



Application for Appointment to Whatcom County Boards and Commissions

Public Statement

THIS IS A PUBLIC DOCUMENT: As a candidate for a public board or commission, the information provided will be available to the County Council, County Executive, and the public. All board and commission members are expected to be fair, impartial, and respectful of the public, County staff, and each other. Failure to abide by these expectations may result in revocation of appointment and removal from the appointive position.

Title	Mr.
First Name	William
Last Name	Zidel
Today's Date	5/3/2021
Street Address	1876 Washington Drive
City	Point Roberts
Zip	98281
Do you live in & are you registered to vote in Whatcom County?	Yes
Do you have a different mailing address?	<i>Field not completed.</i>
Primary Telephone	13607907398
Secondary Telephone	<i>Field not completed.</i>
Email Address	bzidel@comcast.net
1. Name of Board or Committee	Point Roberts Community Advisory Committee
2. Do you meet the residency, employment, and/or affiliation requirements of the position for which you're applying?	Yes
3. Which Council district do you live in?	District 5
4. Are you a US citizen?	Yes
5. Are you registered to vote in Whatcom County?	Yes

6. Have you declared candidacy (as defined by RCW 42.17A.055) for a paid elected office in any jurisdiction within the county?

No

7. Have you ever been a member of this Board/Commission?

No

8. Do you or your spouse have a financial interest in or are you an employee or officer of any business or agency that does business with Whatcom County?

No

You may attach a resume or detailed summary of experience, qualifications, & interest in response to the following questions

[Bill Zidel Resume 2021 R.pdf](#) - attached

9. Please describe your occupation (or former occupation if retired), qualifications, professional and/or community activities, and education

Please see attached

10. Please describe why you're interested in serving on this board or commission

I am new to the Point. I have been in Private sector most of my career and I have an extensive skill set. My last employment was 38 years with JP Morgan. I will bring that experience to working with others on the Point to improve our Community.

References (please include daytime telephone number):

Steve Church 360-739-3030
Doug Andressen 206-300-3701

Signature of applicant:

William (Bill) Zidel

Place Signed / Submitted

Point Roberts

BILL ZIDEL

☎: 360-790-7398 📍: 1876 Washington Drive, Point Roberts, WA 98281 ✉: bzidel@comcast.net

PROFILE SUMMARY

Over 45 years of Relationship, Product and Project Management experience, including 24 years in the financial services industry managing Stored Value, Debit, and Branded cards for State and Federal benefit programs. Recently completed 37 years with J.P. Morgan Chase Treasury Services. In addition to managing multiple Electronic Benefits Transfer (EBT) conversion projects, the long-term EBT contract requirements, and responding to day-to-day state change requests, served as J.P. Morgan Chase's expert witness for EBT fraud investigations and trials.

PROFESSIONAL EXPERIENCE

Relationship Manager **13 years, 11 months** **January 2004 - December 2017**
J.P. Morgan Chase – Olympia, WA

- Responsible for day-to-day management of large Federal and State EBT programs, Women, Infants, and Children (WIC) programs, and Direct Benefit programs such as Unemployment Insurance and Child Support. At various times concurrently supported up to 8 programs.
- Most significant lengths of tenure were managing Hawaii EBT for 9 years; Territory of Guam EBT for 14 years, Washington State EBT for 19 years, Nevada EBT for 12 years, Nevada WIC for 10 years, and Nevada Child Support for 11 years.
- Managed the following EBT/WIC programs for 3 years or less: Alaska, Wyoming, Idaho, Arizona, Chickasaw Nation WIC, West Virginia, Utah, United States Virgin Island, Delaware, California EBT Retail, and Idaho.
- Responsible for the planning, design, development, testing, implementation, and post conversion activities of many EBT programs including conversions of EBT programs from paper-based systems to EBT, and transitioning the EBT system both to and from other vendors.
- Maintained remote office in support of J.P. Morgan Chase EBT programs until December 2017.

Relationship Manager – Operations **8 years, 9 months** **April 1995 – December 2003**
Citicorp EFS – Rapid City, South Dakota and Olympia, Washington

- Established and maintained a remote Citibank office in Rapid City, South Dakota from 1995 until transition to Washington State EBT management in 1998.
- Managed the planning, design, development, testing and implementation, and post conversion activities for the North and South Dakota EBT projects, transitioning from a paper-based system to an electronic system using EBT cards.
- Established a remote office in Washington State in 1998 with Citibank until the business was sold to J.P. Morgan in 2003.

Operations and Project Manager – Global Payments Products Division **14 years, 6 months** **November 1980 – April 1995**
Citibank – Citicorp New York, Tampa, Chicago, London, Delaware

- Director Global Cash Management and Customer Service Support, Citicorp Services Inc., Newcastle, Delaware
- Director of Europe, Middle East and Africa Operations, Global Payments Products Division, London England, Citicorp Services Inc.
- Director Travelers Cheques Product Engineering, Citicorp Services Inc., Chicago Illinois
- Director of Marketing, Retail Wholesale Banknote Business, Citicorp Services Inc., Chicago, Illinois
- Director of Distributions Services Operations, Product Engineering and Integration, Tampa, Florida
- Manager Agent Services Operations, New York and Tampa, Florida

Buyer for Sears and Roebuck and Hotel Manger Operations for Ramada Inns Inc. **1972 – 1979**

Service – US Army **1970 - 1972**

- Drill Sergeant and Calvary Scout

EDUCATION AND PROFESSIONAL ORGANIZATIONS

Seton Hall University **1966 - 1970**

- Seton Hall Bachelor of Science (BS) degree - Field of Study: Marketing and Sales Management
- Activities: Phi Sigma Epsilon – Professional Marketing Fraternity

Northern Pacific Railway Historical Society

- Board Memembr 2012 to present, President 2017 to present