/2Gb (Standard) Data Plan/12-hr UPS	40	\$1,608.00	\$1,156.00	\$1,024.00	\$1,022.00

LCC Specialty Lines (LSL)

This is an optional pricing schedule that can be used for sites with 41+ lines per site to simplify when additional lines are added to these large sites. Note the cost is a "Per Line" price adjustment:

Lines per Site	1-yr. Term (MRC/Line)	2-yr. Term (MRC/Line)	3-yr. Term (MRC/Line)	5-yr. Term (MRC/Line)
From 41-75	\$37.75	\$27.50	\$24.50	\$24.50
From 76-100	\$36.25	\$26.50	\$23.75	\$24.00

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1. Quote and Order Form

.65 From 1U1-15U	\$32.50	\$24.75	\$22.25	\$23.00
.65 From 151-200	\$29.75	\$23.25	\$21.25	\$22.25
.67 From 201+	\$27.75	\$22.25	\$20.50	\$21.75

Additional/Optional Services	MRC Price	NRC Price	Description
Enhanced Site Survey (upcharge to Standard Site Survey)	\$0.00	\$872	To be used for multi floor / building requirement and for surveys requiring discovery not provided in customer order
Enhanced Site Survey (stand-alone)	\$0.00	\$1,477	The enhanced site survey service is an expanded version and scope of a standard survey but allows for extended technician time on premise to take inventory and identify all POTS telephone numbers, inspect, conduct research, and verify information on a customer's behalf, such as telephone lines, line demarcations, system assignments, and network elements not known by the customer at time of order.
Network and Facilities Audit	\$0.00	\$3,087	
FirstNet Sim Card (Support Only)	\$0.00	\$295	Test, validate and install AT&T FirstNet Sim Card. We do NOT include the Sim Card itself, just support only.
24-hour Battery Expansion Pack (Upgrade from 12-hr.)	\$0.00	\$289	For customers who already have 12-hr. UPS Battery and need to upgrade to the 24-hour Battery Expansion Pack.
Battery Monitoring (add-on to existing UPS)	\$0.00	\$973	Add battery monitoring and alerts to existing installed UPS (Includes install)
Battery Monitoring (new install)	\$0.00	\$611	IP Sensor Battery Adjunct w/ alert package (all optional alerts included) plus Site Visit and Setup
Static IP	\$0.00	\$376	
INTERIOR ODU/ANTENNA:			
Interior ODU Conversion (5G to ODU)	\$0.00	\$1,572	Interior ODU: MDF to outside room (customer provided conduit /or ceiling access) up to 200 feet 1-Tech 4 hr. max T & M overage (Replaces Router)
Interior 4G/5G Omni Directional Antenna - Option 1	\$0.00	\$1,242	Interior Antenna: Wall mount Installation: within MDF - up to 50 feet, 1 tech, 4 hour Max (Includes Antenna and installation)
Interior 4G/5G Omni Directional Antenna - Option 2	\$0.00	\$2,248	Interior Antenna: Wall mount installation: MDF to outside room (customer provided conduit / or ceiling access) 100 Ft cable, 1 tech, 4 Hour Max (Includes Antenna and installation)
Interior 4G/5G Omni Directional Antenna - Option 3	\$0.00	\$2,517	Interior Antenna: Wall Mount installation; MDF to outside room (customer provided conduit / or ceiling access) up to 200 Ft with booster kit, 1 tech, 4 hour Max (includes Antenna and installation)
EXTERIOR ODU/ANTENNA:			
Exterior ODU Conversion (5G to ODU) - Option 1	\$0.00	\$3,583	Exterior ODU (customer provided conduit) up to 100 feet. Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 6 hr. max T & M overage (Replaces Router)
Exterior ODU Conversion (5G to ODU) - Option 2	\$0.00	\$4,468	Exterior ODU: (customer provided conduit) up to 200 feet. Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 8 hr. max T & M overage (Replaces Router)
Exterior 4G/5G Omni Directional Antenna - Option 1	\$0.00	\$2,651	Exterior Antenna: MDF to outside building area (customer provided conduit or ceiling access) up to 100 feet. Exterior wall mount installation: fire stop, grounding. 2-Tech 6 hr. max T & M overage
Exterior 4G/5G Omni Directional Antenna - Option 2	\$0.00	\$3,758	Exterior Antenna: MDF to outside building area (customer provided conduit or ceiling access) up to 200 feet. Booster Kit Exterior wall mount installation: fire stop, grounding. 2-Tech 8 hr. max T & M overage
Exterior 4G/5G Omni Directional Antenna - Option 3	\$0.00	\$4,161	Exterior Antenna: Roof mount installation: (customer provided conduit) up to 100 feet. Exterior Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 6 hr. max T & M overage
Exterior 4G/5G Omni Directional Antenna - Option 4	\$0.00	\$4,899	Exterior Antenna: Roof mount installation: (customer provided conduit) up to 200 feet. Booster Kit Exterior Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 8 hr. max T & M overage
Equipment Deinstall	\$0.00	\$403	Equipment Removals includes two hours on site. After 2 hours T&M Rates will apply. Packaging fees and freight charges will apply.
Fixed price core drilling	\$0.00	\$3,356	Additional charge to be assessed when a Fixed Priced Service is performed outside normal business hours to accommodate customer specific needs. Does not apply to T&M rates. Premium Time Sunday 12:01 AM – Monday 8 AM & Holidays
Fixed Price- CAT 5/6**	\$0.00	\$403	
Fixed Price Fiber Cable**	\$0.00	\$470	** Up to 100 ft of cable. A fee will be charged for each additional 50ft. increment after the first 100 ft. is reached.
Conduit	\$0.00	\$295	All labor and minor materials at the customer site during regular business hours (M-F 8 am to 5 pm). Up to 50 ft.
Test & Tone Cable	\$0.00	\$403	Low Voltage Cable Testing / Test and Tone includes two hours on site. After 2 hours T&M Rates will apply.
Router Installation	\$0.00	\$671	Router Installation – Low Complexity, Includes: Staging, Basic Configuration, Installation, basic installation material; Includes 2 hours on site
Switch Installation	\$0.00	\$738	Switch and NID Installation – Includes: Staging, Basic Configuration, Installation, basic installation material; Includes 2 hours on site

6/19/2025

Page 8 of 9
OMR #R767500

1. Quote and Order Form

Tech Reschedule	\$0.00	\$336	Reschedule Fee for dispatch changes inside of one business day from service
Site Not Ready/No Access	\$0.00	\$268	Albion sends a tech on-site but customer refuses access to the site (i.e. tech is turned away, customer not ready)
Level 2 Tech- 2 hr. min (M-F 8-5)	\$0.00	\$181	Additional T&M hours above what is included in the Site Survey and / Or Install (Monday - Friday 8:00am to 5:00pm)
Level 2 Tech- 3 hr. min (M-F 5-8 ND & All Sat.)	\$0.00	\$248	Additional T&M hours above what is included in the Site Survey and / Or Install (Monday - Friday 5:00pm to 8:00am Next Day & All Day Saturday until Midnight)
EXTERIOR ODU/ANTENNA:			
Exterior ODU Conversion (5G to ODU) - Option 1	\$0.00	\$3,583	Exterior ODU (customer provided conduit) up to 100 feet. Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 6 hr. max T & M overage (Replaces Router)
Exterior ODU Conversion (5G to ODU) - Option 2	\$0.00	\$4,468	Exterior ODU: (customer provided conduit) up to 200 feet. Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 8 hr. max T & M overage (Replaces Router)
Exterior 4G/5G Omni Directional Antenna - Option 1	\$0.00	\$2,651	Exterior Antenna: MDF to outside building area (customer provided conduit or ceiling access) up to 100 feet. Exterior wall mount installation: fire stop, grounding. 2-Tech 6 hr. max T & M overage
Exterior 4G/5G Omni Directional Antenna - Option 2	\$0.00	\$3,758	Exterior Antenna: MDF to outside building area (customer provided conduit or ceiling access) up to 200 feet. Booster Kit Exterior wall mount installation: fire stop, grounding. 2-Tech 8 hr. max T & M overage
Exterior 4G/5G Omni Directional Antenna - Option 3	\$0.00	\$4,161	Exterior Antenna: Roof mount installation: (customer provided conduit) up to 100 feet. Exterior Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 6 hr. max T & M overage
Exterior 4G/5G Omni Directional Antenna - Option 4	\$0.00	\$4,899	Exterior Antenna: Roof mount installation: (customer provided conduit) up to 200 feet. Booster Kit Exterior Roof mount installation: Sled, fire stop, grounding, surge protectors. 2-Tech 8 hr. max T & M overage
Equipment Deinstall	\$0.00	\$403	Equipment Removals includes two hours on site. After 2 hours T&M Rates will apply. Packaging fees and freight charges will apply.
Fixed price core drilling	\$0.00	\$3,356	Additional charge to be assessed when a Fixed Priced Service is performed outside normal business hours to accommodate customer specific needs. Does not apply to T&M rates. Premium Time Sunday 12:01 AM - Monday 8 AM & Holidays
Fixed Price- CAT 5/6**	\$0.00	\$403	** Up to 100 ft of cable. A fee will be charged for each additional 50 ft. increment after the first 100 ft. is reached.
Fixed Price Fiber Cable**	\$0.00	\$470	
Conduit	\$0.00	\$295	All labor and minor materials at the customer site during regular business hours (M-F 8 am to 5 pm). Up to 50 ft.
Test & Tone Cable	\$0.00	\$403	Low Voltage Cable Testing / Test and Tone includes two hours on site. After 2 hours T&M Rates will apply.
Router Installation	\$0.00	\$671	Router Installation - Low Complexity, Includes: Staging, Basic Configuration, Installation, basic installation material, Includes 2 hours on site
Switch Installation	\$0.00	\$738	Switch and NID Installation - Includes: Staging, Basic Configuration, Installation, basic installation material; Includes 2 hours on site
Tech Reschedule	\$0.00	\$336	Reschedule Fee for dispatch changes inside of one business day from service
Site Not Ready/No Access	\$0.00	\$268	Albion sends a tech on-site but customer refuses access to the site (i.e. tech is turned away, customer not ready)
Level 2 Tech- 2 hr. min (M-F 8-5)	\$0.00	\$181	Additional T&M hours above what is included in the Site Survey and / Or Install (Monday - Friday 8:00am to 5:00pm)
Level 2 Tech- 3 hr. min (M-F 5-8 ND & All Sat.)	\$0.00	\$248	Additional T&M hours above what is included in the Site Survey and / Or Install (Monday - Friday 5:00pm to 8:00am Next Day & All Day Saturday until Midnight)
Level 2 Tech- 3 hr. min (Sun. & Holidays 12-8)	\$0.00	\$336	Additional T&M hours above what is included in the Site Survey and / Or Install (Sunday & Holidays 12:00am to 8:00am Next Day)
Standard Order Cancel	\$0.00	\$2,013	Canceling before or after the install and site survey is done.
Expedite Fee	\$0.00	\$3,356	
Data Plan Overage (per Gig)	\$16.00	\$0	

Technician/Access Pricing	Description	Detail	NRC
Tech Reschedule / Customer Cancel day of the Site Survey and / or Installation	Reschedule Fee for dispatch changes inside of one business day from service		\$ 388.00
No Access	Site Not Ready / No Access	Tech arrives and is turned away or customer not ready	\$ 310.00
Level 2 Tech- 2 hr. min	Monday - Friday 8:00am to 5:00pm	Additional T&M hours above what is included in the Standard Site Survey (2 Hrs) and / Or Standard Install (4 Hrs)	\$ 209.00
Level 2 Tech- 3 hr. min	Monday - Friday 5:00pm to 8:00am Next Day & All Day Saturday until Midnight	After hours	\$ 287.00
Level 2 Tech- 3 hr. min	Sunday & Holidays 12:00am to 8:00am Next Day	Holidays and Sundays	\$ 388.00

Cancel/Disconnect Pricing	Description	Detail	NRC
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6/19/2025

Page 9 of 9
OMR #R767500

1. Quote and Order Form

Standard Order Cancel	Before activation of service and billing starts		\$ 2,326.00
Disconnect	After activation/ Billing	ETLs based on contract - if ETL waived then Standard Order cancel fees will be charged	

Overage/Expedite Pricing	Description	Detail	NRC
Expedite Fee	Install service under the standard 45 Business day install		\$ 3,876.00
Overage Charge	Overage per 1GB above the customers purchased Data plan pooled amount		\$ 19.00

Terms and Conditions Governing This Order

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group and its affiliated entities providing Services under this Order. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing (including electronically or digitally) or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.

2. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.

3. The Service identified in this Order is subject to the Lumen or CenturyLink Master Service Agreement(s) and applicable Service Schedule(s) between CenturyLink Communications, LLC d/b/a Lumen Technologies Group and Customer (or its affiliate if expressly provided for under such affiliate Master Service Agreement). If Customer has not executed a Lumen or CenturyLink Master Service Agreement with CenturyLink Communications, LLC d/b/a Lumen Technologies Group but has executed a services agreement for applicable services with an affiliate of Lumen ("Affiliate Agreement"), then the terms of the most recent Affiliate Agreement will apply to the Service (to the extent not inconsistent with this Order); in such cases, the current standard Service Schedule applicable to the Services will apply. If Lumen and Customer have not executed a Lumen or CenturyLink Master Service Agreement and/or applicable Service Schedule(s) governing the Service and have not executed an Affiliate Agreement, Lumen's current standard Master Service Agreement/Service Schedule(s) will govern, a copy of which are available upon request. The Lumen entity providing Services is identified on the invoice.

Notwithstanding anything in any Affiliate Agreement to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is installed (a "Connection Notice"), at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 days' written notice. If the Affiliate Agreement governs and does not include early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen terminates due to Customer's uncured default, then Customer will pay Lumen's standard early termination liability charges as identified in the Ancillary Fee Schedule at: www.lumen.com/ancillary-fees. "Affiliate Agreement" for CenturyLink Communications, LLC d/b/a Lumen Technologies Group or any companies that were affiliates of CenturyLink Communications, LLC before the merger with Level 3 Communications ("Merger") means only an applicable Interexchange Carrier (IXC) network agreement, e.g. CenturyLink Total Advantage Agreement, CenturyLink Total Advantage Express Agreement, or CenturyLink Wholesale Services Agreement (each, an Affiliate Agreement). Affiliate Agreement also includes an Agreement between Customer and any entity that was an affiliate of Level 3 Communications before the Merger.

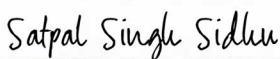
4. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

5. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit www.lumen.com/taxes.

Quote is valid for 90 days

DocuSigned by:

Customer Signature



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Title

County Executive

Customer Name (Printed)

Satpal Singh Sidhu

Date

11/25/2025

Whatcom County NASPO Specialty Lines

Final Audit Report

2025-10-21

Created:	2025-10-21
By:	Bill Olson (bill.olson@lumen.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAnQlw1mLhCfSuMUzuaSEUQSzhgwGtEPjc

"Whatcom County NASPO Specialty Lines" History

-  Document created by Bill Olson (bill.olson@lumen.com)
2025-10-21 - 3:48:33 PM GMT- IP address: 155.70.104.121
-  Document emailed to pomdirectorsignature@lumen.com for signature
2025-10-21 - 3:50:42 PM GMT
-  Email viewed by pomdirectorsignature@lumen.com
2025-10-21 - 4:05:23 PM GMT- IP address: 155.70.52.171
-  Signer pomdirectorsignature@lumen.com entered name at signing as Alex Khanin
2025-10-21 - 8:10:32 PM GMT- IP address: 155.70.104.123
-  Document e-signed by Alex Khanin (pomdirectorsignature@lumen.com)
Signature Date: 2025-10-21 - 8:10:34 PM GMT - Time Source: server- IP address: 155.70.104.123
-  Agreement completed.
2025-10-21 - 8:10:34 PM GMT

Statement of Work (“SOW”)

Customer: Whatcom County

CONTACT INFORMATION

Customer:	Whatcom County
Address:	311 Grand Bellingham, WA 98225-4038
Job Number:	
Customer Primary Contact	CenturyLink Primary Contact:
Name:	Perry Rice
Address:	400 N.Commercial St. Bellingham, WA 98225- 4003
Telephone:	360-778-5235
Email:	price@co.whatcom.wa.us
Customer Billing/Accounts Payable	CenturyLink Services Billing
Name:	Billie Sue Rinn
Address:	400 N. Commercial St. Bellingham, WA 98225- 4003
Telephone:	360-778-5237
Fax:	360-778-5231
Email:	brinn@co.whatcom.wa.us
Address:	1946 34 th Avenue W Seattle, WA 98199
Telephone:	206-778-5001
Email:	bill.olson@lumen.com
Name:	CenturyLink Business Services
Address:	P.O. Box 52187, Phoenix, AZ 85072-2187
Telephone:	1-800-860-1020
Website:	https://controlcenter.centurylink.com

Agreement Pramata ID # 1068385
Quote Number: 12910903

This Statement of Work ("SOW") sets forth the scope of work and terms and conditions of the Services to be provided to Whatcom County ("Customer") by CenturyLink Communications, LLC ("CenturyLink"). This SOW is subject to and governed by the terms and conditions of the NASPO Value Point – Cloud Solutions contract (Master Agreement # AR2474) and the State of Washington Participating Addendum (Contract #05116) by and between the State of Washington and CenturyLink, under which Customer is an authorized Purchasing Entity, subject to the **Enterprise Voice SIP Based Services** Service Exhibit of the Master Agreement #AR2474 that apply specifically to the Services (collectively, the "Agreement"). Capitalized terms not defined in this SOW are defined in the Agreement. This SOW shall constitute an Order under the Agreement.

The scope of this project is to provide a **Voice Complete** solution to Customer locations. The specific Services are as priced on the Quote attached to this SOW and incorporated by reference. Customer will purchase the Services by executing an Order with CenturyLink that references this SOW. No statewide IT policies will apply to the Services being offered under this SOW, including those referenced in Section 3.7 of Contract #05116.

Compliance with Laws. CenturyLink complies with all state and local laws applicable to the provision of Services subject to the SOW. Customer complies with all procurement laws, competitive bidding requirements, and regulations applicable to the execution of this SOW, including, as applicable, laws or regulations regarding its cumulative purchases with CenturyLink.

Customer acknowledges that Services provided under this SOW will not access customer data. Customer also acknowledges and accepts that Services under this SOW may include support services performed outside of the United States.

The Lumen Cloud Communications services being offered under this agreement are being ordered under CenturyLink OMR #R767500 which will be executed by the Parties simultaneously with this SOW.

Customer: Whatcom County

DocuSigned by:



1192C7C18B604E3...
 Authorized Signature

Satpal Singh Sidhu

Name Typed or Printed

County Executive

Title

11/25/2025

Date

WHATCOM COUNTY:

Recommended for Approval:



IT Director

Date

CenturyLink Communications, LLC



1192C7C18B604E3...
 Authorized Signature

Alex Khanin

Name Typed or Printed

Offer Management

Title

10/23/2025

Date

Approved as to form:



Prosecuting Attorney

Date

Order Addendum 1
to
Quote #12910903

This Order Addendum is between **CenturyLink Communications, LLC dba Lumen Technologies Group** ("CenturyLink") and **Whatcom County** ("Customer") and modifies the Order Form under Opportunity #59516781, that Customer is executing and delivering contemporaneously with execution of this Order Addendum and in the form attached as Exhibit A (the "Order"). This Order Addendum is effective on the date the last party signs it. Except as set forth in this Order Addendum, capitalized terms will have the definitions assigned to them in the applicable underlying agreement.

1. Replace Section 3 with Reference to Governing Agreement. To specifically reference the underlying agreement that governs the Order, Section 4 of the Terms and Conditions Governing this Order are deleted and replaced with the following:

3. The Service identified in this Order is subject to the NASPO Value Point – Cloud Solutions Contract (Master Agreement #AR2474) and the State of Washington Participating Addendum (Contract #05116) executed between the State of Washington and CenturyLink under which Customer is an authorized Purchasing Entity ("Agreement") The Lumen entity providing Services is identified on the invoice. Notwithstanding anything in any Affiliate Agreement to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is installed (a "Connection Notice"), at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the Affiliate Agreement governs and does not include early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen terminates due to Customer's uncured default, then Customer will pay Lumen's standard early termination liability charges as identified in the Ancillary Fee Schedule at: www.lumen.com/ancillary-fees. "Affiliate Agreement" for CenturyLink Communications, LLC d/b/a Lumen Technologies Group or any companies that were affiliates of CenturyLink Communications, LLC before the merger with Level 3 Communications ("Merger") means only an applicable Interexchange Carrier (IXC) network agreement, e.g. CenturyLink Total Advantage Agreement, CenturyLink Total Advantage Express Agreement, or CenturyLink Wholesale Services Agreement (each, an Affiliate Agreement). Affiliate Agreement also includes an Agreement between Customer and any entity that was an affiliate of Level 3 Communications before the Merger.

All other terms and conditions in the Order will remain in full force and effect and be binding upon the parties. This Order Addendum will only apply to the Order(s) identified above and will not apply to any other orders. If there is a conflict between this Order Addendum and the Order(s), the terms of this Order Addendum will govern. By signing below, each party acknowledges that it has read, understood, and accepts the terms and conditions set forth in this Order Addendum.

**CenturyLink Communications, LLC, DBA Lumen
Technologies Group**


2023-08-23 10:33:53 (ADT)

Authorized Signature

Alex Khanin

Name Typed or Printed

Manager- Offer Management

Title

10/23/2025

Date

Whatcom County

DocuSigned by:


1192C7C18B694E3

Authorized Signature

Satpal Singh Sidhu

Name Typed or Printed

County Executive

Title

11/25/2025

Date

Exhibit A
Agreement Pramata ID # 1068385
Quote Number: 12910903

(SEE FOLLOWING PAGES FOR QUOTE #12910903)

Proposal prepared for WHATCOM COUNTY - WA - Quote# 12910903 - S



Quote # 12910903

Proposal					
Pricing Prepared For		Prepared On	Price Valid Until	Currency	Total Mrc
WHATCOM COUNTY - WA		10/08/2025	12/21/2025	USD	0.00
Voice Complete Standard					
Term	Total Mrc		Total Nrc		# Sites
3 Years	See Rate Sheet		See Rate Sheet		See Rate Sheet
Summary			Coordinated Services		
Mrc	Nrc		Coordinated Service Type		Asset/Circuit ID
.00	.00				
Product Details					
Description		Qty	Mrc	Nrc	Priced Amount
Voice Complete		See Rate Sheet			
Prepaid Minute Plan		See Rate Sheet			

Proposal prepared for WHATCOM COUNTY - WA - Quote# 12910903 - S

Terms and Conditions Governing This Order

1. Lumen is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
4. Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at <https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html> or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference.
- Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 day's written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.
5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit <http://www.lumen.com/taxes>.
8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at <http://www.lumen.com/ancillary-fees>. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.
11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.
12. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

911 Acknowledgement

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT <http://www.centurylink.com/legal/HVIQSP/911advisory.pdf>.

Declarations and Signatures

DocuSigned by:

Customer submits this document as a Customer Order.

Authorized Signature:	 1102C7C18B664E3...
Name:	Satpal Singh Sidhu
Title:	County Executive
Date:	11/25/2025

Voice Rates prepared for WHATCOM COUNTY - WA- Quote# 12910903



Voice Rate Sheet
Deal# 11668954
Quote# 12910903

Term Plan					
Product	Customer Name	Currency	Term	Rates Good Until	Exchange Rate Effective Date
Voice Complete	WHATCOM COUNTY - WA	USD	3 Years	12/21/2025	3/31/2025 4:52:08 PM

CCP (Concurrent Call Path)						
CCP Plans						
Currency	CCP Plan 1 MRC	CCP Plan 2 MRC	CCP Plan 3 MRC	CCP Plan 4 MRC	CCP Plan 5 MRC	Measured MRC
USD	8.00	14.00	34.00	38.00	87.00	5.00
GBP	6.18	10.82	26.27	29.36	67.21	3.86
EUR	7.39	12.92	31.39	35.08	80.32	4.62

*Plan maximum included minutes of 5000 minutes per CCP.

 Plan 1 includes United States Local Calling Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium as well as United Kingdom Mobile, 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone Measured: Every call is rated

CCP (Concurrent Call Path)						
Call Type Feature						
	Voice Order Change Charge		Expedite Charge per ckt end (separate from LEC charges)		Account and Authorization Codes	
Currency	MRC	NRC	MRC	NRC	MRC	NRC
USD		60.00		150.00	7.00	9.00
GBP		46.36		115.89	5.41	6.95
EUR		55.39		138.48	6.46	8.31

Feature Packs						
	Feature Pack 1		Feature Pack 2		Mobility Feature Pack	
Currency	MRC	NRC	MRC	NRC	MRC	NRC
USD			3.00		1.80	
GBP			2.32		1.39	
EUR			2.77		1.66	

Prepaid Minute Plan USD					
Minutes	Prepaid Minute Plan 1 MRC	Prepaid Minute Plan 2 MRC	Prepaid Minute Plan 3 MRC	Prepaid Minute Plan 4 MRC	Prepaid Minute Plan 5 MRC

Voice Rates prepared for WHATCOM COUNTY - WA- Quote# 12910903

10,000 Prepaid Minutes	22.80	90.02	127.05	168.00	360.94
50,000 Prepaid Minutes	114.00	450.12	635.25	813.75	1804.69
100,000 Prepaid Minutes	228.00	900.25	1270.50	1627.50	3609.38
250,000 Prepaid Minutes	541.50	2183.09	3017.44	3865.31	8572.27
500,000 Prepaid Minutes	1060.20	4276.16	5907.83	7567.88	16783.60
750,000 Prepaid Minutes	1506.60	6470.54	8575.88	10985.63	24363.29
1,000,000 Prepaid Minutes	1795.20	7630.88	11179.65	14322.00	31762.50
Customized Prepaid Minutes					

Prepaid Minute Plan GBP					
Minutes	Prepaid Minute Plan 1 MRC	Prepaid Minute Plan 2 MRC	Prepaid Minute Plan 3 MRC	Prepaid Minute Plan 4 MRC	Prepaid Minute Plan 5 MRC
10,000 Prepaid Minutes	17.61	69.55	98.16	129.79	278.86
50,000 Prepaid Minutes	88.07	347.75	490.78	628.69	1394.27
100,000 Prepaid Minutes	176.15	695.52	981.57	1257.38	2788.54
250,000 Prepaid Minutes	418.35	1686.62	2331.22	2986.27	6622.79
500,000 Prepaid Minutes	819.09	3303.69	4564.29	5846.81	12966.72
750,000 Prepaid Minutes	1163.97	4999.03	6625.58	8487.31	18822.65
1,000,000 Prepaid Minutes	1386.94	5895.49	8637.20	11064.93	24539.15
Customized Prepaid Minutes					

Prepaid Minute Plan EUR					
Minutes	Prepaid Minute Plan 1 MRC	Prepaid Minute Plan 2 MRC	Prepaid Minute Plan 3 MRC	Prepaid Minute Plan 4 MRC	Prepaid Minute Plan 5 MRC
10,000 Prepaid Minutes	21.05	83.11	117.29	155.10	333.22
50,000 Prepaid Minutes	105.24	415.55	586.46	751.25	1666.09
100,000 Prepaid Minutes	210.49	831.11	1172.92	1502.51	3332.18
250,000 Prepaid Minutes	499.91	2015.43	2785.70	3568.45	7913.91
500,000 Prepaid Minutes	978.78	3947.75	5454.10	6986.66	15494.60
750,000 Prepaid Minutes	1390.89	5973.60	7917.24	10141.92	22492.17
1,000,000 Prepaid Minutes	1657.33	7044.82	10321.04	13222.06	29323.11
Customized Prepaid Minutes					

 Plan 1 includes United States Local Calling Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France as well as International Calling to Canada, UK, UK-London, Italy, and Sweden Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), and the Netherlands Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, and Spain Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium. UK mobile Calling: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone, as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, Spain, Luxembourg, USA (Hawaii), and Belgium

National Voice Services - United States						
	MRC			NRC		
	USD	GBP	EUR	USD	GBP	EUR
Directory Listing Additional Listing	3.50	2.70	3.23	2.00	1.55	1.85
Directory Listing Caption	3.50	2.70	3.23	2.00	1.55	1.85
Directory Listing Foreign Additional Listing	3.50	2.70	3.23	2.00	1.55	1.85
Directory Listing Non Pub	2.00	1.55	1.85	2.00	1.55	1.85
Directory Listing Primary Listing						
Directory Listing Un Listed	2.00	1.55	1.85	2.00	1.55	1.85
Interstate - Per Call Surcharge Directory Assistance				1.99	1.54	1.84
Intrastate - Per Call Surcharge Directory Assistance				0.69	0.53	0.64

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LD Oper Chg: Person-to-Person Per Call Surcharge					3.50	2.70	3.23
LD Oper Chg: Station-to-Station Per Call Surcharge					1.75	1.35	1.62
Telephone Number Vanity Charge					100.00	77.26	92.32
Telephone Number	0.15	0.12	0.14				
Port Charge Per Telephone Number							
Telephone Number with Teams/Lync 911	0.25	0.19	0.23				

National Voice Services Outbound - United States

Rates are per minute / 18 second minimum / 6 second rounding

	Rate Per Minute			Rate Per Call			Minimum Call Charge		
	USD	GBP	EUR	USD	GBP	EUR	USD	GBP	EUR
Interstate	.0125	.0097	.0115						
Intrastate (All States)	.0125	.0097	.0115						
Local	.0125	.0097	.0115						

Toll Free/Free Phone - United States

		MRC			NRC		
		USD	GBP	EUR	USD	GBP	EUR
United States Toll Free Number	800 Number	1.50	1.16	1.38			
United States Toll Free Call Type Feature	Area Code Blocking				25.00	19.31	23.08
United States Toll Free Call Type Feature	Info Digit Blocking	6.00	4.64	5.54			
United States Toll Free Call Type Feature	Info Digit Routing	6.00	4.64	5.54			
United States Toll Free Call Type Feature	Info Digit Screening	15.00	11.59	13.85	15.00	11.59	13.85
United States Toll Free Call Type Feature	National Directory Assistance	12.00	9.27	11.08			
United States Toll Free Call Type Feature	Origin of Call Blocking	6.00	4.64	5.54			
United States Toll Free Call Type Feature	Origin of Call Routing	6.00	4.64	5.54			
United States Toll Free Call Type Feature	Payphone Surcharge (per call)				0.62	0.48	0.57
United States Toll Free Call Type Feature	Percent Allocation Routing	6.00	4.64	5.54			
United States Toll Free Call Type Feature	Time of Day Routing	6.00	4.64	5.54			
United States Toll Free Call Type Feature	Vanity Number						

Toll Free/Free Phone - United States

Rates are per minute / 18 second minimum / 6 second rounding

		Rate Per Minute		
		USD	GBP	EUR
United States Interstate	Interstate	.0150	.0116	.0138
United States Canadian Origination	United States	.0700	.0541	.0646
United States Intrastate	Alabama	.0150	.0116	.0138
United States Intrastate	Alaska	.0180	.0139	.0166
United States Intrastate	Arizona	.0150	.0116	.0138
United States Intrastate	Arkansas	.0180	.0139	.0166
United States Intrastate	California	.0150	.0116	.0138
United States Intrastate	Colorado	.0150	.0116	.0138
United States Intrastate	Connecticut	.0150	.0116	.0138
United States Intrastate	Delaware	.0150	.0116	.0138
United States Intrastate	Florida	.0150	.0116	.0138
United States Intrastate	Georgia	.0150	.0116	.0138
United States Intrastate	Hawaii	.0180	.0139	.0166
United States Intrastate	Idaho	.0180	.0139	.0166

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United States Intrastate	Illinois	.0150	.0116	.0138
United States Intrastate	Indiana	.0150	.0116	.0138
United States Intrastate	Iowa	.0250	.0193	.0231
United States Intrastate	Kansas	.0180	.0139	.0166
United States Intrastate	Kentucky	.0180	.0139	.0166
United States Intrastate	Louisiana	.0150	.0116	.0138
United States Intrastate	Maine	.0180	.0139	.0166
United States Intrastate	Maryland	.0180	.0139	.0166
United States Intrastate	Massachusetts	.0150	.0116	.0138
United States Intrastate	Michigan	.0150	.0116	.0138
United States Intrastate	Minnesota	.0180	.0139	.0166
United States Intrastate	Mississippi	.0180	.0139	.0166
United States Intrastate	Missouri	.0150	.0116	.0138
United States Intrastate	Montana	.0250	.0193	.0231
United States Intrastate	Nebraska	.0180	.0139	.0166
United States Intrastate	Nevada	.0150	.0116	.0138
United States Intrastate	New Hampshire	.0180	.0139	.0166
United States Intrastate	New Jersey	.0150	.0116	.0138
United States Intrastate	New Mexico	.0150	.0116	.0138
United States Intrastate	New York	.0180	.0139	.0166
United States Intrastate	North Carolina	.0150	.0116	.0138
United States Intrastate	North Dakota	.0550	.0425	.0508
United States Intrastate	Ohio	.0150	.0116	.0138
United States Intrastate	Oklahoma	.0180	.0139	.0166
United States Intrastate	Oregon	.0150	.0116	.0138
United States Intrastate	Pennsylvania	.0180	.0139	.0166
United States Intrastate	Rhode Island	.0180	.0139	.0166
United States Intrastate	South Carolina	.0150	.0116	.0138
United States Intrastate	South Dakota	.0180	.0139	.0166
United States Intrastate	Tennessee	.0150	.0116	.0138
United States Intrastate	Texas	.0150	.0116	.0138
United States Intrastate	Utah	.0150	.0116	.0138
United States Intrastate	Vermont	.0180	.0139	.0166
United States Intrastate	Virginia	.0180	.0139	.0166
United States Intrastate	Washington	.0150	.0116	.0138
United States Intrastate	West Virginia	.0180	.0139	.0166
United States Intrastate	Wisconsin	.0180	.0139	.0166
United States Intrastate	Wyoming	.0180	.0139	.0166

International**International Outbound****Rates are per minute / 18 second minimum / 6 second rounding**

Country	Dedicated	Dedicated	Dedicated
	Rate Per Minute (USD)	Rate Per Minute (GBP)	Rate Per Minute (EUR)
Afghanistan	.3000	.2318	.2770
Afghanistan-Mobile	.3200	.2472	.2954
Albania	.2400	.1854	.2216
Albania-Mobile	.6000	.4635	.5539
Algeria	.1000	.0773	.0923
Algeria-Mobile	.6800	.5254	.6278

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American Samoa	.0500	.0386	.0462
Andorra	.1800	.1391	.1662
Andorra-Mobile	.3500	.2704	.3231
Angola	.1000	.0773	.0923
Angola-Mobile	.2600	.2009	.2400
Anguilla	.4000	.3090	.3693
Anguilla-Mobile	.4200	.3245	.3877
Antarctica	2.6000	2.0087	2.4003
Antarctica-Norfolk Island	1.6638	1.2854	1.5360
Antigua and Barbuda	.3000	.2318	.2770
Antigua and Barbuda-Mobile	.4015	.3102	.3707
Argentina	.0330	.0255	.0305
Argentina-Buenos Aires	.0330	.0255	.0305
Argentina-Mobile	.2200	.1700	.2031
Armenia	.3800	.2936	.3508
Armenia-Mobile	.3800	.2936	.3508
Aruba	.1500	.1159	.1385
Aruba-Mobile	.3300	.2550	.3047
Ascension Islands	1.7500	1.3520	1.6156
Australia	.0200	.0155	.0185
Australia-Melbourne	.0120	.0093	.0111
Australia-Mobile	.0354	.0273	.0327
Australia-Perth	.0120	.0093	.0111
Australia-Sydney	.0120	.0093	.0111
Austria	.0800	.0618	.0739
Austria-Mobile	.0800	.0618	.0739
Austria-NGN	.3494	.2699	.3226
Azerbaijan	.5000	.3863	.4616
Azerbaijan-Mobile	.4000	.3090	.3693
Bahamas	.3535	.2731	.3264
Bahamas-Mobile	.3521	.2720	.3251
Bahrain	.2200	.1700	.2031
Bahrain-Mobile	.2200	.1700	.2031
Bahrain-NGN	.2200	.1700	.2031
Bangladesh	.0600	.0464	.0554
Bangladesh-Mobile	.0600	.0464	.0554
Barbados	.2200	.1700	.2031
Barbados-Mobile	.3200	.2472	.2954
Belarus	.4500	.3477	.4154
Belarus-Mobile	.4500	.3477	.4154
Belgium	.0500	.0386	.0462
Belgium-Mobile	.3682	.2845	.3399
Belgium-Mobile Base	.1127	.0871	.1040
Belgium-Mobile Mobistar	.0846	.0654	.0781
Belgium-Mobile Proximus	.0718	.0555	.0663
Belgium-NGN	.3660	.2828	.3379
Belize	.3100	.2395	.2862
Benin	.4200	.3245	.3877
Bermuda	.0700	.0541	.0646
Bhutan	.0750	.0579	.0692
Bhutan-Mobile	.0750	.0579	.0692

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Bolivia	.3500	.2704	.3231
Bolivia-La Paz	.3500	.2704	.3231
Bolivia-Mobile	.3500	.2704	.3231
Bosnia/Herzegovina	.1997	.1543	.1844
Bosnia/Herzegovina-Mobile	.7219	.5577	.6665
Botswana	.2000	.1545	.1846
Botswana-Mobile	.2800	.2163	.2585
Brazil	.0200	.0155	.0185
Brazil-Belo Horizonte	.0120	.0093	.0111
Brazil-Brasilia	.0120	.0093	.0111
Brazil-Curitiba	.0120	.0093	.0111
Brazil-Florianapolis	.0120	.0093	.0111
Brazil-Fortaleza	.0120	.0093	.0111
Brazil-Goiania	.0120	.0093	.0111
Brazil-Governador Valadares	.0120	.0093	.0111
Brazil-Mobile	.1200	.0927	.1108
Brazil-Porto Alegre	.0120	.0093	.0111
Brazil-Recife	.0120	.0093	.0111
Brazil-Rio de Janeiro	.0120	.0093	.0111
Brazil-Salvador	.0120	.0093	.0111
Brazil-Sao Paulo	.0120	.0093	.0111
Brazil-Vitoria	.0120	.0093	.0111
British Virgin Islands	.2329	.1799	.2150
British Virgin Islands-Mobile	.2329	.1799	.2150
Brunei	.0600	.0464	.0554
Brunei-Mobile	.0616	.0476	.0569
Bulgaria	.1000	.0773	.0923
Bulgaria-Mobile	.4000	.3090	.3693
Burkina Faso	.4500	.3477	.4154
Burkina Faso-Mobile	.4500	.3477	.4154
Burundi	1.0242	.7913	.9455
Burundi-Mobile	1.0242	.7913	.9455
Cambodia	.1000	.0773	.0923
Cambodia-Mobile	.1000	.0773	.0923
Cameroon	.1810	.1398	.1671
Cameroon-Mobile	.4500	.3477	.4154
Canada	.0100	.0077	.0092
Canada-Yukon and NW Territories 867	.0566	.0437	.0523
Cape Verde Islands	.3394	.2622	.3133
Cape Verde Islands-Mobile	.4659	.3599	.4301
Cayman Islands	.2000	.1545	.1846
Cayman Islands-Mobile	.2000	.1545	.1846
Cayman Islands-NGN	.2000	.1545	.1846
Central African Republic	.6500	.5022	.6001
Chad	.8500	.6567	.7847
Chad-Mobile	.8500	.6567	.7847
Chile	.1000	.0773	.0923
Chile-Easter Island	.7653	.5913	.7065
Chile-Mobile	.1000	.0773	.0923
Chile-NGN	.1000	.0773	.0923

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China	.0750	.0579	.0692
Colombia	.0500	.0386	.0462
Colombia-Mobile	.0500	.0386	.0462
Comoros	.6500	.5022	.6001
Comoros-Mobile	.6500	.5022	.6001
Congo	.6500	.5022	.6001
Cook Islands	2.5000	1.9315	2.3080
Costa Rica	.0400	.0309	.0369
Costa Rica-Mobile	.0900	.0695	.0831
Costa Rica-NGN	.0900	.0695	.0831
Croatia	.2200	.1700	.2031
Croatia-Mobile	.3800	.2936	.3508
Croatia-NGN	.2200	.1700	.2031
Cuba	.8500	.6567	.7847
Cyprus	.0600	.0464	.0554
Cyprus-Mobile	.1000	.0773	.0923
Cyprus-NGN	.0600	.0464	.0554
Czech Republic	.0500	.0386	.0462
Czech Republic-Mobile	.1500	.1159	.1385
Czech Republic-Prague	.0253	.0195	.0234
Dem. Rep. of Congo	.7597	.5869	.7014
Dem. Rep. of Congo-Mobile	.6899	.5330	.6369
Dem. Rep. of Congo-NGN	.7597	.5869	.7014
Denmark	.0180	.0139	.0166
Denmark-Mobile	.0500	.0386	.0462
Denmark-NGN	.0500	.0386	.0462
Diego Garcia	2.5626	1.9798	2.3658
Djibouti	.5500	.4249	.5078
Djibouti-Mobile	.5500	.4249	.5078
Dominica	.3500	.2704	.3231
Dominica-Mobile	.3500	.2704	.3231
Dominican Republic	.0500	.0386	.0462
Dominican Republic-Mobile	.1200	.0927	.1108
Ecuador	.2000	.1545	.1846
Ecuador-Mobile	.3000	.2318	.2770
Egypt	.1500	.1159	.1385
Egypt-Mobile	.1500	.1159	.1385
El Salvador	.2800	.2163	.2585
El Salvador-Mobile	.2800	.2163	.2585
Equatorial Guinea	.7000	.5408	.6462
Eritrea	.4000	.3090	.3693
Estonia	.0450	.0348	.0415
Estonia-Mobile	.5000	.3863	.4616
Estonia-NGN	1.5714	1.2140	1.4507
Eswatini	.2500	.1931	.2308
Eswatini-Mobile	.2500	.1931	.2308
Ethiopia	.3500	.2704	.3231
Ethiopia-Mobile	.3500	.2704	.3231
Falkland Islands	1.2645	.9769	1.1674
Faroe Islands	.0693	.0535	.0640
Fiji	.4500	.3477	.4154

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Fiji-Mobile	.4500	.3477	.4154
Finland	.3450	.2665	.3185
Finland-Corporate Services	.3450	.2665	.3185
Finland-Helsinki	.3450	.2665	.3185
Finland-Mobile	.3900	.3013	.3600
Finland-NGN	.3450	.2665	.3185
France	.0300	.0232	.0277
France-Mobile	.1322	.1021	.1220
France-Mobile Orange	.1322	.1021	.1220
France-Mobile SFR	.1322	.1021	.1220
France-NGN	.3627	.2802	.3348
France-Paris	.0300	.0232	.0277
French Antilles/Martinique	.0160	.0124	.0148
French Antilles/Martinique-Mobile	.1500	.1159	.1385
French Guiana	.1500	.1159	.1385
French Guiana-Mobile	.2000	.1545	.1846
French Polynesia	.3500	.2704	.3231
French Polynesia-Mobile	.3500	.2704	.3231
Gabon	.5500	.4249	.5078
Gabon-Mobile	.5500	.4249	.5078
Gambia	3.0000	2.3177	2.7696
Gambia-Mobile	.6500	.5022	.6001
Georgia	.3000	.2318	.2770
Georgia-Mobile	.5000	.3863	.4616
Germany	.0120	.0093	.0111
Germany-Berlin	.0104	.0080	.0096
Germany-Frankfurt	.0104	.0080	.0096
Germany-Hamburg	.0104	.0080	.0096
Germany-Mobile	.0420	.0324	.0388
Germany-Munich	.0104	.0080	.0096
Germany-NGN	.0120	.0093	.0111
Ghana	.3200	.2472	.2954
Ghana-Mobile	.3200	.2472	.2954
Gibraltar	.0700	.0541	.0646
Gibraltar-Mobile	.2500	.1931	.2308
Global Mobile	11.6967	9.0367	10.7984
Greece	.0400	.0309	.0369
Greece-Athens	.0400	.0309	.0369
Greece-Mobile	.1500	.1159	.1385
Greenland	.7500	.5794	.6924
Greenland-Mobile	.7500	.5794	.6924
Grenada	.3200	.2472	.2954
Grenada-Mobile	.3200	.2472	.2954
Guadeloupe	.0500	.0386	.0462
Guadeloupe-Mobile	.1500	.1159	.1385
Guam	.0500	.0386	.0462
Guatemala	.1800	.1391	.1662
Guatemala-Mobile	.1800	.1391	.1662
Guinea	.7000	.5408	.6462
Guinea Bissau	.7187	.5553	.6635

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Guinea Bissau-Mobile	.7187	.5553	.6635
Guinea-Mobile Areeba	.7000	.5408	.6462
Guinea-NGN	.7000	.5408	.6462
Guyana	.3500	.2704	.3231
Guyana-Mobile	.3500	.2704	.3231
Haiti	.4200	.3245	.3877
Haiti-Mobile	.3500	.2704	.3231
Haiti-NGN	.4200	.3245	.3877
Honduras	.2000	.1545	.1846
Honduras-Mobile Celtel	.2063	.1594	.1905
Hong Kong	.0433	.0335	.0400
Hong Kong-Mobile	.0450	.0348	.0415
Hungary	.0750	.0579	.0692
Hungary-Mobile	.0750	.0579	.0692
Iceland	.0300	.0232	.0277
Iceland-Mobile	.0900	.0695	.0831
India	.0193	.0149	.0178
India-Mobile	.0185	.0143	.0171
Indonesia	.0450	.0348	.0415
Indonesia-Mobile	.0600	.0464	.0554
Inmarsat	12.3156	9.5148	11.3698
Iran	.3000	.2318	.2770
Iran-Mobile	.3000	.2318	.2770
Iraq	.2500	.1931	.2308
Iraq-Mobile	.2500	.1931	.2308
Iraq-NGN	.2500	.1931	.2308
Ireland	.0150	.0116	.0138
Ireland-Mobile	.0718	.0555	.0663
Ireland-NGN	.0150	.0116	.0138
Israel	.0193	.0149	.0178
Israel-Mobile	.0450	.0348	.0415
Israel-Paltel	.2662	.2057	.2458
Israel-Paltel Mobile	.2662	.2057	.2458
Italy	.0150	.0116	.0138
Italy-Milan	.0150	.0116	.0138
Italy-Mobile	.0280	.0216	.0258
Italy-NGN	.0150	.0116	.0138
Italy-Rome	.0150	.0116	.0138
Ivory Coast	.4600	.3554	.4247
Ivory Coast-Mobile	.4600	.3554	.4247
Jamaica-658	.2800	.2163	.2585
Jamaica-876	.2800	.2163	.2585
Jamaica-Mobile	.2800	.2163	.2585
Japan	.0400	.0309	.0369
Japan-IP Phone	.0400	.0309	.0369
Japan-Mobile	.1000	.0773	.0923
Jordan	.3000	.2318	.2770
Jordan-Mobile	.3200	.2472	.2954
Kenya	.2800	.2163	.2585
Kenya-Mobile	.3000	.2318	.2770
Kiribati/Gilbert Island	3.1186	2.4094	2.8791

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Kuwait	.1600	.1236	.1477
Kuwait-Mobile	.1800	.1391	.1662
Kuwait-NGN	.1600	.1236	.1477
Kyrgyzstan	.2200	.1700	.2031
Kyrgyzstan-Mobile	.3000	.2318	.2770
Laos	.1600	.1236	.1477
Laos-Mobile	.1600	.1236	.1477
Latvia	.6500	.5022	.6001
Latvia-Mobile	.9000	.6953	.8309
Latvia-NGN	.6500	.5022	.6001
Lebanon	.1965	.1518	.1814
Lebanon-Mobile	.2600	.2009	.2400
Lesotho	.4695	.3627	.4334
Lesotho-Mobile	.4695	.3627	.4334
Liberia	.5200	.4017	.4801
Libya	.3975	.3071	.3670
Libya-Mobile	.5285	.4083	.4879
Liechtenstein	.0900	.0695	.0831
Liechtenstein-Mobile	1.0500	.8112	.9694
Liechtenstein-NGN	.0900	.0695	.0831
Lithuania	.2500	.1931	.2308
Lithuania-Mobile	.7130	.5509	.6582
Lithuania-NGN	1.7714	1.3686	1.6354
Luxembourg	.2150	.1661	.1985
Luxembourg-Mobile	.2650	.2047	.2446
Macau	.1572	.1214	.1451
Madagascar	.8200	.6335	.7570
Madagascar-Mobile	.8200	.6335	.7570
Malawi	.4500	.3477	.4154
Malaysia	.0340	.0263	.0314
Malaysia-Johar Bahru	.0340	.0263	.0314
Malaysia-Kuala Lumpur	.0340	.0263	.0314
Malaysia-Mobile	.0340	.0263	.0314
Maldives	1.2000	.9271	1.1078
Maldives-Mobile	1.2000	.9271	1.1078
Mali	.3985	.3079	.3679
Mali-Mobile	.5375	.4153	.4962
Malta	.3000	.2318	.2770
Malta-Mobile	.3800	.2936	.3508
Marshall Islands	.4350	.3361	.4016
Mauritania	.8400	.6490	.7755
Mauritius	.2400	.1854	.2216
Mexico	.0120	.0093	.0111
Mexico-Guadalajara	.0120	.0093	.0111
Mexico-Mexico City	.0120	.0093	.0111
Mexico-Mobile	.0120	.0093	.0111
Mexico-Monterrey	.0120	.0093	.0111
Mexico-Satellite	.0144	.0111	.0133
Micronesia	.8485	.6555	.7833
Moldova	.5500	.4249	.5078
Moldova-Mobile	.5500	.4249	.5078

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Monaco	.1500	.1159		1385
Monaco-Mobile	.3910	.3021		.3610
Monaco-Mobile KFOR	.5530	.4272		.5105
Mongolia	.0296	.0229		.0273
Mongolia-NGN	.0296	.0229		.0273
Montenegro	.4250	.3283		.3924
Montenegro-Mobile	.4750	.3670		.4385
Montenegro-NGN	.4250	.3283		.3924
Montserrat	.3500	.2704		.3231
Morocco	.2000	.1545		.1846
Morocco-Mobile	.5500	.4249		.5078
Morocco-NGN	.2000	.1545		.1846
Mozambique	.1774	.1371		.1638
Mozambique-Mobile	.3200	.2472		.2954
Myanmar	.2450	.1893		.2262
Namibia	.1300	.1004		.1200
Namibia-Mobile	.1850	.1429		.1708
Nauru	1.8800	1.4525		1.7356
Nepal	.1950	.1507		.1800
Nepal-Mobile	.1950	.1507		.1800
Netherland Antilles	.2090	.1615		.1929
Netherland Antilles-Mobile	.1577	.1218		.1456
Netherland Antilles-NGN	.2090	.1615		.1929
Netherland Antilles-St Maarten	.1577	.1218		.1456
Netherlands	.1253	.0968		.1157
Netherlands-Mobile	.0600	.0464		.0554
Netherlands-Mobile Orange	.0600	.0464		.0554
Netherlands-NGN	.0363	.0280		.0335
New Caledonia	.4855	.3751		.4482
New Zealand	.0250	.0193		.0231
New Zealand-Mobile	.0750	.0579		.0692
Nicaragua	.1950	.1507		.1800
Nicaragua-Mobile	.2800	.2163		.2585
Niger	.5900	.4558		.5447
Niger-Mobile	.5900	.4558		.5447
Niger-NGN	.5900	.4558		.5447
Nigeria	.1700	.1313		.1569
Nigeria-Lagos	.1298	.1003		.1198
Nigeria-Mobile	.1700	.1313		.1569
Niue	2.8500	2.2019		2.6311
North Korea	.8560	.6613		.7903
North Macedonia	.2425	.1874		.2239
North Macedonia-Mobile	.5500	.4249		.5078
Northern Marianas	.0719	.0555		.0664
Norway	.0165	.0127		.0152
Norway-Mobile	.0300	.0232		.0277
Norway-Mobile Tele2	.0300	.0232		.0277
Norway-Mobile Telenor	.0300	.0232		.0277
Norway-NGN	.0985	.0761		.0909
Oman	.2800	.2163		.2585

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Oman-Mobile	.3700	.2859	.3416
Pakistan	.0560	.0433	.0517
Pakistan-Mobile	.0560	.0433	.0517
Pakistan-NGN	.0560	.0433	.0517
Palau	.4000	.3090	.3693
Palestinian Authority	.1997	.1543	.1844
Palestinian Authority-Mobile	.2263	.1748	.2089
Panama	.0350	.0270	.0323
Panama-Mobile	.1800	.1391	.1662
Papua New Guinea	1.4200	1.0971	1.3109
Papua New Guinea-NGN	1.4200	1.0971	1.3109
Paraguay	.0700	.0541	.0646
Paraguay-Mobile	.1000	.0773	.0923
Peru	.0200	.0155	.0185
Peru-Lima	.0075	.0058	.0069
Peru-Lima-Mobile	.0075	.0058	.0069
Peru-Mobile	.0200	.0155	.0185
Peru-Rural	.2656	.2052	.2452
Philippines	.1525	.1178	.1408
Philippines-Mobile	.1525	.1178	.1408
Poland	.1540	.1190	.1422
Poland-Mobile	.1540	.1190	.1422
Poland-Mobile P4	.1540	.1190	.1422
Poland-NGN	.1540	.1190	.1422
Portugal	.0320	.0247	.0295
Portugal-Mobile	.1540	.1190	.1422
Principe and Sao Tome	2.5460	1.9670	2.3505
Qatar	.3000	.2318	.2770
Qatar-Mobile	.3000	.2318	.2770
Reunion Island	.6504	.5025	.6004
Reunion Island-Mobile	.2161	.1670	.1995
Romania	.0120	.0093	.0111
Romania-Mobile	.0300	.0232	.0277
Russia	.1200	.0927	.1108
Russia-Kazakhstan Mobile	.1800	.1391	.1662
Russia-Kazakhstan NGN	.1800	.1391	.1662
Russia-Mobile	.2500	.1931	.2308
Russia-Moscow	.0248	.0192	.0229
Rwanda	.4240	.3276	.3914
Rwanda-Mobile	.4240	.3276	.3914
San Marino	.2500	.1931	.2308
San Marino-Mobile	.2500	.1931	.2308
Satellite Network	11.6967	9.0367	10.7984
Saudi Arabia	.1265	.0977	.1168
Saudi Arabia-Mobile	.2150	.1661	.1985
Saudi Arabia-Riyadh	.1265	.0977	.1168
Senegal	.4515	.3488	.4168
Senegal-Mobile	.4515	.3488	.4168
Senegal-NGN	.4905	.3790	.4528
Serbia	.3200	.2472	.2954
Serbia-Kosovo	.3893	.3008	.3594

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Serbia-Mobile	.4500	.3477	.4154
Seychelles Island	1.1979	.9255	.11059
Sierra Leone	.6900	.5331	.6370
Sierra Leone-Mobile	.6900	.5331	.6370
Singapore	.0230	.0178	.0212
Singapore-Mobile	.0230	.0178	.0212
Sint Maarten	.1600	.1236	.1477
Slovakia	.0120	.0093	.0111
Slovakia-Mobile	.0844	.0652	.0779
Slovenia	.2335	.1804	.2156
Slovenia-Mobile	.5200	.4017	.4801
Slovenia-Mobile Mobitel	.5200	.4017	.4801
Slovenia-Mobile Simobil	.5200	.4017	.4801
Slovenia-Mobile Vega	.5200	.4017	.4801
Solomon Islands	1.5000	1.1589	1.3848
Somalia	.6950	.5369	.6416
South Africa	.2945	.2275	.2719
South Africa-Mobile	.2150	.1661	.1985
South Africa-NGN	.2945	.2275	.2719
South Korea	.0200	.0155	.0185
South Korea-Mobile	.0450	.0348	.0415
South Sudan	.7000	.5408	.6462
Spain	.0150	.0116	.0138
Spain-Mobile	.0651	.0503	.0601
Spain-Mobile Orange	.0651	.0503	.0601
Spain-Mobile Telefonica	.0651	.0503	.0601
Spain-Mobile Vodafone	.0651	.0503	.0601
Spain-NGN	.4000	.3090	.3693
Sri Lanka	.2200	.1700	.2031
Sri Lanka-Mobile	.2200	.1700	.2031
St. Helena	2.6347	2.0355	2.4324
St. Kitts/Nevis	.2502	.1933	.2310
St. Kitts/Nevis-Mobile	.2502	.1933	.2310
St. Lucia	.2800	.2163	.2585
St. Lucia-Mobile	.2800	.2163	.2585
St. Pierre and Miquelon	.2959	.2286	.2732
St. Vincent/Grenadines	.2100	.1622	.1939
St. Vincent/Grenadines-Mobile	.2642	.2041	.2439
Sudan	.2900	.2240	.2677
Sudan-Mobile	.2900	.2240	.2677
Suriname	.3350	.2588	.3093
Suriname-Mobile	.3350	.2588	.3093
Sweden	.0200	.0155	.0185
Sweden-Mobile	.0200	.0155	.0185
Sweden-Mobile Telia	.0200	.0155	.0185
Sweden-NGN	.0121	.0093	.0112
Switzerland	.0200	.0155	.0185
Switzerland-Mobile	.0800	.0618	.0739
Switzerland-Mobile	.0800	.0618	.0739
Swisscom			

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Switzerland-NGN	.0200	.0155	.0185
Switzerland-Zurich	.0200	.0155	.0185
Syria	.2650	.2047	.2446
Syria-Mobile	.3000	.2318	.2770
Taiwan	.0280	.0216	.0258
Taiwan-Mobile	.1200	.0927	.1108
Tajikistan	.1800	.1391	.1662
Tanzania	.4292	.3316	.3962
Tanzania-Mobile	.4292	.3316	.3962
Thailand	.0515	.0398	.0475
Thailand-Mobile	.0515	.0398	.0475
Timor Leste	.4659	.3599	.4301
Togo	.4200	.3245	.3877
Togo-Mobile	.4200	.3245	.3877
Tokelau	1.9300	1.4911	1.7818
Tonga	1.2500	.9657	1.1540
Trinidad and Tobago	.1975	.1526	.1823
Trinidad and Tobago-Mobile	.1975	.1526	.1823
Tunisia	.9438	.7292	.8713
Tunisia-Mobile	.9438	.7292	.8713
Turkey	.0505	.0390	.0466
Turkey-Istanbul	.0505	.0390	.0466
Turkey-Mobile	.2185	.1688	.2017
Turkey-Mobile Turkcell	.2185	.1688	.2017
Turkey-Mobile Vodafone	.2185	.1688	.2017
Turkey-North Cyprus	.0505	.0390	.0466
Turkey-North Cyprus Mobile	.2185	.1688	.2017
Turkmenistan	.1925	.1487	.1777
Turks and Caicos	.2478	.1914	.2288
Turks and Caicos-Mobile	.2478	.1914	.2288
Tuvalu	2.1175	1.6359	1.9549
Uganda	.3872	.2991	.3575
Uganda-Mobile	.3872	.2991	.3575
UK	.0036	.0028	.0033
UK-Freephone	.0036	.0028	.0033
UK-London	.0036	.0028	.0033
UK-Mobile	.1934	.1494	.1785
UK-Mobile H3G	.0133	.0103	.0123
UK-Mobile O2	.0133	.0103	.0123
UK-Mobile Orange	.0133	.0103	.0123
UK-Mobile T-Mobile	.0133	.0103	.0123
UK-Mobile Vodafone	.0133	.0103	.0123
UK-NGN	.2662	.2057	.2458
UK-NGN 84	.2662	.2057	.2458
UK-NGN 845	.2662	.2057	.2458
UK-NGN 870	.2662	.2057	.2458
UK-VoIP and Multimedia	.0700	.0541	.0646
UK-Wide	.0314	.0243	.0290
Ukraine	.2950	.2279	.2723
Ukraine-Mobile	.2950	.2279	.2723
United Arab Emirates	.2400	.1854	.2216

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United Arab Emirates-Dubai	.2400	.1854	.2216
United Arab Emirates-Mobile	.2400	.1854	.2216
Uruguay	.0800	.0618	.0739
Uruguay-Mobile	.2100	.1622	.1939
US Virgin Islands	.0145	.0112	.0134
USA	.0125	.0097	.0115
USA-Alaska	.0165	.0127	.0152
USA-Hawaii	.0150	.0116	.0138
USA-Puerto Rico	.0150	.0116	.0138
Uzbekistan	.1162	.0898	.1073
Uzbekistan-Mobile	.1162	.0898	.1073
Vanuatu	1.8150	1.4022	1.6756
Vatican City	.0225	.0174	.0208
Venezuela	.0250	.0193	.0231
Venezuela-Caracas	.0250	.0193	.0231
Venezuela-Maracaibo	.0250	.0193	.0231
Venezuela-Mobile	.1445	.1116	.1334
Venezuela-Valencia	.0250	.0193	.0231
Vietnam	.0850	.0657	.0785
Vietnam-Mobile	.0850	.0657	.0785
Wallis and Futuna Islands	1.7692	1.3669	1.6333
Western Samoa	2.2500	1.7383	2.0772
Yemen	.2065	.1595	.1906
Yemen-Mobile	.2065	.1595	.1906
Zambia	.4375	.3380	.4039
Zambia-Mobile	.4840	.3739	.4468
Zimbabwe	.2487	.1921	.2296
Zimbabwe-Mobile	.4800	.3708	.4431

Terms and Conditions Governing This Order

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.

2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.

3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.

4. The Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at : <https://lumen.com/en-us/about/legal/business-customer-terms-conditions.html> or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Notwithstanding to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

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5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit www.lumen.com/taxes.

8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.

9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.

11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

911 ACKNOWLEDGEMENT

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT <http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf>.

Declarations and Signatures

By signing below, the Customer agrees that the above rates shall apply to the applicable Services and are hereby incorporated into the Customer's Agreement with Lumen.

Customer	
Signature:	DocuSigned by:  1192C7C18B664E3...
Name:	Satpal Singh Sidhu
Title:	County Executive
Date:	11/25/2025

Whatcom County VC Renewal SOF NASPO

Final Audit Report

2025-10-23

Created:	2025-10-22
By:	Bill Olson (bill.olson@lumen.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAI-gi9nUdHL9AGvbf86spMixUHMqcKHb-

"Whatcom County VC Renewal SOF NASPO" History

-  Document created by Bill Olson (bill.olson@lumen.com)
2025-10-22 - 5:17:45 PM GMT- IP address: 155.70.104.121
-  Document emailed to pomdirectorsignature@lumen.com for signature
2025-10-22 - 5:20:33 PM GMT
-  Email viewed by pomdirectorsignature@lumen.com
2025-10-22 - 7:02:40 PM GMT- IP address: 155.70.52.167
-  Signer pomdirectorsignature@lumen.com entered name at signing as Alex Khanin
2025-10-23 - 2:33:51 PM GMT- IP address: 155.70.104.119
-  Document e-signed by Alex Khanin (pomdirectorsignature@lumen.com)
Signature Date: 2025-10-23 - 2:33:53 PM GMT - Time Source: server- IP address: 155.70.104.119
-  Agreement completed.
2025-10-23 - 2:33:53 PM GMT

Statement of Work ("SOW")

Customer: Whatcom County

CONTACT INFORMATION

Customer:	Whatcom County	CenturyLink Primary Contact:
Address:	311 Grand Bellingham, WA 98225-4038	Name: Bill Olson
Job Number:		
Customer Primary Contact	CenturyLink Primary Contact:	
Name:	Perry Rice	Name: Bill Olson
Address:	400 N. Commercial Street Bellingham, WA 98225-4003	Address: 1946 34 th Avenue W Seattle, WA 98199
Telephone:	360-778-5235	Telephone: 206-778-5001
Email:	price@co.whatcom.wa.us	Email: bill.olson@lumen.com
Customer Billing/Accounts Payable		
Name:	Billie Sue Rinn	CenturyLink Services Billing
Address:	400 N. Commercial St Bellingham, WA 98225-4003	Name: CenturyLink Business Services
Telephone:	360-778-5237	Address: P.O. Box 52187, Phoenix, AZ 85072-2187
Fax:	360-778-5231	Telephone: 1-800-860-1020
Email:	brinn@co.whatcom.wa.us	Website: https://controlcenter.centurylink.com

Agreement Pramata ID # 1068385
Quote Number: SM10816880

This Statement of Work ("SOW") sets forth the scope of work and terms and conditions of the Services to be provided to Whatcom County ("Customer") by CenturyLink Communications, LLC ("CenturyLink"). This SOW is subject to and governed by the terms and conditions of the NASPO Value Point – Cloud Solutions contract (Master Agreement # AR2474) and the State of Washington Participating Addendum (Contract #05116) by and between the State of Washington and CenturyLink, under which Customer is an authorized Purchasing Entity, subject to the **INTERNET SERVICES** Service Exhibit of the Master Agreement #AR2474 that apply specifically to the Services (collectively, the "Agreement"). Capitalized terms not defined in this SOW are defined in the Agreement. This SOW shall constitute an Order under the Agreement.

The scope of this project is to provide a **Internet (DIA)** solution to Customer locations. The specific Services are as priced on the Quote attached to this SOW and incorporated by reference. Customer will purchase the Services by executing an Order with CenturyLink that references this SOW. No statewide IT policies will apply to the Services being offered under this SOW, including those referenced in Section 3.7 of Contract #05116.

Compliance with Laws. CenturyLink complies with all state and local laws applicable to the provision of Services subject to the SOW. Customer complies with all procurement laws, competitive bidding requirements, and regulations applicable to the execution of this SOW, including, as applicable, laws or regulations regarding its cumulative purchases with CenturyLink.

Customer acknowledges that Services provided under this SOW will not access customer data. Customer also acknowledges and accepts that Services under this SOW may include support services performed outside of the United States.

The Lumen Cloud Communications services being offered under this agreement are being ordered under CenturyLink OMR #R767500 which will be executed by the Parties simultaneously with this SOW.

Customer: Whatcom County

DocuSigned by:


Satpal Singh Sidhu

1192C7C18B604E3
Authorized Signature

Satpal Singh Sidhu

Name Typed or Printed

County Executive

Title

11/25/2025

Date

CenturyLink Communications, LLC

Signature: 
Alex Khanin

11ev.Khanin Oct 23 2:25 95 ± 10 MDT

Email: portdirectorsignature@lumen.com

Authorized Signature

Alex Khanin

Name Typed or Printed

Offer Management

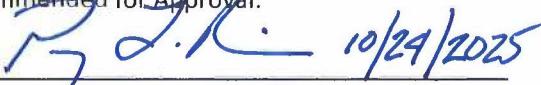
Title

10/23/2025

Date

WHATCOM COUNTY:

Recommended for Approval:


B.J.K. 10/24/2025

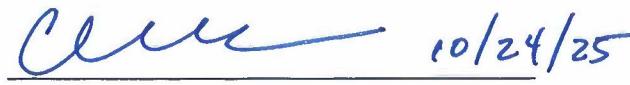
IT Director

Date

Prosecuting Attorney

Date

Approved as to form:


Clerk 10/24/2025

Order Addendum 1
to
Order # SM10816880

This Order Addendum is between **CenturyLink Communications, LLC dba Lumen Technologies Group** ("CenturyLink") and **Whatcom County** ("Customer") and modifies the Order Form under Opportunity #SM10816880, that Customer is executing and delivering contemporaneously with execution of this Order Addendum and in the form attached as Exhibit A (the "Order"). This Order Addendum is effective on the date the last party signs it. Except as set forth in this Order Addendum, capitalized terms will have the definitions assigned to them in the applicable underlying agreement.

1. Replace Section 3 with Reference to Governing Agreement. To specifically reference the underlying agreement that governs the Order, Section 4 of the Terms and Conditions Governing this Order are deleted and replaced with the following:

3. The Service identified in this Order is subject to the NASPO Value Point – Cloud Solutions Contract (Master Agreement #AR2474) and the State of Washington Participating Addendum (Contract #05116) executed between the State of Washington and CenturyLink under which Customer is an authorized Purchasing Entity ("Agreement") The Lumen entity providing Services is identified on the invoice. Notwithstanding anything in any Affiliate Agreement to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is installed (a "Connection Notice"), at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the Affiliate Agreement governs and does not include early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen terminates due to Customer's uncured default, then Customer will pay Lumen's standard early termination liability charges as identified in the Ancillary Fee Schedule at: www.lumen.com/ancillary-fees. "Affiliate Agreement" for CenturyLink Communications, LLC d/b/a Lumen Technologies Group or any companies that were affiliates of CenturyLink Communications, LLC before the merger with Level 3 Communications ("Merger") means only an applicable Interexchange Carrier (IXC) network agreement, e.g. CenturyLink Total Advantage Agreement, CenturyLink Total Advantage Express Agreement, or CenturyLink Wholesale Services Agreement (each, an Affiliate Agreement). Affiliate Agreement also includes an Agreement between Customer and any entity that was an affiliate of Level 3 Communications before the Merger.

All other terms and conditions in the Order will remain in full force and effect and be binding upon the parties. This Order Addendum will only apply to the Order(s) identified above and will not apply to any other orders. If there is a conflict between this Order Addendum and the Order(s), the terms of this Order Addendum will govern. By signing below, each party acknowledges that it has read, understood, and accepts the terms and conditions set forth in this Order Addendum.

**CenturyLink Communications, LLC, DBA Lumen
Technologies Group**

Alex Khanin
Authorized Signature

Alex Khanin

Name Typed or Printed

Manager- Offer Management

Title

10/23/2025

Date

Whatcom County

DocuSigned by:

Satpal Singh Sidhu

1192C7C18B664E3

Authorized Signature

Satpal Singh Sidhu

Name Typed or Printed

County Executive

Title

11/25/2025

Date

Exhibit A
Agreement Pramata ID # 1068385
Quote Number: SM10816880

(SEE FOLLOWING PAGES FOR QUOTE #SM10816880)

Document No. DOC-0001609180
 Scenario: SM10921091



Customer Information and Contract Specifications

Customer Name: WHATCOM COUNTY - WA
 Account Number: 3-A84806

Currency: USD
 Monthly Recurring Charges (MRC): \$1,225.00
 Non Recurring Charges (NRC): 0

Service Order

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC	Country
311 GRAND AVE BELLINGHAM WASHINGTON UNITED STATES 98225 4048	Dedicated Internet Access - Delivery to the MPoE - Building Extension to customer suite NOT included	New	36	1					USA
	Access - On Net - Bandwidth = Fast E	New	36	1			\$825.00	\$0.00	USA
	- Access Sub Bandwidth=20 Mbps			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	IP Port			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	IP Logical - Billing Method=Flat Rate			1	\$175.00	\$0.00	\$175.00	\$0.00	USA
	- Peak Data Rate = 20 Mbps			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	Managed Integrated Access Device - Kit Name=C4331-T1-03			1	\$225.00	\$0.00	\$225.00	\$0.00	USA
	Subtotal						\$1,225.00	\$0.00	
	Totals						\$1,225.00	\$0.00	

*If the Service Address column above is blank, no Service Address is required for the Service or the Service Address is identified as a data center in the Description column.

SLED Terms and Conditions Governing This Order



Document No. DOC-0001609180
 Scenario: SM10921091

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This Order is subject to the applicable state or municipal public records laws governing Customer and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.

2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.

3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.

4. The service(s) identified in this Order (the "Service(s)") is/are subject to the current, unexpired services agreement between Customer and Lumen ("Existing Agreement") provided if a service attachment describing the Services is not included in the Existing Agreement, then the current standard applicable Lumen Service Attachment(s) will apply in addition to the Existing Agreement. If Customer and Lumen do not have a current Existing Agreement, Services are subject to Lumen's standard Master Service Agreement(s), State, Local and Education Government Agencies Version, Public Safety Version for public safety services, or E-Rate Version for E-Rate eligible services (each, a "Lumen MSA"), and applicable Service Attachment(s) for the Services described in this Order will govern, copies of which are available at <https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html> or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Customer will accept and pay all charges indicated on invoices for the Services.

Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days' written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates or cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in the current standard Lumen MSA.

5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee



Document No. DOC-0001609180
 Scenario: SM10921091

per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit <http://www.lumen.com/taxes>.

8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at <http://www.lumen.com/ancillary-fees>. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.

9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

10. Compliance with Laws. The parties comply with all laws and regulations applicable to the execution of this Order and to the provision of Services by Lumen, including, as applicable, procurement laws or regulations regarding cumulative purchases of Services by Customer.

11. E-Rate and/or RHC/HCF Funding. If Customer applies for or seeks E-Rate and/or RHC/HCF funding for the Service(s) to be provided under this Order, Customer's Service(s) will be governed by a current eligible Existing Agreement, or if Customer and Lumen do not have a current eligible Existing Agreement, the Lumen E-Rate MSA or Lumen SLED MSA with the E-Rate and/or RHC/HCF Program Addendum will apply and must be executed contemporaneously with this Order.

12. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected service will continue to be provided at the increased rates. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

13. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

Additional Order Terms

Invoices

Single prices shown above for bundled Services, or for Services provided at multiple locations, will be allocated among the individual services for the purpose of applying Taxes and regulatory fees and also may be divided on Customer's invoice by location served.

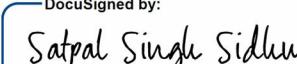
Activation Support

If requested by Customer, and for an additional charge, Lumen will provide assistance with activating and/or configuring equipment on Customer's side of the Demarcation Point ("Activation Support").

LUMEN®

Document No. DOC-0001609180
Scenario: SM10921091

Signature Block

Customer: WHATCOM COUNTY - WA	
DocuSigned by:	
Signature:	 1192C7C18B664E3...
Name: Satpal Singh Sidhu	
Title: County Executive	
Date: 11/25/2025	

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Document Generation Date: 09-26-2025

WHATCOM COUNTY:

Recommended for Approval:

 
IT Director Date

Whatcom County SIP Access

Final Audit Report

2025-10-23

Created:	2025-10-21
By:	Bill Olson (bill.olson@lumen.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAUW7fCRjTXQYLzlaRi34dTUSCKrjPLbjF

"Whatcom County SIP Access" History

-  Document created by Bill Olson (bill.olson@lumen.com)
2025-10-21 - 8:53:48 PM GMT- IP address: 155.70.104.121
-  Document emailed to pomdirectorsignature@lumen.com for signature
2025-10-21 - 8:55:09 PM GMT
-  Email viewed by pomdirectorsignature@lumen.com
2025-10-21 - 9:23:21 PM GMT- IP address: 155.70.104.117
-  Signer pomdirectorsignature@lumen.com entered name at signing as Alex Khanin
2025-10-23 - 2:24:08 PM GMT- IP address: 155.70.104.119
-  Document e-signed by Alex Khanin (pomdirectorsignature@lumen.com)
Signature Date: 2025-10-23 - 2:24:10 PM GMT - Time Source: server- IP address: 155.70.104.119
-  Agreement completed.
2025-10-23 - 2:24:10 PM GMT

VOICE ORDER FORM

Please use this form to provide the details for your Lumen Voice Complete® services. This information is required to properly submit orders to our provisioning team and help ensure a successful installation of your services.

Customer: Whatcom County
Requested Due Date: 2/2/2026

Destinations by Plan (higher plans include all destinations in lower plans)

Supported	CCP Plan 1	CCP Plan 2	Measured
Calling Areas	United States Local	United States National	Each call is rated according to your rate sheet
	PPM Plan 1	PPM Plan 2	
	United States Local	United States National	

Please use the above table to determine the type of CCP Plan and Pre-Paid Minutes needed for your solution quantity. Please note a Pre-Paid Minute Plan is only required when Pre-Paid Minutes are selected.

Concurrent Call Paths (CCPs)

CCP Plan: Plan 1
Quantity of CCPs: 115

Pre-Paid Minutes (PPM)

PPM Plan: PPM Plan 2
PPM Amount: Customized
Customized Minutes Amount: 20,000 <i>*Note – Only enter for Customized Amount</i>

Encryption

Will the Customer be using Encryption? No

**Note*

- Not applicable for Lumen Provided Direct Routing
- Default is "Yes" for Zoom Phone provided by Lumen

Unified Communications & Collaboration (UC&C) Options

Will this Voice Complete service be used with any of the following.

**Note – Please Select what is applicable*

None (customer-managed SBC/PBX): Yes
Zoom Phone provided by Lumen: No
Zoom Contact Center provided by Lumen: No
Zoom for Government provided by Lumen: No
Microsoft Teams Direct Routing provided by Lumen: No
Genesys Cloud Contact Center: No
Talkdesk Contact Center: No
WebEx Calling with Lumen Cloud SBC: No
WebEx Calling with Lumen vCube: No

Contacts

Same person for all contacts? No: Update all Contacts

Primary Contact:	Perry Rice	Phone:	360-778-5235	Email:	PRice@co.whatcom.wa.us
Technical Contact:	Miles Loudon	Phone:	360-778-5267	Email:	MLoudon@co.whatcom.wa.us
Billing Contact:	Billie Sue Rinn	Phone:	360-778-5237	Email:	BRinn@co.whatcom.wa.us
Local Contact:	Iris Wilson	Phone:	360-778-5248	Email:	IWilson@co.whatcom.wa.us

The person signing this form represents that they have authority to bind the customer identified below to the plans, quantities and other details set forth herein. This form is subject to the customer's rate sheet and customer's agreement as referenced therein.

— DocuSigned by:

Signature Field:	Satpal Singh Sidhu 1192C7C10B664E3...	Date:	11/25/2025
Printed Name:	Satpal Singh Sidhu	Title:	County Executive

WHATCOM COUNTY:

Recommended for Approval:

R.J.R. 10/28/25
IT Director Date

Specialty Line TN & Device Info

Specialty Lines Set-Up

Specialty Lines Set-Up							
Router Type(s)	5G	ATA Type	4 Port	UPS (12 Hr STD, 24 Hr optional)	12 Hour	Data Plan	2 GB

Verify the phone numbers (New or porting)

* Please list all phone numbers on this form (toll-free and local).

* If there are numbers listed that you do NOT want to port Please indicate that

*If more than 50 numbers, a project port will need to be used.

TN and Device Information

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